Contract Award Notification

Group 73003 - Administrative Services (Statewide) Title **Classification Code(s): 80, 82, 85, 86 Award Number** 23057 (Replaces 22559) **Contract Period** October 25, 2017 - October 24, 2020 **Bid Opening Date** : **April 14, 2017** Date of Issue November 03, 2017 **Specification Reference:** As Incorporated In The Solicitation **Contractor Information:** Appears on Page 2 of this Award

Address Inquiries To:

| | | State Agencies & Vendors | Political Subdivisions & Others |
|--------|---|----------------------------------|---------------------------------------|
| Name | : | Cheri McCullough | Procurement Services |
| Title | : | Contract Management Specialist I | Customer Services |
| Phone | : | 518-402-5552 | Phone : 518-474-6717 |
| Fax | : | N/A | Fax : 518-474-2437 |
| E-mail | : | Cheri.McCullough@ogs.ny.gov | E-mail : customer.services@ogs.ny.gov |

Procurement Services values your input.

Complete and return "Contract Performance Report" at end of document.

Description

The Statewide Backdrop Contracts are to provide temporary personnel services for a variety of occupations, including; healthcare and office professionals; technical and management occupations; clerical occupations; service occupations; agricultural and related occupations; building construction trade work occupations; translation and interpretation services of judicial and administrative proceedings.

CONTRACTOR INFORMATION

| LOT PARTICIPATION | OGS CONTRACT NUMBER | CONTRACTOR INFO | Federal ID 22-3426378 /endor ID 1000033592 Federal ID 13-3844996 /endor ID 1000006477 Federal ID 03-0498415 /endor ID 1100004349 Federal ID 20-0813627 | | |
|-----------------------|---------------------------|--|--|--|--|
| Lot 11 | PS67870 | American Communications Industries, Inc. | Federal ID 22-3426378 | | |
| | SB | | Vendor ID 1000033592 | | |
| Lot 6 | PS67871 | American Sign Language, Inc. | Federal ID 13-3844996 | | |
| | SB WBE | | Vendor ID 1000006477 | | |
| Lot 11 | PS67872 | AMR Networks, LLC | Federal ID 03-0498415 | | |
| | WBE | | Vendor ID 1100004349 | | |
| Lot 3 | PS67873 | ANP Reporting | Federal ID 20-0813627 | | |
| | | d/b/a ANP Transcriptions | Vendor ID 1000029867 | | |
| Lot 11 | PS67874 | Advanced Network Services, LLC (ANS) | Federal ID 14-1827814 | | |
| AWARD PENDING | | | Vendor ID 1000042046 | | |
| Lot 3 | PS67875 | APA International Placements | Federal ID 13-3471424 | | |
| AWARD PENDING | SB | Consultants, LLC | Vendor ID 1100186718 | | |
| Lot 8 | PS67876 | Assignment America, LLC | Federal ID 02-0586240 | | |
| AWARD PENDING | | d/b/a Medical Staffing Network | Vendor ID 1100002998 | | |
| Lot 7 and 8 | PS67877 | Aya Healthcare, Inc. | Federal ID 27-0738500 | | |
| | | | Vendor ID 1100084033 | | |
| Lot 1,4, 5 and 11 | PS67878 | Beatty's Services, Inc. | Federal ID 13-3694247 | | |
| | SB MBE WBE | | Vendor ID 1000001340 | | |
| Lot 8 | PS67879 | Careline Services, Inc. | Federal ID 20-0828088 | | |
| | SB | | Vendor ID 1000033613 | | |
| Lot 11 | PS67880 | Construction Force Services, Inc. | Federal ID 11-3512427 | | |
| | | | Vendor ID 1000000761 | | |
| Lot 6 | PS67881 | Corporate Translation Services Inc. | Federal ID 91-1506430 | | |
| | | | Vendor ID 1000047516 | | |
| Lot 1, 4, 5, 6, 7, 8, | PS67882 | Dominion Temps, Inc. | Federal ID 37-1503450 | | |
| 10 and 11 | SB MBE | | Vendor ID 1100021251 | | |
| AWARD PENDING | WBE | | | | |

