New York State Office Of General Services
Procurement Services Group
Corning Tower Building
Empire State Plaza
Albany, New York 12242
http://www.ogs.ny.gov

PURCHASING MEMORANDUM

CONTRACT AWARD NOTIFICATION UPDATE

AWARD NUMBER: 20268

DATE: October 28, 2011

GROUP: 77017
Comprehensive Telecommunications Services

PLEASE ADDRESS INQUIRIES TO:

STATE AGENCIES & CONTRACTORS
Karen Rogers
Purchasing Officer I
(518) 486-9298
Karen.Rogers@ogs.ny.gov

OTHER AUTHORIZED USERS
Customer Services
(518) 474-6717
customer.services@ogs.ny.gov

CONTRACTORS:
CONTRACT NOS:
CONTRACT PERIODS:

Sprint Solutions, Inc. – PS63853 – 05-09-2008 – 08-15-2017
Paetec Communications – PS63070 – 08-16-2007 – 08-15-2017

SUBJECT: Update Product/Service List (Sprint Solutions, Inc.)
Update Product/Service List (Paetec Communications)

ALL STATE AGENCIES AND OTHERS AUTHORIZED TO USE STATE CONTRACTS:
SPRINT SOLUTIONS, INC. has requested and the State has approved the following updates to its NYS Product/Services Price List:

1. **iDEN NDC on Nextel**
   - **A.** Motorola i1 Promotional Price $169.99 ends 11/12/11
   - **B.** New Motorola Titanium Promotional Price $169.99 ends 11/12/11
   - **C.** I365 Promotional Price $117.99 ends 11/12/11
   - **D.** I576 Promotional Price $89.99 ends 11/12/11
   - **E.** I686 Promotional Price $130.99 ends 11/12/11
   - **F.** I886 Promotional Price $99.99 ends 11/12/11
   - **G.** Blackberry 8350i Promotional Price ends 11/12/11
   - **H.** No Longer Available: i776, i465 Clutch, Motorola i890, Motorola Brute i680,
   - **I.** Stature i9

2. **CDMA Vision**
   - **A.** End of Life: Samsung Seek, LG Rumor, Samsung M240
   - **B.** New Kyocera Brio Promotional Price Free ends 11/12/11
   - **C.** No Longer Available: Samsung M330

3. **CDMA PDA**
   - **A.** New Kyocera Milano Promotional Price $49.99 ends 11/12/11
   - **B.** Motorola XPRT Promotional Price $99.99 ends 11/12/11
   - **C.** New Motorola Photon Promotional Price $199.99 ends 11/12/11
   - **D.** Kyocera Echo Promotional Price Free ends 11/12/11

E. New Blackberry Torch Promotional Price $149.99 ends 11/12/11
F. New Blackberry Bold 9930 Promotional Price $199.99 ends 11/12/11
G. New Samsung Conquer D600 Promotional Price $99.99 ends 11/12/11
H. Samsung Epic Promotional Price $29.99 ends 11/12/11
I. Samsung Nexus S Promotional Price $29.99 ends 11/12/11
J. Samsung Replenish Promotional Price Free end 11/12/11
K. New Blackberry Bold 9930 Mo Camera Promotional Price $199.99 ends 11/12/11
L. No Longer Available: Palm Pre, HTC Hero, Samsung Intercept/Intrepid, Blackberry Curve 8530

4. CDMA Mobile Broadband Card

A. New Sprint Phone Connect Axesstel Promotional Price Free ends 11/12/11
B. New Merlin CC208 Promotional Price $49.99 ends 11/12/11
C. New Sierra Overdrive Pro Promotional Price $49.99 ends 11/12/11
D. New ZTE International Hotspot AC30 Promotional Price $49.99 ends 11/12/11
E. End of Life Sierra Overdrive
F. No Longer Available Novatel U760

5. CDMA EVDO

A. End of Life LG Rumor Touch Promotional Price $19.99 ends 11/12/11
B. Sanyo Taho Promotional Price $99.99 ends 11/12/11
C. No Longer Available Samsung Instinct HD/Instinct, Samsung Exclaim, LG Lotus Elite,
D. Sanyo Incognito, LGLX 370

6. Voice Service Plans

A. NEW – Nextel Custom Voice Plan

	Custom 275
Net MRC (Service Pricing Discount does not apply)	**$20.99**
Anytime Minutes	275
Anytime Minutes Overage	$0.40/minute
Unlimited Nights & Weekends (Nights Start at 7 pm)	Unlimited
Sprint Mobile-to-Mobile	Unlimited
Direct Connect® and Group Connect®	Unlimited
Pooled Anytime Minutes	Included
Nationwide Long Distance	Included
Caller ID &Voice Mail	Included
MyNextel Address Book	Included

a) Direct Connect and Group Connect are available on select devices. Additional Nextel Direct Connect® features including, but not limited to, Talkgroup℠ and International Direct Connect℠ are available with certain devices and may be subject to an additional charge.

b) Messaging add-ons include 2-way, 1-way, and/or MMS based on device capability. Additional charges apply for international messaging.

B. NEW – Sprint Custom Voice Plan

	Custom 275
Net MRC (Service Pricing Discount does not apply)	**$20.99**

	Custom 275
Net MRC (Service Pricing Discount does not apply)	**$20.99**
Anytime Minutes	275
Anytime Minutes Overage	$0.40/minute
Unlimited Nights & Weekends Start at 7 pm	Unlimited
Sprint Mobile-to-Mobile	Unlimited
Direct Connect® and Group Connect®	Unlimited
Pooled Anytime Minutes	Included
Nationwide Long Distance	Included
Caller ID & Voice Mail	Included

a) Roaming charges are included.
b) Direct Connect and Group Connect are available on select devices. Additional Nextel Direct Connect® features, including, but not limited to, TeamDC℠, are available with certain devices and may be subject to an additional charge.
c) Messaging add-ons include 2-way and/or PictureMail based on device capability. Additional charges apply for international messaging.

C. NEW – Nextel Custom Bundled Voice & Blackberry Plans (Direct Sales Channel only)

	Custom 200 Bundle
NET MRC	**$41.99**
Anytime Minutes	200
Anytime Minutes Overage	$0.25/ minute
Sprint Mobile-to-Mobile	Included
Direct Connect® and Group Connect	Unlimited
Unlimited Nights & Weekends starting at 7 pm	Unlimited
Shared Minutes	Included
Nationwide Long Distance	Included
Roaming	Not Available
Caller ID &Voice Mail	Included
Unlimited BlackBerry	Included
Messages	300 Included
Indirect Sales Channel	Not Permitted ($46.99 MRC with indirect involvement)

a) MRCs expressed as “NET” in the table above are not eligible for Service Pricing Discounts.
b) Customer’s use of the Research in Motion Limited ("RIM") BlackBerry service offered by Sprint is subject

to acceptance of the RIM terms and conditions presented to Customer before Customer may download the RIM software. The terms and condition for use of the BlackBerry service are located at http://na.blackberry.com/eng/legal/terms.jsp, and are subject to change without prior notice to Customer.

c) Direct Connect and Group Connect are available on select devices. Additional Nextel Direct Connect® features, including, but not limited to, Talkgroup℠ and International Direct Connect℠, are available with certain devices and may be subject to an additional charge.

d) BlackBerry Business Plans can only be activated on a BlackBerry device.

e) Sprint Domestic Messaging Add-Ons. Messaging add-ons include 2-way, 1-way, and/or MMS based on device capability. Additional Messages beyond the allotted amount are $.20 per message. Additional charges apply for international messaging.

D. NEW – Sprint Custom Bundled Voice & Blackberry or PRO Pack Plans (Direct Sales Channel only):

	Custom 200 Bundle
NET MRC	**$41.99**
Anytime Minutes	200
Anytime Minutes Overage	$0.25/minute
Sprint Mobile-to-Mobile	Included
Direct Connect® and Group Connect (currently unavailable for CDMA BlackBerry devices)	Unlimited
Unlimited Nights & Weekends starting at 7 pm	Unlimited
Shared Minutes	Included
Nationwide Long Distance	Included
Roaming	Included
Caller ID &Voice Mail	Included
Unlimited BlackBerry or Sprint PRO Pack (without PAM)	Included
Messages Indirect Sales Channel	300 Included Not Permitted ($46.99 MRC with indirect involvement)

a. MRCs expressed as “NET” in the table above are not eligible for Service Pricing Discounts.

b. Customer’s use of the Research in Motion Limited ("RIM") BlackBerry service offered by Sprint is subject to acceptance of the RIM terms and conditions presented to Customer before Customer may download the RIM software. The terms and condition for use of the BlackBerry service are located at http://na.blackberry.com/eng/legal/terms.jsp, and are subject to change without prior notice to Customer.

c. Direct Connect and Group Connect are available on select devices. Additional Nextel Direct Connect® features, including, but not limited to, TeamDC℠, are available with certain devices and may be subject to an additional charge.

d. BlackBerry Business Plans can only be activated on a BlackBerry device.

e. Wireless high speed data coverage is not available everywhere and requires a wireless high speed data-compatible phone. Where the wireless high speed data network is available and a wireless high speed data-compatible phone is used, Corporate-Liable Active Units will first attempt to connect to the wireless high speed data network, and then will default to the Sprint Vision (1xRTT) network depending on coverage and network availability.

f. The included email solution in the Sprint PRO Pack for Windows Mobile/Palm Devices is Microsoft Direct Push technology via ActiveSyncSM or Versamail.

g. Phone as Modem may be added for an additional NET $10 MRC.

h. **Sprint Domestic Messaging Add-Ons.** Messaging add-ons include text, picture and video messages based on device capability. Additional Messages beyond the allotted amount are $.20 per mssage. Additional charges apply for international messaging. Additional Messages are $.20 per mssage.

7. Data Service Packs

A. Reduced NYS 3G Tablet Plan (3GB) $34.99 with Unlimited 4G Services using 4G Capable Device

B. Reduced NYS 3G Tablet Plan (5GB) $39.99 with Unlimited 4G Services using 4G Capable Device

C. NEW – Tablet Plans

Net MRC	$19.99[1]	$29.99[1]	$34.99[1]
3G Data Services limitation in Gigabytes ("GB")	1GB	2GB	2GB
Overage charge for additional 3G data Services usage above plan limit	$0.05 per MB[2]	$0.05 per MB[2]	$0.05 per MB[2]
3G Data Roaming limitation in Megabytes ("MB")	100MB	100MB	100MB
Overage charge for additional 3G data Roaming usage above plan limit	$0.25 per MB[2]	$0.25 per MB[2]	$0.25 per MB[2]
4G Data Services limitation	Not Available	Not Available	Not Available
Messaging	Not Included	Unlimited	Not Included[5]
Standby plan usage	Not Permitted	Not Permitted	Not Permitted
Data Pooling	Not Applicable	Not Applicable	Included (see 4 below)

[1] MRC is net of all discounts. Customer's Service Pricing Discount is not applicable.

