

BENEFITS OF THE PROGRAM

Convenience: One program with one expiration date replaces multiple maintenance contracts.

Guaranteed Coverage: Coverage should be at the same level as the coverage previously provided under the vendor agreement, including the cost of repairs and service, such as parts, labor, travel, preventive maintenance, etc. The level of coverage previously provided will need to be demonstrated at the time TRG prepares the initial equipment quote. Enhanced coverage also includes damage due to operator error, negligence, power disturbances, and HVAC system failures.

Choice: Agencies may have their equipment covered by the vendor they select to service it.

Financial and Programmatic Control: Remi Online is a web-based system provided under the EMP and maintained by TRG that gives agencies an inventory of all equipment on the program, tracks equipment repairs and maintenance, monitors equipment performance, and can generate various management reports. Remi Online puts agencies in control of their equipment and its maintenance.

Savings: The EMP will result in a 25% or more savings over current contract costs.