| LOT PARTICIPATION | OGS CONTRACT NUMBER | CONTRACTOR INFORMATION | | |
|----------------------|---------------------------|--|-----------------------|--|
| Lot 2 and 3 | PS67883 | eScribers, LLC | Federal ID 20-3656767 | |
| | | | Vendor ID 1100023600 | |
| Lot 1 and 8 | PS67884 | Ethan Allen Personnel Group, Inc. | Federal ID 14-1832553 | |
| | | d/b/a Ethan Allen Staffing | Vendor ID 1100001659 | |
| Lot 1,5,7 and 8 | PS67885 | ExecuSearch Holdings, LLC | Federal ID 81-3073919 | |
| | | d/b/a The Execu/Search Group | Vendor ID 1100178435 | |
| Lot 11 | PS67886 | Falcon Data Networks, LLC | Federal ID 13-4249254 | |
| | | | Vendor ID1000019523 | |
| Lot 1,4,5 and 8 | PS67887 | Fusco Personnel, Inc. | Federal ID 14-1771046 | |
| | SB WBE | | Vendor ID 1000007170 | |
| Lot 5, 7, and 8 | PS67888 | General Healthcare Resources, LLC | Federal ID 23-2720209 | |
| | | | Vendor ID 1100189013 | |
| Lot 3 and 6 | PS67889 | Geneva Worldwide, Inc. | Federal ID 13-3897160 | |
| | | | Vendor ID 1000001361 | |
| Lots 1 and 5 | PS67890 | Heber Associates, Inc. | Federal ID 14-1460248 | |
| | SB | | Vendor ID 1000001613 | |
| Lot 1, 5, 7, and 8 | PS67891 | Horizon Healthcare Staffing | Federal ID 11-3130244 | |
| | SBE | | Vendor ID 1100000783 | |
| Lot 1, 4, and 5 | PS67892 | Howroyd Wright Employment Agency, Inc. | Federal ID 95-2580864 | |
| AWARD PENDING | | d/b/a AppleOne Employment Services | Vendor ID 1000009814 | |
| Lot 1, 4, and 5 | PS67893 | IIT Inc. | Federal ID 11-3243959 | |
| | SB MBE | | Vendor ID 1000012173 | |
| Lot 1, 4, 5 and 11 | PS67894 | Industrial Staffing Services, Inc. | Federal ID 20-0499856 | |
| | WBE | | Vendor ID 1100017561 | |
| Lot 11 | PS67895 | Interface Cable Assemblies & Services | Federal ID 11-2590354 | |
| | SB | Corp. (ICAS) | Vendor ID 1000005726 | |
| Lot 1, 4, 5, and 11 | PS67896 | Integrated Staffing Corporation | Federal ID 27-0160903 | |
| | WBE SB | | Vendor ID 1100188991 | |
| Lot 1, 4, and 5 | PS67897 | IOS Acquisitions, LLC | Federal ID 47-3378693 | |
| | | | Vendor ID 1100167972 | |

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|--------------------------------|-----------------------------|--|---|
| Lot 1 and 5 | PS67898 SB MBE WBE | Jennifer Temps, Inc. | Federal ID 13-3676804 Vendor ID 1000001334 |
| Lot 11 | PS67899 | Kasselman Electric, Inc. | Federal ID 14-1504270 Vendor ID 1000001638 |
| Lot 1 ,4 and 5 | PS67900 | Kelly Services | Federal ID 38-1510762 Vendor ID 1000004844 |
| Lot 1,4 and 5 | PS67901 SB WBE | Knowledge Builders, Inc. | Federal ID 20-3057365 Vendor ID 1000016660 |
| Lot 6 | PS67902 | Language Line Services, Inc. | Federal ID 77-0586710 Vendor ID 1000000082 |
| Lot 6 AWARD PENDING | PS67903 | Language Services, Inc. | Federal ID 23-2831198 Vendor ID 1000004650 |
| Lot 6 | PS67904 SB | LinguaLinx Language Solutions, Inc. d/b/a LinguaLinx, Inc. | Federal ID 01-0749117 Vendor ID 1000010901 |
| Lot 7 and 8 AWARD PENDING | PS67905 | Maxim Healthcare Services, Inc. | Federal ID 52-1590951 Vendor ID 1000032029 |
| Lot 3 AWARD PENDING | PS67906 SB | Mechanical Secretary, Inc. | Federal ID 13-5656969 Vendor ID 1000013607 |
| Lot 6 | PS67907 | Michael Giammarino d/b/a Language Today | Federal ID 26-2491640 Vendor ID 1100020101 |
| Lot 5, 7, 8 and 10 | PS67908 | MSI Systems, Corp. d/b/a Medical Search International | Federal ID 02-0621776 Vendor ID 1000046926 |
| Lot 6 AWARD PENDING | PS67909 | Multicultural Association of Medical Interpreters of Central NY (MAMI of CNY) | Federal ID 16-1560911 Vendor ID 1000055438 |
| Lot 1, 4, and 5 | PS67910 | National Disaster Recovery Technical Assistance Consultants, Inc. | Federal ID 26-3561133 Vendor ID 1000019786 |
| Lot 1, 4, 5, 7, 8, 9 and 10 | PS67911 MBE WBE | New Wave People, Inc. | Federal ID 22-3736182 Vendor ID 1000008869 |
| Lot 1, 4, and 5 | PS67912 SB MBE | Nexus Staffing, Inc. | Federal ID 20-2322144 Vendor ID 1000057332 |