[2] If Customer's data usage on the Sprint 3G Network and the Nationwide Sprint Network in a given month exceeds the plan's Data Services limitation or Data Roaming limitation, Customer will be liable for the overage charges set forth in the table above. Customer may be liable for both overage charges if Customer's usage in a given month exceeds both the plan's Data Services limitation and Data Roaming limitation.

[3] Includes unlimited data usage on the Sprint 4G Network if using a 4G capable device.

[4] Data usage will be shared between devices on the $34.99 2 GB plan using the same Billing Account Number.

[5] Messaging will be available on this plan at the following price points:

Sprint Domestic Messaging Add-Ons. Messaging add-ons include text, picture and video messages based on device capability. Additional charges apply for international messaging.

Messaging Plan	Net MRC	Additional Messages
300 Messages	$2	$0.20
Unlimited Messages	$5	N/A

A. All pricing and available MBs are the same whether Corporate-Liable Active Units use the Sprint 4G Network (if included), the Sprint 3G Network or the Nationwide Sprint Network. Sprint 3G Network coverage is not available everywhere and requires an EVDO-compatible data device. Where the Sprint 3G Network is available and an EVDO-compatible data device is used, Corporate-Liable Active Units will first attempt to connect to the Sprint 4G Network (if included), then to the Sprint 3G Network, and then default to the Nationwide Sprint Network depending on coverage and network availability.

B. Roaming is not available on the Sprint 4G Network at this time.

C. Unlimited Messaging includes text, picture, and video messages.

D. Sprint reserves the right, without notice or limitation, to limit throughput speeds or quantities or to deny, terminate, end, modify, disconnect, or suspend wireless Service if a wireless Product engages in any of the prohibited data uses detailed below or if Sprint, in its sole discretion, determines action is necessary to protect the Sprint Networks or Sprint 4G Network from harm or degradation. Sprint wireless data Services are provided solely for purposes of web surfing, sending and receiving email, photographs and other similar messaging activities, and the non-continuous streaming of videos, downloading of files or on-line gaming. Sprint wireless data Services may not be used: (a) to generate excessive amounts of Internet traffic through continuous, unattended streaming, downloading or uploading of videos or other files or to operate hosting services including, but not limited to, web, video surveillance, or gaming hosting; (b) to maintain continuous active network connections to the Internet such as through a web camera or machine-to-machine connections that do not involve active participation by a person; (c) to disrupt email use by others using automated or manual routines, including, but not limited to, "auto-responders" or cancel bots or other similar routines; (d) to transmit or facilitate any unsolicited or unauthorized advertising, telemarketing, promotional materials, "junk mail", unsolicited commercial or bulk email, or fax; (e) for activities adversely affecting the ability of other people or systems to use either Sprint's Wireless Services or other parties' Internet-based resources, including, but not limited to, "denial of service" (DoS) attacks against another network host or individual user; (f) for an activity that connects any device to personal computers (including, but not limited to, laptops), or other equipment for the purpose of transmitting wireless data over the Sprint Networks or Sprint 4G Network (unless Customer is using a plan designated for such usage); (g) by a Wireless Data Connection Device in excess of: (i) the total data usage allowed by Customer's plan, (ii) 300 MB/month while Roaming for a plan equal to or greater than 5GB/month in total or 100 MB/month while Roaming for a plan less than 5 GB/month in total, or (iii) a majority of kilobytes while Roaming; or (h) for any other reason that, in Sprint's sole discretion, violates Sprint's policy of providing Service for individual use.

E. Certain data usage restrictions and limitations apply and are set forth in the Wireless Services Product Annex.

8. Mobile Wireless

A. The Federal USF LD Surcharge rate is 14.40%, and the Federal USF Non-LD Surcharge rate is 3.51%. *(The Government Taxes and Fees and/or Sprint surcharges and their respective rates included are subject to change at any time. The interpretation of state and local tax laws is subject to change at all times. Consequently, the applicability to the specified services of Government Taxes and Fees and Sprint Surcharges, as well as additional Government Taxes and Fees and Sprint Surcharges, not listed or not in existence at this time, is subject to change without warning or notification.)*

Please refer to the **Pricing Section** of the Contractor Award Notification (CAN) for a link to the updated product/services price list. All other terms and conditions of the original contract award notification remain the same.

PAETEC COMMUNICATIONS has requested and the State has approved the following updates to its existing Pinnacle product line with the Pinnacle Managed Enterprise. This is an outsourced Service Lifecycle Management solution designed to manage the full lifecycle of IY Service Support and Service Delivery operations from procurement through provisioning, payment and chargeback Outsource solution including enhanced management of State Agency communication services specifically for bill audits, carrier invoice loads, carrier disputes, chargeback support, call accounting, cost optimization and vendor payment feeds to increase process automation.

MANAGED SERVICE FEES FOR PINNACLE ENTERPRISE

Hosted Service Pricing (PINNACLE, Oracle and Maintenance included)

3-YR Agreement = License Price / 15 = MRC
- Example: $150,000 license / 15 = $10,000/month
4-YR Agreement = License Price / 17 = MRC
- Example: $150,000 license / 17 = $8,824/month

5-YR Agreement = License Price / 18 = MRC
- Example: $150,000 license / 18 = $8,333/month

Invoice Processing (requires Hosted Service with Invoice Manager)
$65/month per file

Chargeback Management (requires Hosted Service with Chargeback Manager)
$250/mo per bill cycle

Dispute Management(requires Hosted Service with Invoice Manager)
$1,000/mo per every $1M/mo in spend

Hosted License Service Fee (requires license and maintenance purchase)
< 9,999 lines or $5M Spend = $1,600/month
>9,999 lines or >$5M Spend = $3,000/mo.

Accounts Payable (AP) Feed
$65/month per file

Please refer to the **Pricing Section** of the contract award notification (CAN) for a link to the updated product/services price list. All other terms and conditions of the original contract award notification remain the same.

****

New York State Office Of General Services
Procurement Services Group
Corning Tower Building
Empire State Plaza
Albany, New York 12242
http://www.ogs.ny.gov

PURCHASING MEMORANDUM

CONTRACT AWARD NOTIFICATION UPDATE

AWARD NUMBER: 20268

DATE: September 13, 2011

GROUP: 77017
Comprehensive Telecommunication Services

PLEASE ADDRESS INQUIRIES TO:

STATE AGENCIES & CONTRACTORS
Karen Rogers
Purchasing Officer I
(518) 486-9298
Karen.Rogers@ogs.ny.gov

OTHER AUTHORIZED USERS
Customer Services
(518) 474-6717
customer.services@ogs.ny.gov

CONTRACT PERIOD:
February 26, 2008-August 15, 2017

CONTRACTOR: Verizon Wireless
CONTRACT NO: PS63766

SUBJECT: Proposed Class Action Settlement Concerning America's Choice II Customers

ALL STATE AGENCIES AND OTHERS AUTHORIZED TO USE STATE CONTRACTS:

This notice is intended to inform all current and former customers of Verizon Wireless who subscribed to its America's Choice II Calling Plans between February 21, 2005 and June 21, 2011 of a proposed class action settlement. A more complete description of the class action and proposed settlement, including how to claim benefits or object to the settlement may be found at the following link: www.cowitsettlement.com

New York State Office Of General Services
Procurement Services Group
Corning Tower Building
Empire State Plaza
Albany, New York 12242
http://www.ogs.ny.gov

PURCHASING MEMORANDUM

CONTRACT AWARD NOTIFICATION UPDATE

AWARD NUMBER: 20268

DATE: August 25, 2011

GROUP: 77017
Comprehensive Telecommunications Services

PLEASE ADDRESS INQUIRIES TO:

STATE AGENCIES & CONTRACTORS
Karen Rogers
Purchasing Officer I
(518) 486-9298
Karen.Rogers@ogs.ny.gov

OTHER AUTHORIZED USERS
Customer Services
(518) 474-6717
customer.services@ogs.ny.gov

CONTRACTORS:
CONTRACT NOS:
CONTRACT PERIODS:

American Messaging Services LLC – PS64716 – 09-24-2009 – 08-15-2017
Paetec Communications – PS63070 – 08-16-2007 – 08-15-2017
Sprint Solutions, Inc. – PS63853 – 05-09-2008 – 08-15-2017
Verizon Wireless – PS63766 – 02-26-2008 – 08-15-2017

SUBJECT: Update Price List to reflect New Service (American Messaging Services LLC)
Update Service Products/Price List (Paetec Communications)
Update Service Products/Price List (Sprint Solutions, Inc.)
Update Service Products/Price List (Verizon Wireless)

ALL STATE AGENCIES AND OTHERS AUTHORIZED TO USE STATE CONTRACTS:
American Messaging Services, Inc. has requested and the State has approved the addition of a new service identified as PageCopy to its Mobile Wireless award on the above-referenced contract PS64716. Please refer to the **Pricing Section** of the Contractor Award Notification (CAN) for a link to the updated Price List. All other terms and conditions of the original Contract Award Notification remain the same.

PAETEC COMMUNICATIONS has requested and the State has approved the addition of PINNACLE On-Line to Lot a/Category A-Local Exchange Service on the above-referenced contract PS63070. Please refer to the **Pricing Section** of the Contractor Award Notification (CAN) for a link to the updated Price List. All other terms and conditions of the original Contract Award Notification remain the same.

SPRINT SOLUTIONS, INC. has requested and the State has approved the addition of new quarterly promotions and deletion of end-of-life products to the above-referenced contract PS63853. Please refer to the **Pricing Section** of the Contractor Award Notification (CAN) for a link to the updated Price List. All other terms and conditions of the original Contract Award Notification remain the same.

VERIZON WIRELESS has requested and the State has approved the following updates to the above-referenced contract PS63766:

a. The fleet Administrator product offering has been removed as Verizon Wireless no longer offers this service;
b. New and more aggressive Telemetry (M2M) pricing has been updated;
c. The New York State Equipment Price List has been updated.

Please refer to the **Pricing Section** of the Contractor Award Notification (CAN) for a link to the updated Price List. All other terms and conditions of the original Contract Award Notification remain the same.

****

New York State Office Of General Services
Procurement Services Group
Corning Tower Building
Empire State Plaza
Albany, New York 12242
http://www.ogs.ny.gov

PURCHASING MEMORANDUM

CONTRACT AWARD NOTIFICATION UPDATE

AWARD NUMBER: 20268

DATE: **August 3, 2011**

GROUP: 77017
Comprehensive Telecommunications Services

PLEASE ADDRESS INQUIRIES TO:

STATE AGENCIES & CONTRACTORS
Karen Rogers
Purchasing Officer I
(518) 486-9298
Karen.Rogers@ogs.ny.gov

OTHER AUTHORIZED USERS
Customer Services
(518) 474-6717
customer.services@ogs.ny.gov

CONTRACT PERIOD:
02-29-2008 – 08-15-2017

CONTRACTOR: **Verizon Business Network Services, Inc**
CONTRACT NO: PS63765

SUBJECT: VERIZON UNION CONTRACTS

ALL STATE AGENCIES AND OTHERS AUTHORIZED TO USE STATE CONTRACTS:
Verizon has announced that union contracts with employees that provide some telephone services for Verizon Business wire-line customers expire at midnight on August 6, 2011. In the event that an agreement is not reached, a work stoppage is possible. In anticipation, Verizon's contingency plan for maintaining service will go into effect. Attached is the official information letter from Verizon.