| LOT PARTICIPATION | OGS CONTRACT NUMBER | CONTRACTOR INFORMATION | | |
|--------------------------------|---------------------------|--|-----------------------|--|
| Lot 11 | PS67913 | nfrastructure Technologies, LLC | Federal ID 22-3771456 | |
| AWARD PENDING | | | Vendor ID 1000017165 | |
| Lot 1, 4, 5, 7, 8, 9 | PS67914 | Noor Associates, Inc. | Federal ID 20-3236508 | |
| and 10 | MBE | | Vendor ID 1100125610 | |
| Lot 1, 4, 5, and 8 | PS67915 | Penda Aiken, Inc. | Federal ID 11-2986907 | |
| | SB MBE WBE | | Vendor ID 1000000641 | |
| Lot 2 | PS67916 | Precise Court Reporting Services, Inc. | Federal ID 11-7975988 | |
| | SB WBE | | Vendor ID 1000005825 | |
| Lot 1, 4 5, 7, 8 | PS67917 | Randstad North America, Inc. | Federal ID 58-2426357 | |
| AWARD PENDING | | | Vendor ID 1100010375 | |
| Lot 1, 4, and 5 | PS67918 | Robert Half International, Inc. | Federal ID 94-1648752 | |
| | | | Vendor ID 1000032839 | |
| Lot 1, 5, and 7 | PS67919 | Royal Temporaries, Inc. | Federal ID 16-1410532 | |
| | SB WBE | | Vendor ID 1100108795 | |
| Lot 5, 6, 7, 8, 9 and 10 | PS67921 | SHC Services, Inc. | Federal ID 16-1216796 | |
| and 10 | | d/b/a Supplemental Healthcare | Vendor ID 1000007892 | |
| Lot 1, 4, 5, 7, 8, 9 and 10 | PS67922 | Staff Today, Inc. | Federal ID 45-3679064 | |
| and to | | | Vendor ID 1100086162 | |
| Lot 1, 4 and 5 | PS67923 WBE | TempForce, LLC d/b/a Accustaff | Federal ID 58-2422206 | |
| | WDE | u/b/a Accustan | Vendor ID 1000009551 | |
| Lot 5 and 11 | PS67924 SB | Washington Computer Services, Inc. | Federal ID 13-3086643 | |
| | SD | | Vendor ID 1000032987 | |
| Lot 8 | PS67925 | White Glove Placement, Inc. | Federal ID 11-3412078 | |
| | | | Vendor ID 1000000745 | |
| Lot 1, 4, 5, 7, 8, 9 | PS67926 | Winston Support Services, LLC | Federal ID 80-0004314 | |
| and 10 | | | Vendor ID 1100014899 | |

Cash Discount, If Shown, Should be Given Special Attention.

INVOICES MUST BE SENT DIRECTLY TO THE ORDERING AGENCY FOR PAYMENT. (See "Contract Payments" and "Electronic Payments" in this document.)

AGENCIES SHOULD NOTIFY THE NEW YORK STATE PROCUREMENT PROMPTLY IF THE CONTRACTOR FAILS TO MEET DELIVERY OR OTHER TERMS OF THIS CONTRACT. PRODUCTS OR SERVICES WHICH DO NOT COMPLY WITH THE SPECIFICATIONS OR ARE OTHERWISE UNSATISFACTORY TO THE AGENCY SHOULD ALSO BE REPORTED TO THE PROCUREMENT SERVICES.

SMALL. MINORITY AND WOMEN-OWNED BUSINESSES:

The letters <u>SB</u> listed under the Contract Number indicate the contractor is a NYS small business. Additionally, the letters <u>MBE</u> and <u>WBE</u> indicate the contractor is a Minority-owned Business Enterprise and/or Woman-owned Business Enterprise.

RECYCLED, REMANUFACTURED AND ENERGY EFFICIENT PRODUCTS:

The Procurement Services supports and encourages the purchase of recycled, remanufactured, energy efficient and "energy star" products. If one of the following codes appears as a suffix in the Award Number or is noted under the individual Contract Number(s) in this Contract Award Notification, please look at the individual awarded items for more information on products meeting the suffix description.

| RS,RP,RA | Recycled |
|----------|---------------------------|
| RM | Remanufactured |
| SW | Solid Waste Impact |
| EE | Energy Efficient |
| E* | EPA Energy Star |
| ES | Environmentally Sensitive |

NOTE TO AUTHORIZED USERS:

When placing purchase orders under the contract(s), the authorized user should be familiar with and follow the terms and conditions governing its use which usually appears at the end of this document. The authorized user is accountable and responsible for compliance with the requirements of public procurement processes. The authorized user must periodically sample the results of its procurements to determine its compliance. In sampling its procurements, an authorized user should test for reasonableness of results to ensure that such results can withstand public scrutiny.

The authorized user, when purchasing from OGS contracts, should hold the contractor accountable for contract compliance and meeting the contract terms, conditions, specifications, and other requirements. Also, in recognition of market fluctuations over time, authorized users are encouraged to seek improved pricing whenever possible.

Authorized users have the responsibility to document purchases, particularly when using OGS multiple award contracts for the same or similar product(s)/service(s), which should include:

- a statement of need and associated requirements,
- a summary of the contract alternatives considered for the purchase,
- the reason(s) supporting the resulting purchase (e.g., show the basis for the selection among multiple contracts at the time of purchase was the most practical and economical alternative and was in the best interests of the State).

State of New York Office of General Services Procurement Services Contract Performance Report

Please take a moment to let us know how this contract award has measured up to your expectations. If reporting on more than one Contractor or product, please make copies as needed. This office will use the information to improve our contract award, where appropriate. **Comments should include those of the product's end user.**

| product's end user. | | | | | | | |
|---|-----------|-----------|------------|--------------|--|--|--|
| Contract No.: Contract | ractor | | | | | | |
| Describe Product* Provided (Include Item No., if available): | | | | | | | |
| *Note: "Product" is defined as a deliver (including printing), services and/o | | | | | | | |
| | Excellent | Good | Acceptable | Unacceptable | | | |
| Product meets your needs | | | | | | | |
| Product meets contract specifications | | | | | | | |
| Pricing | | | | | | | |
| CONTRACTOR | | | | | | | |
| | Excellent | Good | Acceptable | Unacceptable | | | |
| Timeliness of delivery | | | | | | | |
| Completeness of order (fill rate) | | | | | | | |
| Responsiveness to inquiries | | | | | | | |
| Employee courtesy | | | | | | | |
| Problem resolution | | | | | | | |
| Comments: | | | | | | | |
| | | | | (over) | | | |
| Agency: | Pre | pared by: | | | | | |
| Address: | Title | e: | | | | | |
| | Dat | e: | | | | | |
| _ | Pho | one: | | | | | |
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Please detach or photocopy this form & returned to:

OGS Procurement Services Customer Services, 38th Floor Corning 2nd Tower - Empire State Plaza Albany, New York 12242 customer.service@ogs.ny.gov

E-mail:___

1st Supplemental Contract Award Notification

Page 8

| Title : | | <u>-</u> | 3003 - Administrative Services (Statewide) cation Code(s): 80, 82, 85, 86 | |
|--------------------------|-----|----------------|---|--|
| Award Number | : | <u>23057</u> | (Replaces 22559) | |
| Contract Period : | | October 25, 20 | 17 – October 24, 2020 | |
| Bid Opening Date | : | April 14, 2017 | | |
| Date of Issue : Octob | | October 18, 20 | 17 | |
| Specification Reference: | | As Incorporate | d In The Solicitation | |
| Contractor Information | n : | Appears on Pa | ge 2 of this Award | |

Address Inquiries To:

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|--------|---|----------------------------------|---------------------------------------|
| Name | : | Cheri McCullough | Procurement Services |
| Title | : | Contract Management Specialist I | Customer Services |
| Phone | : | 518-402-5552 | Phone : 518-474-6717 |
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| E-mail | : | Cheri.McCullough@ogs.ny.gov | E-mail : customer.services@ogs.ny.gov |

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| | | | Vendor ID 1100186718 | |
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| | | (| Vendor ID 1000055438 | |
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State of New York
Office of General Services
Procurement Services