Please be advised that Verizon's CTS SPOC (single point of contact) phone number for the Verizon contract, **866-757-9761** remains in effect. All Verizon contract administrators will remain available to assist State agencies.

All other terms and conditions of the original Contract Award Notification (CAN) remain the same.

.

August 2, 2011

Dear Verizon Customer:

Verizon has contracts which expire at midnight on Saturday, August 6, 2011 with two unions that represent approximately 45,000 employees in the company's wireline division. The parties began bargaining discussions on June 22, 2011 to negotiate new contracts. The employees covered by the expiring contracts work in the Northeast and Mid-Atlantic states including Massachusetts, Rhode Island, New York, New Jersey, Pennsylvania, Delaware, Maryland, Virginia, and the District of Columbia. No other Verizon territories, or current Verizon Business employees, are covered by these expiring contracts. Verizon Wireless employees are also not covered.

Discussions are ongoing, and if for some reason the parties are unable to reach an agreement on a new contract prior to August 6th, a work stoppage is a possibility. It is also possible that the parties could continue bargaining while employees continue working. In the event of a work stoppage, operational contingency plans will go into effect to ensure that your needs as a valued customer continue to be met. This will include deploying additional personnel to meet your business needs, so that we can continue to provide you with the high level of service you deserve.

We value your business and trust.

Your Verizon Team

New York State Office Of General Services
Procurement Services Group
Corning Tower Building
Empire State Plaza
Albany, New York 12242
http://www.ogs.ny.gov

PURCHASING MEMORANDUM

CONTRACT AWARD NOTIFICATION UPDATE

AWARD NUMBER: 20268

DATE: **August 3, 2011**

GROUP: 77017
Comprehensive Telecommunications Services

PLEASE ADDRESS INQUIRIES TO:

STATE AGENCIES & CONTRACTORS
Karen Rogers
Purchasing Officer I
(518) 486-9298
Karen.Rogers@ogs.ny.gov

OTHER AUTHORIZED USERS
Customer Services
(518) 474-6717
customer.services@ogs.ny.gov

CONTRACT PERIOD:
02-29-2008 – 08-15-2017

CONTRACTOR: **Verizon Business Network Services, Inc**
CONTRACT NO: PS63765

SUBJECT: VERIZON UNION CONTRACTS

ALL STATE AGENCIES AND OTHERS AUTHORIZED TO USE STATE CONTRACTS:
Verizon has announced that union contracts with employees that provide some telephone services for Verizon Business wire-line customers expire at midnight on August 6, 2011. In the event that an agreement is not reached, a work stoppage is possible. In anticipation, Verizon's contingency plan for maintaining service will go into effect. Attached is the official information letter from Verizon.

Please be advised that Verizon's CTS SPOC (single point of contact) phone number for the Verizon contract, **866-757-9761** remains in effect. All Verizon contract administrators will remain available to assist State agencies.

All other terms and conditions of the original Contract Award Notification (CAN) remain the same.

.

August 2, 2011

Dear Verizon Customer:

Verizon has contracts which expire at midnight on Saturday, August 6, 2011 with two unions that represent approximately 45,000 employees in the company's wireline division. The parties began bargaining discussions on June 22, 2011 to negotiate new contracts. The employees covered by the expiring contracts work in the Northeast and Mid-Atlantic states including Massachusetts, Rhode Island, New York, New Jersey, Pennsylvania, Delaware, Maryland, Virginia, and the District of Columbia. No other Verizon territories, or current Verizon Business employees, are covered by these expiring contracts. Verizon Wireless employees are also not covered.

Discussions are ongoing, and if for some reason the parties are unable to reach an agreement on a new contract prior to August 6th, a work stoppage is a possibility. It is also possible that the parties could continue bargaining while employees continue working. In the event of a work stoppage, operational contingency plans will go into effect to ensure that your needs as a valued customer continue to be met. This will include deploying additional personnel to meet your business needs, so that we can continue to provide you with the high level of service you deserve.

We value your business and trust.

Your Verizon Team

New York State Office Of General Services
Procurement Services Group
Corning Tower Building
Empire State Plaza
Albany, New York 12242
http://www.ogs.ny.gov

PURCHASING MEMORANDUM

CONTRACT AWARD NOTIFICATION UPDATE

AWARD NUMBER: 20268

DATE: August 2, 2011

GROUP: 77017
Comprehensive Telecommunication Services

PLEASE ADDRESS INQUIRIES TO:

STATE AGENCIES & CONTRACTORS
Karen Rogers
Purchasing Officer I
(518) 486-9298
Karen.Rogers@ogs.ny.gov

OTHER AUTHORIZED USERS
Customer Services
(518) 474-6717
customer.services@ogs.ny.gov

CONTRACT PERIOD:
10-05-07 – 08-15-2017

CONTRACTOR: AT&T
CONTRACT NO: PS63306

SUBJECT: CALL DETAIL IN WIRELESS BILLS ---AT&T PREMIER eBill

ALL STATE AGENCIES AND OTHERS AUTHORIZED TO USE STATE CONTRACTS:
AT&T has announced that they will be including a flyer in all upcoming bills indicating that they will no longer be Providing "call detail" to wireless customers. Please be advised that, despite your receipt of this flyer, there will be no change to your account and you will continue to receive "call detail". Please contact your AT&T representative if you encounter a problem with receiving "call detail".

AT&T offers a program identified as AT&T Premier eBill which allows Authorized Users to view "call detail" on line, as a compliment to paper invoices. Use of Premier eBill does not eliminate the receipt of paper invoices, unless an Authorized User requests to discontinue that receipt. For further information on the Premier eBill alternative, please visit the AT&T website or contact your AT&T representative.

All other terms and conditions of the original Contract Award Notification (CAN) remain the same.

New York State Office Of General Services
Procurement Services Group
Corning Tower Building
Empire State Plaza
Albany, New York 12242
http://www.ogs.ny.gov

PURCHASING MEMORANDUM

CONTRACT AWARD NOTIFICATION UPDATE

AWARD NUMBER: 20268

DATE: August 2, 2011

GROUP: 77017
Comprehensive Telecommunications Services

PLEASE ADDRESS INQUIRIES TO:

STATE AGENCIES & CONTRACTORS
Karen Rogers
Purchasing Officer I
(518) 486-9298
Karen.Rogers@ogs.ny.gov

OTHER AUTHORIZED USERS
Customer Services
(518) 474-6717
customer.services@ogs.ny.gov

CONTRACT PERIOD:
08-16-2007 – 08-15 -2017

CONTRACTOR: Paetec Communications
CONTRACT NO: PS63070

SUBJECT: BILLING ERRORS

ALL STATE AGENCIES AND OTHERS AUTHORIZED TO USE STATE CONTRACTS:
Due to errors in Paetec Communications' billing system, Authorized Users may have been charged End User Common Line/FSLC charges.

OGS encourages all Authorized Users to carefully review their invoices for inaccuracies and unauthorized charges.

In the event there are inaccuracies or overcharges on your bill, please contact the following at Paetec Communications directly:

Michael Bentley
518-724-2009
Michael.Bentley @paetec.com

If the inaccuracies or overcharges date back more than 180 days, please notify the above-named contract administrator.

All other terms and conditions of the original Contract Award Notification (CAN) remain the same.

New York State Office Of General Services
Procurement Services Group
Corning Tower Building
Empire State Plaza
Albany, New York 12242
http://www.ogs.state.ny.us

PURCHASING MEMORANDUM

CONTRACT AWARD NOTIFICATION UPDATE

AWARD NUMBER: 20268

DATE: May 24, 2011

GROUP: 77017 – Comprehensive Telecommunications Services

PLEASE ADDRESS INQUIRIES TO:

STATE AGENCIES & CONTRACTORS
Peter Chudzinski
(518) 474-7955
Peter.Chudzinski@ogs.ny.gov

OTHER AUTHORIZED USERS
Customer Services
(518) 474-6717
customer.services@ ogs.ny.gov

CONTRACT PERIOD:
March 11, 2008 – August 15, 2017
May 9, 2008 - August 15, 2017

CONTRACTOR: Time Warner Cable
Sprint

CONTRACT NO(s).:PS63596, PS63853

SUBJECT: Time Warner Cable Internet Access speed increases and FUSF adjustment / Sprint New Products and Price reductions.

ALL STATE AGENCIES AND OTHERS AUTHORIZED TO USE STATE CONTRACTS:

Time Warner Cable increased Internet Access speed offerings and reduced the FUSF rate.

Sprint Reduced Text Message Plan rates, added new PDA

Refer to the Price List and Contractor Information links of the Contract Award Notification (CAN) summary page.

All other terms and conditions remain unchanged.

New York State Office Of General Services
Procurement Services Group
Corning Tower Building
Empire State Plaza
Albany, New York 12242
http://www.ogs.state.ny.us

PURCHASING MEMORANDUM

CONTRACT AWARD NOTIFICATION UPDATE

AWARD NUMBER: 20268

DATE: May 12, 2011

GROUP: 77017 – Comprehensive Telecommunications Services

CONTRACT PERIOD:
September 24, 2009 – August 15, 2017

CONTRACTOR: American Messaging

CONTRACT NO(s).:PS64716

PLEASE ADDRESS INQUIRIES TO:

STATE AGENCIES & CONTRACTORS
Peter Chudzinski
(518) 474-7955
Peter.Chudzinski@ogs.ny.gov

OTHER AUTHORIZED USERS
Customer Services
(518) 474-6717
customer.services@ ogs.ny.gov

SUBJECT: American Messaging USF adjustment

ALL STATE AGENCIES AND OTHERS AUTHORIZED TO USE STATE CONTRACTS:

American Messaging updated the Federal USF rate.

Refer to the Price List and Contractor Information links of the Contract Award Notification (CAN) summary page.

All other terms and conditions remain unchanged.

New York State Office Of General Services
Procurement Services Group
Corning Tower Building
Empire State Plaza
Albany, New York 12242
http://www.ogs.state.ny.us

PURCHASING MEMORANDUM

CONTRACT AWARD NOTIFICATION UPDATE

AWARD NUMBER: 20268

DATE: April 5, 2011

GROUP: 77017 – Comprehensive Telecommunications Services

CONTRACT PERIOD:
Various – August 15, 2017

CONTRACTOR: T-Mobile
at&t

PLEASE ADDRESS INQUIRIES TO:

STATE AGENCIES & CONTRACTORS
Peter Chudzinski
(518) 474-7955
Peter.Chudzinski@ogs.state.ny.us

OTHER AUTHORIZED USERS
Customer Services
(518) 474-6717
customer.services@ogs.state.ny.us

CONTRACT NO(s).:PS64727, PS63306

SUBJECT: T-Mobile new Rate and equipment Plans – at&t Rate and Product adjustments

ALL STATE AGENCIES AND OTHERS AUTHORIZED TO USE STATE CONTRACTS:

T-Mobile has added new rate plans and products. At&t updated the wireless products, decreased the UCC rate, broke out a per minute rate for Audio Teleconferencing, additional network management equipment for Hosting Services, Enhancement to Synaptic Internet Services and Enhanced Blackberry Technical Support offering.