Contract Performance Report

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| product's end user. | , more appropri | | | | |
|---|---------------------|-----------|------------|--------------|--|
| ontract No.: Contractor | | | | | |
| Describe Product* Provided (Include Iten | n No., if available | e): | | | |
| *Note: "Product" is defined as a delivera (including printing), services and/or | | | | | |
| | Excellent | Good | Acceptable | Unacceptable | |
| Product meets your needs | | | | | |
| Product meets contract specifications | | | | | |
| Pricing | | | | | |
| CONTRACTOR | | | | T | |
| | Excellent | Good | Acceptable | Unacceptable | |
| Timeliness of delivery | | | | | |
| Completeness of order (fill rate) | | | | | |
| Responsiveness to inquiries | | | | | |
| Employee courtesy | | | | | |
| Problem resolution | | | | | |
| Comments: | | | | (over) | |
| Agency: | Pre | pared by: | | | |
| Address: | Title | e: | | | |
| | Dat | e: | | | |
| | Pho | one: | | | |

Please detach or photocopy this form & returned to:

OGS Procurement Services Customer Services, 38th Floor Corning 2nd Tower - Empire State Plaza Albany, New York 12242 customer.service@ogs.ny.gov

E-mail:___

2nd Supplemental Contract Award Notification

Page 12

| Title | : | Group 73003 - Administrative Services (Statewide) Classification Code(s): 80, 82, 85, 86 | | |
|---|---|--|----|--|
| Award Number | : | 23057 (Replaces 22559) | | |
| Contract Period | : | November 6, 2017 – October 24, 2020 | | |
| Bid Opening Date | : | April 14, 2017 | | |
| Date of Issue | : | October 18, 2017 | | |
| Specification Reference: | | As Incorporated In The Solicitation | | |
| Contractor Information : Appears on Page 2 of the | | Appears on Page 2 of this Awa | rd | |

Address Inquiries To:

| | | State Agencies & Vendors | Political Subdivisions & Others |
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| Name | : | Cheri McCullough | Procurement Services |
| Title | : | Contract Management Specialist I | Customer Services |
| Phone | : | 518-402-5552 | Phone : 518-474-6717 |
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| Describe Product* Provided (Include Ite | em No., if available | e): | | | |
| *Note: "Product" is defined as a deliver (including printing), services and/o | | | | | |
| | Excellent | Good | Acceptable | Unacceptable | |
| Product meets your needs | | | | | |
| Product meets contract specifications | | | | | |
| Pricing | | | | | |
| CONTRACTOR | Excellent | Cood | Acceptable | Lingagontobio | |
| Timeliness of delivery | Excellent | Good | Acceptable | Unacceptable | |
| Completeness of order (fill rate) | | | | | |
| Responsiveness to inquiries | | | | | |
| Employee courtesy | | | | | |
| Problem resolution | | | | | |
| Comments: | | | | (over) | |
| Agency: | | | | | |
| Address: | Title |): | | | |
| | Dat | e: | | | |
| | | | | | |

Please detach or photocopy this form & returned to:

OGS Procurement Services Customer Services, 38th Floor Corning 2nd Tower - Empire State Plaza Albany, New York 12242 customer.service@ogs.ny.gov

E-mail:___

23057sa02.docx

3rd Supplemental Contract Award Notification

Page 16

| Title | : | Group 73003 - Administrative Services (Statewide) Classification Code(s): 80, 82, 85, 86 | | |
|--------------------------|---|--|--|--|
| Award Number | : | 23057 (Replaces 22559) | | |
| Contract Period | : | November 13, 2017 – October 24, 2020 | | |
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| Phone | : | 518-402-5552 | Phone : 518-474-6717 |
| Fax | : | N/A | Fax : 518-474-2437 |
| E-mail | : | Cheri.McCullough@ogs.ny.gov | E-mail : customer.services@ogs.ny.gov |

Procurement Services values your input.

Complete and return "Contract Performance Report" at end of document.

Description

The Statewide Backdrop Contracts are to provide temporary personnel services for a variety of occupations, including; healthcare and office professionals; technical and management occupations; clerical occupations; service occupations; agricultural and related occupations; building construction trade work occupations; translation and interpretation services of judicial and administrative proceedings.

CONTRACTOR INFORMATION

| LOT PARTICIPATION | OGS CONTRACT NUMBER | CONTRACTOR INFORMATION | | |
|----------------------|---------------------------|--|-----------------------|--|
| Lot 11 | PS67874 | Advanced Network Services, LLC (ANS) | Federal ID 14-1827814 | |
| | | | Vendor ID 1000042046 | |
| Lot 7 and 8 | PS67905 | axim Healthcare Services, Inc. Federal ID 52-1590951 | | |
| | | | Vendor ID 1000032029 | |
| Lot 11 | PS67913 | nfrastructure Technologies, LLC | Federal ID 22-3771456 | |
| | | | Vendor ID 1000017165 | |

Cash Discount, If Shown, Should be Given Special Attention.

INVOICES MUST BE SENT DIRECTLY TO THE ORDERING AGENCY FOR PAYMENT. (See "Contract Payments" and "Electronic Payments" in this document.)

AGENCIES SHOULD NOTIFY THE NEW YORK STATE PROCUREMENT PROMPTLY IF THE CONTRACTOR FAILS TO MEET DELIVERY OR OTHER TERMS OF THIS CONTRACT. PRODUCTS OR SERVICES WHICH DO NOT COMPLY WITH THE SPECIFICATIONS OR ARE OTHERWISE UNSATISFACTORY TO THE AGENCY SHOULD ALSO BE REPORTED TO THE PROCUREMENT SERVICES.

SMALL. MINORITY AND WOMEN-OWNED BUSINESSES:

The letters <u>SB</u> listed under the Contract Number indicate the contractor is a NYS small business. Additionally, the letters <u>MBE</u> and <u>WBE</u> indicate the contractor is a Minority-owned Business Enterprise and/or Woman-owned Business Enterprise.

RECYCLED, REMANUFACTURED AND ENERGY EFFICIENT PRODUCTS:

The Procurement Services supports and encourages the purchase of recycled, remanufactured, energy efficient and "energy star" products. If one of the following codes appears as a suffix in the Award Number or is noted under the individual Contract Number(s) in this Contract Award Notification, please look at the individual awarded items for more information on products meeting the suffix description.

| RS,RP,RA | Recycled |
|----------|---------------------------|
| RM | Remanufactured |
| SW | Solid Waste Impact |
| EE | Energy Efficient |
| E* | EPA Energy Star |
| ES | Environmentally Sensitive |

NOTE TO AUTHORIZED USERS:

When placing purchase orders under the contract(s), the authorized user should be familiar with and follow the terms and conditions governing its use which usually appears at the end of this document. The authorized user is accountable and responsible for compliance with the requirements of public procurement processes. The authorized user must periodically sample the results of its procurements to determine its compliance. In sampling its procurements, an authorized user should test for reasonableness of results to ensure that such results can withstand public scrutiny.

The authorized user, when purchasing from OGS contracts, should hold the contractor accountable for contract compliance and meeting the contract terms, conditions, specifications, and other requirements. Also, in recognition of market fluctuations over time, authorized users are encouraged to seek improved pricing whenever possible.

Authorized users have the responsibility to document purchases, particularly when using OGS multiple award contracts for the same or similar product(s)/service(s), which should include:

- a statement of need and associated requirements,
- a summary of the contract alternatives considered for the purchase,
- the reason(s) supporting the resulting purchase (e.g., show the basis for the selection among multiple contracts at the time of purchase was the most practical and economical alternative and was in the best interests of the State).

State of New York Office of General Services Procurement Services Contract Performance Report

Please take a moment to let us know how this contract award has measured up to your expectations. If reporting on more than one Contractor or product, please make copies as needed. This office will use the information to improve our contract award, where appropriate. **Comments should include those of the product's end user.**

| product's end user. | | | | |
|---|---------------------|-----------|------------|--------------|
| Contract No.: Contr | actor | | | |
| Describe Product* Provided (Include Ite | m No., if available | e): | | |
| *Note: "Product" is defined as a deliveration (including printing), services and/or | | | | |
| | Excellent | Good | Acceptable | Unacceptable |
| Product meets your needs | | | | |
| Product meets contract specifications | | | | |
| Pricing | | | | |
| CONTRACTOR | | | | |
| | Excellent | Good | Acceptable | Unacceptable |
| Timeliness of delivery | | | | |
| Completeness of order (fill rate) | | | | |
| Responsiveness to inquiries | | | | |
| Employee courtesy | | | | |
| Problem resolution | | | | |
| Comments: | | | | (over) |
| Agency: | Pre _l | pared by: | | , |
| Address: | Title |): | | |
| | Date | e: | | |
| | Pho | ne: | | |
| | E-m | ail: | | |

Please detach or photocopy this form & returned to:

OGS Procurement Services Customer Services, 38th Floor Corning 2nd Tower - Empire State Plaza Albany, New York 12242 customer.service@ogs.ny.gov

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