Refer to the Price List and Contractor Information links of the Contract Award Notification (CAN) summary page.

All other terms and conditions remain unchanged.

New York State Office Of General Services
Procurement Services Group
Corning Tower Building
Empire State Plaza
Albany, New York 12242
http://www.ogs.state.ny.us

PURCHASING MEMORANDUM

CONTRACT AWARD NOTIFICATION UPDATE

AWARD NUMBER: 20268

DATE: March 3, 2011

GROUP: 77017 – Comprehensive Telecommunications Services

CONTRACT PERIOD:
Various – August 15, 2017

CONTRACTORS: **Time Warner Cable**
Verizon Business

CONTRACT NOS.: **PS63596, PS63765**

PLEASE ADDRESS INQUIRIES TO:

STATE AGENCIES & CONTRACTORS
Peter Chudzinski
(518) 474-7955
Peter.Chudzinski@ogs.state.ny.us

OTHER AUTHORIZED USERS
Customer Services
(518) 474-6717
customer.services@ogs.state.ny.us

SUBJECT: Time Warner Cable and VZB - FUSF rates Adjustments

ALL STATE AGENCIES AND OTHERS AUTHORIZED TO USE STATE CONTRACTS:

Time Warner Cable and Verizon Business have adjusted the Federal Universal Service Fund rates.

Refer to the Price List and Contractor Information links of the Contract Award Notification (CAN) summary page.

All other terms and conditions remain unchanged.

New York State Office Of General Services
Procurement Services Group
Corning Tower Building
Empire State Plaza
Albany, New York 12242
http://www.ogs.state.ny.us

PURCHASING MEMORANDUM

CONTRACT AWARD NOTIFICATION UPDATE

AWARD NUMBER: 20268

DATE: February 17, 2011

GROUP: 77017 – Comprehensive Telecommunications Services

CONTRACT PERIOD:
Various – August 15, 2017

CONTRACTOR: ALL

PLEASE ADDRESS INQUIRIES TO:

STATE AGENCIES & CONTRACTORS
Peter Chudzinski
(518) 474-7955
Peter.Chudzinski@ogs.state.ny.us

OTHER AUTHORIZED USERS
Customer Services
(518) 474-6717
customer.services@ogs.state.ny.us

CONTRACT NO(s).: All

SUBJECT: Contract Pricing and Classification

ALL STATE AGENCIES AND OTHERS AUTHORIZED TO USE STATE CONTRACTS:

All Authorized Users are advised that CTS contractors are required to offer contract pricing or better for CTS purchases.

Authorized Users should ensure that their organizations are receiving the correct classification as a governmental entity and receiving accurate CTS pricing by:

- Working directly with the contractors' dedicated CTS contract administrator rather than a customer care center or small business representative;
- Validating that contract invoices for services provided under the CTS contract are classified as a governmental entity contract purchases; and
- Verifying that invoices reflect correct CTS contract pricing.

New York State Office Of General Services
Procurement Services Group
Corning Tower Building
Empire State Plaza
Albany, New York 12242
http://www.ogs.state.ny.us

PURCHASING MEMORANDUM

CONTRACT AWARD NOTIFICATION UPDATE

AWARD NUMBER: 20268

DATE: February 11, 2011

GROUP: 77017 – Comprehensive Telecommunications Services

CONTRACT PERIOD:
Various – August 15, 2017

CONTRACTOR: Sprint
Verizon Business
twtelecom

PLEASE ADDRESS INQUIRIES TO:

STATE AGENCIES & CONTRACTORS
Peter Chudzinski
(518) 474-7955
Peter.Chudzinski@ogs.state.ny.us

OTHER AUTHORIZED USERS
Customer Services
(518) 474-6717
customer.services@ogs.state.ny.us

CONTRACT NO(s).:PS63853, PS63765, PS63072

SUBJECT: Sprint - Auto-Add Flat Rate Service & Devices, Custom Voice & Data Bundle, Promotion
VZB - Auto-Add Update Toll Free(VILO), VoIP, Private Line, ISDN, FR, Ethernet, Co-Location, Internet Services and EUCL/FUSF rates
TwTelecom - Ethernet, Internet Access, MPLS and Federal Subscriber Line Surcharge.

ALL STATE AGENCIES AND OTHERS AUTHORIZED TO USE STATE CONTRACTS:

Sprint has requested and the State has approved the addition of Flat Rate Service & Devices, Custom Voice & Data Bundle and quarterly promotions.

Verizon Business has requested and the State has approved the Auto-Add Update Toll Free(VILO), VoIP, Private Line, ISDN, FR, Ethernet, Co-Location, Internet Services and the adjustment of the Federal Universal Service Fund rate, End User Common Line Charge.

Twtelecom has requested and the State has approved the Auto-Add Update Ethernet, Internet Access, MPLS and Federal Subscriber Line Surcharge.

Refer to the Price List and Contractor Information links of the Contract Award Notification (CAN) summary page.

All other terms and conditions remain unchanged.

New York State Office Of General Services
Procurement Services Group
Corning Tower Building
Empire State Plaza
Albany, New York 12242
http://www.ogs.state.ny.us

PURCHASING MEMORANDUM

CONTRACT AWARD NOTIFICATION UPDATE

AWARD NUMBER: 20268

DATE: November 19, 2010

GROUP: 77017 – Comprehensive Telecommunications Services

CONTRACT PERIOD:
Various – August 15, 2017

CONTRACTOR: Infohighway
American Messaging
Verizon Wireless
Intercall

PLEASE ADDRESS INQUIRIES TO:

STATE AGENCIES & CONTRACTORS
Peter Chudzinski
(518) 474-7955
Peter.Chudzinski@ogs.state ny.us

OTHER AUTHORIZED USERS
Customer Services
(518) 474-6717
customer.services@ogs.state.ny.us

CONTRACT NO(s).:PS63100, PS64716, PS63766, PS63101

SUBJECT: Auto-Add Update Local, LD, International, Calling Card, Directory Assistance, VOIP and Audio Conferencing / Auto-Add FUSF adjustment / Auto-Add Pricing Plans and Equipment update / Contact Update

ALL STATE AGENCIES AND OTHERS AUTHORIZED TO USE STATE CONTRACTS:

Infohighway has requested and the State has approved the update of Local, LD, International, Calling Card, Directory Assistance, VOIP and Audio Conferencing rates.

American Messaging has requested and the State has approved the adjustment of the Federal Universal Service Fund rate.

Verizon Wireless has requested and the State has approved updates to their Mobile Wireless plan and equipment pricing.

Intercall has updated the Sales contacts.

Refer to the Price List and Contractor Information links of the Contract Award Notification (CAN) summary page.

All other terms and conditions remain unchanged.

New York State Office Of General Services
Procurement Services Group
Corning Tower Building
Empire State Plaza
Albany, New York 12242
http://www.ogs.state.ny.us

PURCHASING MEMORANDUM

CONTRACT AWARD NOTIFICATION UPDATE

AWARD NUMBER: 20268

DATE: October 18, 2010

GROUP: 77017 – Comprehensive Telecommunications Services

CONTRACT PERIOD:
Various – August 15, 2017

CONTRACTOR: **Verizon Business Network Services**
Sprint Solutions, Inc
Qwest Communications
Level 3

CONTRACT NO(s).:PS63765, PS63853, PS63071, PS64723

PLEASE ADDRESS INQUIRIES TO:

STATE AGENCIES & CONTRACTORS
Peter Chudzinski
(518) 474-7955
Peter.Chudzinski@ogs.state ny.us

OTHER AUTHORIZED USERS
Customer Services
(518) 474-6717
customer.services@ogs.state.ny.us

SUBJECT: Auto-Add Managed Email Service / Auto-Add Voice, Data, Email, Taxes and Equipment / Updated Contact List / Updated Contact List

ALL STATE AGENCIES AND OTHERS AUTHORIZED TO USE STATE CONTRACTS:

Verizon Business Network Services has requested and the State has approved the addition of Managed Email Services to their contract.

Sprint Solutions has requested and the State has approved updates to their Voice, Data, Email, Taxes and Equipment.

Qwest and Level 3 have made changes to their Contact Information list.

Refer to the Price List and Contractor Information links of the Contract Award Notification (CAN) summary page.

All other terms and conditions remain unchanged.

New York State Office Of General Services
Procurement Services Group
Corning Tower Building
Empire State Plaza
Albany, New York 12242
http://www.ogs.state.ny.us

PURCHASING MEMORANDUM

CONTRACT AWARD NOTIFICATION UPDATE

AWARD NUMBER: 20268

DATE: October 6, 2010

GROUP: 77017 – Comprehensive Telecommunications Services

CONTRACT PERIOD:
September 24, 2009 – August 15, 2017

CONTRACTOR: **Tech Valley Communications**
CONTRACT NO.: **PS64726**

PLEASE ADDRESS INQUIRIES TO:

STATE AGENCIES & CONTRACTORS
Peter Chudzinski
(518) 474-7955
Peter.Chudzinski@ogs.state ny.us

OTHER AUTHORIZED USERS
Customer Services
(518) 474-6717
customer.services@ogs.state.ny.us

SUBJECT: Updated Contact List

ALL STATE AGENCIES AND OTHERS AUTHORIZED TO USE STATE CONTRACTS:

Tech Valley Communications has made changes to their Contact Information list.

Refer to the Contractor Information link of the Contract Award Notification (CAN) summary page and then the Contact Information link for the updated list.

All other terms and conditions remain unchanged.

New York State Office Of General Services
Procurement Services Group
Corning Tower Building
Empire State Plaza
Albany, New York 12242
http://www.ogs.state.ny.us

PURCHASING MEMORANDUM

CONTRACT AWARD NOTIFICATION UPDATE

AWARD NUMBER: 20268

DATE: September 8, 2010

GROUP: 77017 – Comprehensive Telecommunications Services

PLEASE ADDRESS INQUIRIES TO:

STATE AGENCIES & CONTRACTORS
Peter Chudzinski

(518) 474-7955
Peter.Chudzinski@ogs.state ny.us

CONTRACT PERIOD:
September 24, 2009 - August 15, 2017

OTHER AUTHORIZED USERS
Customer Services
(518) 474-6717
customer.services@ogs.state ny.us

CONTRACTOR: **USA Mobility**
CONTRACT NO.: **PS64728**

SUBJECT: Service Disruption in the Ulster County, Kingston, NY Area

ALL STATE AGENCIES AND OTHERS AUTHORIZED TO USE STATE CONTRACTS:

OGS has been made aware of a service disruption of USA Mobility Pager Services in the Ulster County Kingston Area due to the decommissioning of a Service Tower. OGS encourages Authorized Users to verify Service and if your pager service has experienced an outage please immediately contact:

Government Account Manager
Justin Collins
(O) 800-611-8488
(D) 703-269-6882
justin.collins@usamobility.com

Additionally please notify OGS. Peter.Chudzinski@ogs.state ny.us, (518) 474-7955

All other terms and conditions remain unchanged.

New York State Office Of General Services
Procurement Services Group
Corning Tower Building
Empire State Plaza
Albany, New York 12242
http://www.ogs.state.ny.us

PURCHASING MEMORANDUM

CONTRACT AWARD NOTIFICATION UPDATE

AWARD NUMBER: 20268

DATE: August 30, 2010

GROUP: 77017 – Comprehensive Telecommunications Services

PLEASE ADDRESS INQUIRIES TO:

STATE AGENCIES & CONTRACTORS
Donna McNeil
Purchasing Officer I
(518) 474-4579
Donna.Mcneil@ogs.state ny.us

CONTRACT PERIOD:
February 29, 2008 – August 15, 2017

OTHER AUTHORIZED USERS
Customer Services
(518) 474-6717
customer.services@ogs.state ny.us

CONTRACTOR: **Verizon Business**
CONTRACT NO.: **PS63765**

SUBJECT: Updated Contact List

ALL STATE AGENCIES AND OTHERS AUTHORIZED TO USE STATE CONTRACTS:

Verizon Business Network Services Inc. has made changes to their Contact Information list.

Refer to the Contractor Information link of the Contract Award Notification (CAN) summary page and then the Contact Information link for Verizon Business for the updated list.

All other terms and conditions remain unchanged.

New York State Office Of General Services
Procurement Services Group
Corning Tower Building
Empire State Plaza
Albany, New York 12242
http://www.ogs.state.ny.us

PURCHASING MEMORANDUM

CONTRACT AWARD NOTIFICATION UPDATE

AWARD NUMBER: 20268

DATE: August 17, 2010

GROUP: 77017 – Comprehensive Telecommunications Services

PLEASE ADDRESS INQUIRIES TO:

STATE AGENCIES & CONTRACTORS
Donna McNeil
Purchasing Officer I
(518) 474-4579
Donna mcneil@ogs.state.ny.us

OTHER AUTHORIZED USERS
Customer Services
(518) 474-6717
customer.services@ogs.state ny.us

CONTRACT PERIOD:
October 5, 2007 – August 15, 2007

CONTRACTOR: **At&t**
CONTRACT NO.: **PS63306**

SUBJECT: Price list update/Contact information update

ALL STATE AGENCIES AND OTHERS AUTHORIZED TO USE STATE CONTRACTS:

At&t has requested and the State has approved the following updates to their price list and changes to their contact information list:

Lot 1, 2 and 3 – UCC Rate decrease from 15.3% to **13.6%**
Lot 1, 3 and 3 - Clarification on City and County Tax rate

Lot 3:

Video Conferencing – Service Enhancement to include Telepresence Services and high definition video conferencing services.

Internet Services – Service Enhancement to include Domain Name Service (DNS) pricing to include:
First 3 domain names request – no charge
Each additional domain name request - $1.00 per month per domain name
Domain name change request - $75.00 per event
Domain name registration - $75.00 per event

Mobile Wireless:

- Blackberry Stand Alone Pricing Plan **reduced** from $39.99 per month to **$34.99** per month
- Enhancement to include Unlimited voice stand alone plan $69.99 per month
- Telemetry plan **reduced** from $9.00 per month to **$3.00** per month
- Enhancement to include A657 handset. The Samsung Z657 is free when a user signs up with any of the At&t wireless voice plans valued at $29/month or greater

Wireless Data Price Plan

- Price **reduction** of 20% on 60mb / 5 Gig tiered usage basis as follows:
  - **60mb**

    0 – 999 new subscribers $23.20 per month
    1,000 – 4,999 new subscribers $20.00 per month
    5,000 – 9,999 new subscribers $17.60 per month
    10,000 and over new subscribers $15.20 per month
  - 5 Gig

    0 – 999 new subscribers $79.99 per month
    1,000 – 4,999 new subscribers $58.39 per month
    5,000 – 9,999 new subscribers $50. 39 per month
    10,000 and over new subscribers $43.99 per month

Local Correspondence Address:

At&t Corporation
1205 Troy Schenectady Road
Suite 101
Attn. Laura Edlund/Archie Quarrier
Latham, New York 12110

Contact list update:

Laura Edlund Mobile: 518-698-1386
Add John Stuhrenberg and remove Mary Pagano

Refer to the **Contractor Information** link on the Contract Award Notification (CAN) summary page for a link to the updated price list and contact list.

All other terms and conditions remain unchanged.

New York State Office Of General Services
Procurement Services Group
Corning Tower Building
Empire State Plaza
Albany, New York 12242
http://www.ogs.state.ny.us

PURCHASING MEMORANDUM

CONTRACT AWARD NOTIFICATION UPDATE

AWARD NUMBER: 20268

DATE: August 13, 2010

GROUP: 77017 – Comprehensive Telecommunications Services

PLEASE ADDRESS INQUIRIES TO:

STATE AGENCIES & CONTRACTORS
Donna McNeil
Purchasing Officer I
(518) 474-4579
Donna.McNeil@ogs.state ny.us

OTHER AUTHORIZED USERS
Customer Services
(518) 474-6717
customer.services@ogs.state ny.us

CONTRACT PERIOD:
August 16, 2007 – August 15, 2017

CONTRACTOR: **Infohighway**
Verizon Business Network Serv. Inc.

CONTRACT NO.: **PS63100**
PS63765

SUBJECT: Price List Update

ALL STATE AGENCIES AND OTHERS AUTHORIZED TO USE STATE CONTRACTS:

Infohighway has requested and the State has approved the update to their price list for the change in the Universal Service Fund Charge to reflect the third quarter contribution factor of 13.6%.

Verizon Business has requested and the State has approved the updates to their price list which include the following:

- Change in the Universal Service Fund Charge to reflect the third quarter contribution factor of **13.6%** which is a decrease from the second quarter rate of 14.1%.
- Lot 2 – Category xDSL - Addition of DigiRouter – CPE to provide wireless data network connectivity
- CSA template for Ethernet Private Line (EPL) and Ethernet Virtual Private Line (EVPL)

Routing Code: 5LDI

NYS OGS Comprehensive Telecommunications Services PS63765
(Customer Specific Agreement) ("CSA")
(Ethernet Service)

Customer:
Address:
Account number:
NYS OGS CTS Custom Quote number:

1. Services. Verizon will provide the Services as set forth below in the section entitled "CSA Special Pricing."

2. Term and Survival. The applicable rates and charges shall be effective either: (a) when Service is installed if Customer does not receive such Services prior to the execution of this CSA; or (b) otherwise, on the first day of the second full billing cycle following execution and delivery of this CSA by Customer to Verizon ("Effective Date"). It is the responsibility of Customer to secure all necessary and appropriate facilities and equipment (including any access facilities that may be required) prior to Service commencement. Failure to secure all facilities and equipment (including any access facilities that may be required) shall not delay the commencement of billing for the Service nor relieve Customer of its obligation to pay for the Service hereunder. The "Term" begins upon the Effective Date and expires upon the completion of _____(___) months. If, prior to such expiration, the Customer has not terminated this CSA by written notification to Verizon or executed a new CSA, the Service will continue on a month to month basis at the rates, terms and conditions set forth in NYS OGS Comprehensive Telecommunications Services Contract #PS63765 (the "CTS Agreement") until (i) either party terminates the Service as set forth in the CTS Agreement; or (ii) the Parties execute a new CSA. It is the responsibility of the Customer to notify Verizon if the Customer wishes to terminate Service at the expiration of the Term or wishes to execute a new CSA. Verizon will not notify the Customer of the expiration of the term.

3. CSA Special Pricing. Customer will not be eligible to receive any other additional discounts, promotions and/or credits (Tariffed or otherwise). The rates and charges set forth in this CSA do not include Taxes, Surcharges and Fee charges (as set forth in the CTS Agreement). Any additional components or services not identified below will be provided at the rates, terms and conditions of the CTS Agreement.

(a) Customer will pay the following monthly recurring charges ("MRC"), which are fixed for the Term of this CSA and the non-recurring charges ("NRC") for **Ethernet Services** in the contiguous U.S. ("Service"), as set forth below. Customer represents that traffic transmitted between the locations on this network is: (select one)
☐ Interstate (10% or more of the traffic is Interstate in nature)
☐ Intrastate (less than 10% of the traffic is Interstate in nature)

Service Type (Check One): ___ Ethernet Private Line ___ Ethernet Virtual Private Line

Service Element	***MRC per Unit***	***NRC per Unit***

(b) **Total MRC and NRC per Unit:**
MRC: $_____
NRC: $_____

4. Termination. If Customer terminates any portion of the Service prior to the expiration of the Term, Customer will pay to Verizon termination charges as follows: (i) the difference between the then current MRC CTS Agreement rates in effect at the time of termination and the CSA special pricing rates stated in Section 3 above for the terminated Service, multiplied by the number of months from the Effective Date to the date of termination; plus (ii) the difference between the then current NRC CTS Agreement rates in effect at the time of termination and the CSA special pricing rates stated in Section 3 above for the terminated Service.

For illustration purposes only, the following example illustrates how termination charges would be calculated in the event a customer terminated a CSA in the seventh (7th) month of the Term:

If the CSA charges are as follows:

Service Element	MRC per Unit	NRC per Unit
Standard Channel Extension - Unprotected: GigE 50 Mbps	$781.76	$900.00
Local Mileage (7 Miles)	$82.14	$0.00
Long Haul Mileage (100 Miles)	$5.74	$0.00

If the CTS Agreement charges are as follows*:

Service Element	MRC per Unit	NRC per Unit
Standard Channel Extension - Unprotected: GigE 50 Mbps	$822.91	$1,000.00
Local Mileage (7 Miles)	$86.46	$0.00
Long Haul Mileage (100 Miles)	$6.04	$0.00

* CTS Agreement charges are subject to change and shall be determined as of the date of termination.

Termination charges:

Service Element	Quantity of Terminated Service	Difference between CTS Agreement MRC and CSA MRC	Total MRC Difference	Difference between CTS Agreement NRC and CSA NRC	Total NRC Difference
Standard Channel Extension - Unprotected: GigE 50 Mbps	2	$41.15	$82.30	$100.00	$100.00
Local Mileage	7	$4.32	$30.24	$0.00	$0.00
Long Haul Mileage	100	$0.30	$30.00	$0.00	$0.00

TOTAL TERMINATION CHARGES: Pursuant to this example, if Customer terminates the CSA in month 7 of the Term, Customer will pay to Verizon a Termination Liability charge equal to ($82.30 + 30.24 + $30.00) x 7 + ($100.00 + 0.00 + 0.00) = $142.54 X 7 + $100.00 = $997.78 + $100.00 = $1,097.78

Except as provided herein, all other terms and conditions of the CTS Agreement remain in full force and effect. Also, except as provided herein, .this CSA does not supersede the CTS Agreement and in all other aspects the terms and conditions of the CTS Agreement shall control.

Agreed and accepted:

_____ (Customer)	VERIZON BUSINESS NETWORK SERVICES INC., on behalf of Verizon Select Services Inc.
By _____	By _____
Name/title _____	Name/title_____
Date _____	Date _____

Refer to the **Contractor Information** link on the Contract Award Notification (CAN) summary page for a link to the updated price list.

All other terms and conditions remain unchanged.

New York State Office Of General Services
Procurement Services Group
Corning Tower Building
Empire State Plaza
Albany, New York 12242
http://www.ogs.state.ny.us

PURCHASING MEMORANDUM

CONTRACT AWARD NOTIFICATION UPDATE

AWARD NUMBER: 20268

DATE: August 4, 2010

GROUP: 77017 – Comprehensive Telecommunications Services

PLEASE ADDRESS INQUIRIES TO:

STATE AGENCIES & CONTRACTORS
Donna McNeil
Purchasing Officer I
(518) 474-4579
Donna.Mcneil@ogs.state ny.us

CONTRACT PERIOD:
Hughes - October 7, 2009 – August 15, 1027
Intercall - August 16, 2007 – August 15, 2017
Tech Valley- Sept. 24, 2009 - August 15, 2017

OTHER AUTHORIZED USERS
Customer Services
(518) 474-6717
customer.services@ogs.state ny.us

CONTRACTOR(S):
Hughes Network Systems LLC – PS64722
Intercall, Inc. - PS63101
Tech Valley Communications – PS64726

SUBJECT: Price List Updates

ALL STATE AGENCIES AND OTHERS AUTHORIZED TO USE STATE CONTRACTS:

The above contractors have requested and the State has approved the following updates to their price lists:

Hughes Network Systems LLC: Update the Federal Universal Service Fund (FUSF) rate to 13.6%

Intercall, Inc.: Addition of Audio Streaming services and update the Federal Universal Service Fund (FUSF) rate to 13.6%

Tech Valley Communications: Update the Federal Universal Service Fund (FUSF) rate to 13.6%

Refer to the **Contractor Information** link on the Contract Award Notification (CAN) summary page for a link to the updated price lists.

All other terms and conditions remain unchanged.

New York State Office Of General Services
Procurement Services Group
Corning Tower Building
Empire State Plaza
Albany, New York 12242
http://www.ogs.state.ny.us

PURCHASING MEMORANDUM

CONTRACT AWARD NOTIFICATION UPDATE

AWARD NUMBER: 20268

DATE: July 23, 2010

GROUP: 77017 – Comprehensive Telecommunications Services

CONTRACT PERIOD:
September 24, 2009 - August 15, 2017

CONTRACTOR: Fiber Technologies Networks LLC
CONTRACT NO.: **PS64720**

SUBJECT: Price List Update

PLEASE ADDRESS INQUIRIES TO:

STATE AGENCIES & CONTRACTORS
Donna McNeil
Purchasing Officer I
(518) 474-4579
Donna.Mcneil@ogs.state.ny.us

OTHER AUTHORIZED USERS
Customer Services
(518) 474-6717
customer.services@ogs.state.ny.us

ALL STATE AGENCIES AND OTHERS AUTHORIZED TO USE STATE CONTRACTS:

Fiber Technologies Networks, LLC has requested and the State has approved their price list update to reflect the change in the Third Quarter 2010 Federal USF rate to 13.60%.

Refer to the **Contractor Information** section of the Contract Award Notification (CAN) summary page for a link to the updated price list.

All other terms and conditions remain unchanged.

New York State Office Of General Services
Procurement Services Group
Corning Tower Building
Empire State Plaza
Albany, New York 12242
http://www.ogs.state.ny.us

PURCHASING MEMORANDUM

CONTRACT AWARD NOTIFICATION UPDATE

AWARD NUMBER: 20268

DATE: July 12, 2010

GROUP: 77017 – Comprehensive Telecommunications Services

PLEASE ADDRESS INQUIRIES TO:

STATE AGENCIES & CONTRACTORS
Donna McNeil
Purchasing Officer I
(518) 474-4579
Donna.McNeil@ogs.state ny.us

CONTRACT PERIOD:
August 16, 2007 – August 15, 2017

OTHER AUTHORIZED USERS
Customer Services
(518) 474-6717
customer.services@ogs.state ny.us

CONTRACTOR: **American Messaging Services, LLC**
CONTRACT NO.: **PS64716**

SUBJECT: Price List Update

ALL STATE AGENCIES AND OTHERS AUTHORIZED TO USE STATE CONTRACTS:
American Messaging Services, LLC has requested and the State has approved their price list update for the **Third Quarter 2010 change in the Federal USF rate to 1.64%** which is a decrease from 1.84%.

Refer to the **Contractor Information** section of the Contract Award Notification (CAN) summary page for a link to the updated price list.

All other terms and conditions remain unchanged.

New York State Office Of General Services
Procurement Services Group
Corning Tower Building
Empire State Plaza
Albany, New York 12242
http://www.ogs.state.ny.us

PURCHASING MEMORANDUM

CONTRACT AWARD NOTIFICATION UPDATE

AWARD NUMBER: 20268

DATE: June 29, 2010

GROUP: 77017 – Comprehensive Telecommunication Services

PLEASE ADDRESS INQUIRIES TO:

STATE AGENCIES & CONTRACTORS
Donna McNeil
Purchasing Officer I
(518) 474-4579
Donna.Mcneil@ogs.state ny.us

CONTRACT PERIOD:
August 16, 2007 – August 15, 2017

OTHER AUTHORIZED USERS
Customer Services
(518) 474-6717
customer.services@ogs.state ny.us

CONTRACTOR: **DiRad Technologies**
CONTRACT NO.: **PS64718**

SUBJECT: Price List Update

ALL STATE AGENCIES AND OTHERS AUTHORIZED TO USE STATE CONTRACTS:

DiRad Technologies has requested and the State has approved the updates to their price list which include the addition of new services.

Refer to the **Contractor Information** section of the Contract Award Notification (CAN) summary page for a link to the updated price list.

All other terms and conditions remain unchanged.

New York State Office Of General Services
Procurement Services Group
Corning Tower Building
Empire State Plaza
Albany, New York 12242
http://www.ogs.state.ny.us

PURCHASING MEMORANDUM

CONTRACT AWARD NOTIFICATION UPDATE

AWARD NUMBER: 20268

DATE: May 17, 2010

GROUP: 77017 – Comprehensive Telecommunications Services

PLEASE ADDRESS INQUIRIES TO:

STATE AGENCIES & CONTRACTORS
Donna McNeil
Purchasing Officer I
(518) 474-4579
Donna.McNeil@ogs.state ny.us

CONTRACT PERIOD:
August 16, 2007 – August 15, 2017

OTHER AUTHORIZED USERS
Customer Services
(518) 474-6717
customer.services@ogs.state ny.us

CONTRACTOR: **Verizon Wireless**
CONTRACT NO.: **PS63766**

SUBJECT: Price List Update

ALL STATE AGENCIES AND OTHERS AUTHORIZED TO USE STATE CONTRACTS:

Verizon Wireless has requested and the State has approved the updated price list which includes the following:

- Addition of Nationwide Unlimited Calling Plan
- NYS Expanded Footprint Local Share Plans have been moved from "Promotional "to permanent $14.99 Secondary Line plan has been added
- NYS Expanded Footprint local plans for Business have been removed
- Nationwide Unlimited Calling plan removed
- Removed America's Choice for Business
- Reflects updated Cost Table
- Reflects updated Equipment Pricing, Inclusive of Motorola Droid

Refer to the **Contractor Information** section of the Contract Award Notification summary page for a link to the updated price list.

All other terms and conditions remain unchanged.

New York State Office Of General Services
Procurement Services Group
Corning Tower Building
Empire State Plaza
Albany, New York 12242
http://www.ogs.state.ny.us

PURCHASING MEMORANDUM

CONTRACT AWARD NOTIFICATION UPDATE

AWARD NUMBER: 20268

DATE: May 12, 2010

GROUP: 77017 – Comprehensive Telecommunications Services

PLEASE ADDRESS INQUIRIES TO:

STATE AGENCIES & CONTRACTORS
Donna McNeil
Purchasing Officer I
(518) 474-4579
donna mcneil@ogs.state.ny.us

OTHER AUTHORIZED USERS
Customer Services
(518) 474-6717
customer.services@ogs.state ny.us

CONTRACT PERIOD:
August 16, 2007 – August 15, 2017

CONTRACTOR: **Intercall**
CONTRACT NO.: **PS63101**

SUBJECT: Billing Error

ALL STATE AGENCIES AND OTHERS AUTHORIZED TO USE STATE CONTRACTS:

Due to an error in Intercall's billing system, the last page of the April 2010 invoice contains Service Fees for conference calling services which are unauthorized. This error has been corrected and future invoices will not contain these charges. Authorized Users should not pay for these charges when payment is remitted for the April 2010 invoices. However, if payment is made, a credit for these charges will appear in the May 31 invoice. The Federal Universal Service Fund Contribution fee is an appropriate charge and should be paid.

OGS encourages all Authorized Users to carefully review their invoices for inaccuracies and unauthorized charges. Such issues should be brought to the attention of the contact listed above.

If you have any questions, please contact Joe Kirch of Intercall:
Phone: 631-261-1781
Cell Phone: 646-924-8599
Email: jkirch@intercall.com

All other terms and conditions remain unchanged.

New York State Office Of General Services
Procurement Services Group
Corning Tower Building
Empire State Plaza
Albany, New York 12242
http://www.ogs.state.ny.us

PURCHASING MEMORANDUM

CONTRACT AWARD NOTIFICATION UPDATE

AWARD NUMBER: 20268

DATE: April 27, 2010

GROUP: 77017 – Comprehensive Telecommunications Services

PLEASE ADDRESS INQUIRIES TO:

STATE AGENCIES & CONTRACTORS
Donna McNeil
Purchasing Officer I
(518) 474-4579
Donna. McNeil@ogs.state.ny.us

OTHER AUTHORIZED USERS
Customer Services
(518) 474-6717
customer.services@ogs.state ny.us

CONTRACT PERIOD:
August 16, 2007 – August 15, 2017

CONTRACTOR(S): **InfoHighway Communications**
USA Mobility Wireless, Inc.

CONTRACT NO(S).: **PS63100**
PS64728

SUBJECT: Price List Update
Address Change

ALL STATE AGENCIES AND OTHERS AUTHORIZED TO USE STATE CONTRACTS:

InfoHighway Communications has requested and the State has approved the updates to their price list which include the following:

Local:

1. Added Direct Inward Dial Number Block 20 & 100 Block –Integral component for Voice T1.
2. Added Voice T1 (Flat Rated) 100,000 Local Minute Plan- Bundle 100, 000 local minutes with circuit for $599.
3. Added Voice T1 (100,000 Minute Local, Regional & Long Distance) – Bundled service

Toll Free: Decreased On Net (Dedicated and Switched) Interstate and Intrastate Usage Rates.

Centrex: Added "Other Charges" that includes additional functions/features that can be used/purchased with Centrex service.

VoIP: Upgraded Hosted VoIP with better value by marked decrease in installation along with more feature rich service.

ISDN:

1. Added Direct Inward Dial Number Block 20 & 100 Block –Integral component for Voice T1.
2. Added ISDN PRI (Flat Rated) 100,000 Local Minute Plan- Bundle 100, 000 local minutes with circuit for $599
3. Added ISDN PRI (100,000 Minute Local, Regional & Long Distance) – Bundled service

Internet Access: Added upgraded new routers and discontinued obsolete routers.

USA Mobility Wireless, Inc. has relocated its corporate headquarters to the following address (effective 04/30/10):

USA Mobility Wireless, Inc.
6858 Versar Center, Suite 420
Springfield, Virginia 22151

Refer to the **Contractor Information** section of the Contract Award Notification (CAN) summary page for a link to the updated price list and the updated address.

All other terms and conditions remain unchanged.

New York State Office Of General Services
Procurement Services Group
Corning Tower Building
Empire State Plaza
Albany, New York 12242
http://www.ogs.state.ny.us

PURCHASING MEMORANDUM

CONTRACT AWARD NOTIFICATION UPDATE

AWARD NUMBER: 20268

DATE: April 22, 2010

GROUP: 77017 – Comprehensive Telecommunications Services

PLEASE ADDRESS INQUIRIES TO:

STATE AGENCIES & CONTRACTORS
Donna McNeil
Purchasing Officer I
(518) 474-4579
Donna.McNeil@ogs.state ny.us

OTHER AUTHORIZED USERS
Customer Services
(518) 474-6717
customer.services@ogs.state ny.us

CONTRACT PERIOD:
August 16, 2007 – August 15, 2017

CONTRACTOR: **Time Warner Cable**
CONTRACT NO.: **PS63596**

SUBJECT: Update Price List

ALL STATE AGENCIES AND OTHERS AUTHORIZED TO USE STATE CONTRACTS:
Time Warner Cable has requested and the State has approved the updates to their price list which includes the following:

- Update the Federal Universal Service Fund Rate, currently at 12.3% changing to **14.10**%.
- Increase Directory Assistance to $1.99 based on MSRP increase.

Refer to the Contractor Information section of the Contract Award Summary (CAN) page for a link to the updated price list.

All other terms and conditions remain unchanged.

New York State Office Of General Services
Procurement Services Group
Corning Tower Building
Empire State Plaza
Albany, New York 12242
http://www.ogs.state.ny.us

PURCHASING MEMORANDUM

CONTRACT AWARD NOTIFICATION UPDATE

AWARD NUMBER: 20268

DATE: April 13, 2010

GROUP: 77017 – Comprehensive Telecommunications Services

PLEASE ADDRESS INQUIRIES TO:

STATE AGENCIES & CONTRACTORS
Donna McNeil
Purchasing Officer I
(518) 474-4579
Donna.McNeil@ogs.state ny.us

CONTRACT PERIOD:
September 24, 2009 – August 15, 2017

OTHER AUTHORIZED USERS
Customer Services
(518) 474-6717
customer.services@ogs.state ny.us

CONTRACTORS: American Messaging Services, LLC
Warwick Valley Telephone Co.

CONTRACT NOS.: PS64716
PS64729

SUBJECT: Price List Update with Federal Universal Service Fund Update
and
Contact Change

ALL STATE AGENCIES AND OTHERS AUTHORIZED TO USE STATE CONTRACTS:

American Messaging Services, LLC has requested and the State has approved an update to their price list which reflects the change to the percentage being charged for the Federal Universal Service Fund according to the Federal Communications Commission Contribution Factor. The rate has increased from 1.69% to 1.84% for the second quarter of 2010.

Warwick Valley Telephone Company has a new contact:
Elizabeth Backus, Marketing Manager Business Solutions
Phone: (315) 579-7112
Email: e.backus@wvtc.com

Refer to the **Contractor Information** section of the Contract Award Notification (CAN) summary page for a link to American Messaging's updated price list and Warwick Valley Telephone Company's updated contact information.

All other terms and conditions remain unchanged.

New York State Office Of General Services
Procurement Services Group
Corning Tower Building
Empire State Plaza
Albany, New York 12242
http://www.ogs.state.ny.us

PURCHASING MEMORANDUM

CONTRACT AWARD NOTIFICATION UPDATE

AWARD NUMBER: 20268

DATE: April 8, 2010

GROUP: 77017 – Comprehensive Telecommunications Services

PLEASE ADDRESS INQUIRIES TO:

STATE AGENCIES & CONTRACTORS
Donna McNeil
Purchasing Officer I
(518) 474-4579
Donna.McNeil@ogs.state ny.us

OTHER AUTHORIZED USERS
Customer Services
(518) 474-6717
customer.services@ogs.state ny.us

CONTRACT PERIOD:
August 16, 2007 – August 15, 2017

CONTRACTORS: **PAETEC**
T-Mobile USA Inc.

CONTRACT NOS.: **PS63070**
PS64727

SUBJECT: Price List Updates

ALL STATE AGENCIES AND OTHERS AUTHORIZED TO USE STATE CONTRACTS:
Paetec has requested and the State has approved the updates to their price list which include addition of services and deletion of services.

T-Mobile has requested and the State has approved the updates to their price list which include addition of plans and reduced prices.

Refer to the **Contractor Information** section of the Contract Award Notification (CAN) summary page for a link to the updated price list.

All other terms and conditions remain unchanged.

New York State Office Of General Services
Procurement Services Group
Corning Tower Building
Empire State Plaza
Albany, New York 12242
http://www.ogs.state.ny.us

PURCHASING MEMORANDUM

CONTRACT AWARD NOTIFICATION UPDATE

AWARD NUMBER: 20268

DATE: March 17, 2010

GROUP: 77017 – Comprehensive Telecommunications Services

PLEASE ADDRESS INQUIRIES TO:

STATE AGENCIES & CONTRACTORS
Donna McNeil
Purchasing Officer I
(518) 474-4579
Donna mcneil@ogs.state.ny.us

CONTRACT PERIOD:
March 16, 207 – August 15, 2017

OTHER AUTHORIZED USERS
Customer Services
(518) 474-6717
customer.services@ogs.state ny.us

CONTRACTOR: **Verizon Business**
CONTRACT NO.: **PS63765**

SUBJECT: Update Price List/Customer Specific Agreement (CSA) templates

ALL STATE AGENCIES AND OTHERS AUTHORIZED TO USE STATE CONTRACTS:

Verizon Business has requested and the state has approved the updates to their price list which include the addition of services, reduction of prices and clarifications to services along with CSA's for Data Center Colocation, Voice over IP Service (VOIP) with Private IP (PIP) and Network Access Service, Transparent LAN Service (TLS) and Contact Center Services.

Additions include:

- Ethernet Virtual Private Line National
- Ethernet Private Line Metro
- Ethernet Private Line Access National
- Ethernet Private Line National
- Verizon Select Services Inc. Ethernet Private Line
- Ancillary charges

The Universal Service Fund Charge current Contribution Factor is now 14.1%, and increase from the third quarter rate of 12.9%.

Routing Code: 5V

NYS OGS Comprehensive Telecommunications Services PS63765
("CTS Agreement")
(ICB Contract)
Transparent LAN Service ("TLS" or "Service")
(PSC Service)

Customer:
Address:
Account number:
NYS OGS CTS Custom Quote number:

TLS Service and Charges: Customer will not be eligible to receive any other additional discounts, promotions and/or credits (Tariffed or otherwise). The rates and charges set forth in this ICB Contract do not include Taxes, Surcharges and Fee charges (as set forth in the CTS Agreement). Any additional components or services not identified below will be provided at the rates, terms and conditions provided for in CTS Contract #PS63765.

TLS Service Type (check all that apply):
_____ Ethernet Multipoint Service ("EMS") a/k/a Ethernet LAN Service ("ELAN")
_____ Ethernet Relay Service ("ERS") a/k/a Ethernet Virtual Private Line ("EVPL")

Quantity	Service Item	Non Recurring Charges ("NRC") per Unit	Monthly Recurring Charges ("MRC") per Unit	Total NRC	Total MRC

(i) Applicable tariff nonrecurring charges will apply to any move or relocation of an existing Service or change to initial Customer configuration.
(ii) An Interoffice (IOF) Mileage rate of $100 per IOF Mile applies when local customer serving office is different from the installed TLS serving office and only for those IOF Miles greater than 20 miles.

Service Period: Customer will purchase the Service from Verizon for _____ (___) months following the execution of this ICB Contract, installation of the Service (if not previously installed and cutover), and receipt of all necessary regulatory and other governmental approvals that may be required prior to the provision of such Services ("Effective Date").

Termination. If Customer terminates any Item of the Service (ELAN and/or EVPL) prior to the expiration of the Term, Customer will pay to Verizon termination charges as follows: (i) the difference between the then current MRC CTS Agreement rates in effect at the time of termination and the ICB Contract special pricing rates stated in the Service and Charges section above for the terminated Item of the Service, multiplied by the number of months from the Effective Date to the date of termination; plus (ii) the difference between the then current NRC CTS Agreement rates in effect at the time of termination and the ICB Contract special pricing rates stated above for the terminated Item of the Service.

In addition, all remaining circuits in Service (ELAN and/or EVPL) will revert to the standard rates for the Service set forth in the CTS Agreement until the expiration of that Agreement or until (i) the parties execute a new ICB Contract; or (ii) Customer terminates the Service as set forth in the CTS Agreement.

For illustration purposes only, the following example illustrates how termination charges would be calculated in the event a customer terminated an ICB Contract for TLS in the seventh (7th) month of the Term:

Service Type:
__X__ Ethernet Multipoint Service ("EMS") a/k/a Ethernet LAN Service ("ELAN")
_____ Ethernet Relay Service ("ERS") a/k/a Ethernet Virtual Private Line ("EVPL")

If the ICB charges are as follows:

Service Item	Quantity	Unit MRC	Total MRC	Unit NRC	Total NRC
Standard Access – 1000 Mbps	2	$2,800.00	$5,600.00	$1,300.00	$2,300.00
IOF – Per Mile (If <=20 miles, no charge applies)	4 (miles)	$0.00	$0.00	$0.00	$0.00

If the CTS Agreement charges are as follows*:

Service Item	Quantity	Unit MRC	Total MRC	Unit NRC	Total NRC
Standard Access – 1000 Mbps	2	$3,200.00	$6,400.00	$1,300.00	$2,300.00
IOF – Per Mile	4 (miles)	$100.00	$400.00	N/A	N/A

* CTS Agreement charges are subject to change and shall be determined as of the date the Customer terminates all or part of the Service.

Termination charges:

Service Item	Difference between CTS Agreement Total MRC and ICB Total MRC	Difference between CTS Agreement Total NRC and ICB Total NRC
Standard Access – 1000 Mbps	$800.00	$0.00
IOF – Per Mile	$400.00	N/A

Total termination charges: Pursuant to this example, if customer terminates the ICB in month 7 of the Term, Customer will pay to Verizon a Termination Charge equal to: 7 X ($800.00 + $400.00) = 7 X $1,200.00 = $8,400.00

Service Continuation: (i) If, at the time of expiration of the Service Period, a new agreement or tariffed service arrangement with Verizon for the Services is not effective and Customer has not requested, in writing, disconnection of the Services, then the Services will be reverted to the applicable monthly rates set forth in the CTS Agreement. The rates, terms and conditions of the CTS Agreement will govern the service arrangement prospectively. If the CTS Agreement no longer exists, then the Service will be subject to disconnection upon the expiration of the Service Period of this ICB Contract. If, upon expiration of the Service Period, there is a delay in reverting rates to the rates in the CTS Agreement, or in disconnecting the Services if the CTS Agreement is no longer in effect, the Service Period shall be deemed temporarily extended on a month-to-month basis until such reversion of rates or disconnection of Services is completed. In no event, however, will such temporary extension of the Service Period continue more than twelve months after the expiration of the initial Service Period. It is the responsibility of the Customer to notify Verizon if the Customer wishes to terminate Services at the expiration of the Service Period or wishes to execute a new ICB Contract. Verizon will not notify the Customer of the expiration of the Service Period. (ii) If Customer indicates to Verizon in writing that it desires to negotiate a new contract or tariffed service arrangement to continue or replace the Services provided for herein, the Service Period shall automatically be extended for a period not to exceed 60 days from the end of the initial Service Period to allow the parties to finalize a new agreement or to transition to a tariffed service arrangement. Written notice must be provided by Customer at least 30 days prior to the end of the initial Service Period. For purposes of this paragraph only, written notice may be by facsimile or electronic mail.

Locations: Service shall be provided to Customer at the following locations. Other Customer locations may be added to this ICB Contract only upon mutual written agreement of the parties.

Except as provided herein, all the other terms and conditions remain of the CTS Agreement remain in full force and effect. Also, except as provided herein, this ICB Contract does not supercede the CTS Agreement and in all other aspects the terms and conditions of the CTS Agreement shall control.

Agreed and accepted:

_____ (Customer)
on behalf of Verizon New York Inc.

By _____

Name/title _____

Date _____

VERIZON BUSINESS NETWORK SERVICES INC.,

By _____

Name/title_____

Date _____

For Internal Purposes: Verizon Business Services **Routing Code: 4**

NYS OGS Comprehensive Telecommunications Services PS63765
(Customer Specific Agreement) ("CSA")
Data Center Colocation ("Service")

Customer:
Address:
Account number:
NYS OGS CTS Custom Quote number:

1. Services. Verizon will provide the Services as set forth below in the section entitled "CSA Special Pricing."

2. Term and Survival. The applicable rates and charges shall be effective either: (a) when Service is installed if Customer does not receive such Services prior to the execution of this CSA; or (b) otherwise, on the first day of the second full billing cycle following execution and delivery of this CSA by Customer to Verizon ("Effective Date"). The "Term" begins upon the Effective Date and expires upon the completion of _____(___) months. If, prior to such expiration, the Customer has not terminated this CSA by written notification to Verizon or executed a new CSA, the Service will continue on a month to month basis at the rates, terms and conditions set forth in NYS OGS Comprehensive Telecommunications Services Contract #PS63765 (the "CTS Agreement") until (i) either party terminates the Service as set forth in the CTS Agreement; or (ii) the Parties execute a new CSA. It is the responsibility of the Customer to notify Verizon if the Customer wishes to terminate Service at the expiration of the Term or wishes to execute a new CSA. Verizon will not notify the Customer of the expiration of the term.

3. CSA Special Pricing. Customer will not be eligible to receive any other additional discounts, promotions and/or credits (Tariffed or otherwise). The rates and charges set forth in this CSA do not include Taxes, Surcharges and Fee charges (as set forth in the CTS Agreement). Verizon may change the MRC for power on a once per calendar year basis. [DRAFTER's NOTE: If this Agreement is longer than 3 years, add the following language: "Verizon may change the MRC for space at the end of every three (3) years of the Term."] Any additional components or services not identified below will be provided at the rates, terms and conditions provided for in the CTS Agreement.

(a) Customer will pay the following monthly recurring charges ("MRC"), which are fixed for the Term of this CSA and the non-recurring charges ("NRC") for **Data Center Colocation Services** in the contiguous U.S. ("Service"), as set forth below.

Data Center Type (check one): ____ Standard ___ Advanced ____ Premium

Service Element	*MRC*	*NRC*	*Installation*	*Other*

(b) **Total Charges:**
MRC: _____
NRC: _____
Installation: _____
Other:_____

4. Termination. If Customer wishes to terminate the Service, the Service must be terminated in its entirety. If Customer terminates the Service prior to the expiration of the Term, Customer will pay to Verizon termination charges as follows: (i) the difference between the then current MRC CTS Agreement rates in effect at the time of termination and the CSA MRC special pricing rates stated in Section 3 above, for each Service Element of the terminated Service, multiplied by the number of months from the Effective Date to the date of termination; plus (ii) the difference between the then current NRC CTS Agreement rates in effect at the time of termination and the CSA NRC special pricing rates stated in Section 3 above, for each Service Element of the terminated Service.

For illustration purposes only, the following example illustrates how termination charges would be calculated in the event a customer terminated a CSA in the seventh (7th) month of the Term:

Data Center Type: Premium Data Center Colocation

If the CSA charges are as follows

Service Element	**Qty**	**Unit MRC**	**Total MRC**	**Unit NRC**	**Total NRC**
Custom Installation	1	N/A	N/A	$25,000.00	$25,000.00
Cabinet/space Footprint	20	$700.00	$14,000.00	Above	Above
20 Amp 120V AC power	20	$400.00	$8,000.00	$1,000.00	$20,000.00
Cross Connects (Fiber)	40	$40.00	$1,600.00	N/A	N/A
Data Center Access Connections – 20 Mbps	20	$950.00	$19,000.00	$600.00	$12,000.00

If the CTS Agreement charges are as follows*:

Service Element	**Qty**	**Unit MRC**	**Total MRC**	**Unit NRC**	**Total NRC**
Custom Installation	1	N/A	N/A	$29,500.00	$29,500.00
Cabinet/space Footprint	20	$800.00	$16,000.00	Above	Above
20 Amp 120V AC power	20	$440.00	$8,800.00	$1,000.00	$20,000.00
Cross Connects (Fiber)	40	$50.00	$2,000.00	N/A	N/A
Data Center Access Connections – 20 Mbps	20	$1,011.25	$20,225.00	$600.00	$12,000.00

* CTS Agreement charges are subject to change and shall be determined as of the date the Customer terminates all or part of the Service.

Termination charges:

Service Element	**Difference between CTS Agreement Total MRC and CSA Total MRC**	**Difference between CTS Agreement Total NRC and CSA Total NRC**
Custom Installation	N/A	$4,500.00
Cabinet/space Footprint	$2000.00	Above
20 Amp 120V AC power	$800.00	$0.00
Cross Connects (Fiber)	$400.00	N/A
Data Center Access Connections – 20 Mbps	$1,225.00	0.00

Total termination charges: Pursuant to this example, if customer terminates the CSA in month 7 of the Term, Customer will pay to Verizon a Termination Charge equal to 7 X ($2000.00 + $800.00 + $400.00 + $1,225.00) + $4,500.00 = 7 X $4,425.00 + 4,500.00 = $30,975 + $4,500.00 = $35,475.00.

Except as provided herein, all other terms and conditions of the CTS Agreement remain in full force and effect. Also, except as provided herein, this CSA does not supersede the CTS Agreement and in all other aspects the terms and conditions of the CTS Agreement shall control, including but not limited to the Customer's requirement to provide adequate insurance under the CTS Agreement.

Agreed and Accepted:

_____ ("Customer") VERIZON BUSINESS NETWORK SERVICES INC., on behalf of MCI Communications Services, Inc.

By _____
Name/title _____
Date _____

By _____
Name/title_____
Date _____

For Internal Purposes: Verizon Business Services **Routing Code: 1/2/3**

NYS OGS Comprehensive Telecommunications Services PS63765
(Customer Specific Agreement) ("CSA")
(Contact Center Services)

Customer:
Address:
Account number:
NYS OGS CTS Custom Quote number:

1. Services. Verizon will provide the Services as set forth below in the section entitled "CSA Special Pricing."

2. Term and Survival. The applicable rates and charges for Contact Center Services shall be effective either: (a) when Service is installed if Customer does not receive such Services prior to the execution of this CSA; or (b) otherwise, on the first day of the second full billing cycle following execution and delivery of this CSA by Customer to Verizon ("Effective Date"). The "Term" begins upon the Effective Date and expires upon the completion of _____(___) months. If, prior to such expiration, the Customer has not terminated this CSA by written notification to Verizon or executed a new CSA, the Service will continue on a month to month basis at the rates, terms and conditions set forth in NYS OGS Comprehensive Telecommunications Services Contract #PS63765 (the "CTS Agreement") until (i) either party terminates the Service as set forth in the CTS Agreement; or (ii) the Parties execute a new CSA. It is the responsibility of the Customer to notify Verizon if the Customer wishes to terminate Service at the expiration of the Term or wishes to execute a new CSA. Verizon will not notify the Customer of the expiration of the term.

3. CSA Special Pricing. Customer will not be eligible to receive any other additional discounts, promotions and/or credits (Tariffed or otherwise). The rates and charges set forth in this CSA do not include Taxes, Surcharges and Fee charges (as set forth in the CTS Agreement). Any additional components or services not identified below will be provided at the rates, terms and conditions provided for in CTS Contract #PS63765.

(a) Customer will pay the following monthly recurring charges ("MRC"), which are fixed for the Term of this CSA and the non-recurring charges ("NRC") for **Contact Center Services** in the contiguous U.S. ("Service"), as set forth below.

Contact Center Type (check one): ___ ECR Basic ___ ECR Advanced ____IP IVR Basic
____ IP IVR Advanced _____ Web Center _____ IP Toll Free

Service Element	*Quantity*	*Unit MRC*	*Total MRC*	*Total NRC*
Total	-----	-----		

(b) **Total MRC and NRC:**
MRC: _____
NRC: _____

4. Termination. If Customer terminates the Service or any portion of the Service prior to the expiration of the Term, Customer will pay to Verizon termination charges as follows: (i) the difference between the then current MRC CTS Agreement rates in effect at the time of termination and the CSA MRC special pricing rates stated in Section 3 above for the terminated Service, multiplied by the number of months from the Effective Date to the date of termination; plus (ii) the difference between the then current NRC CTS Agreement rates in effect at the time of termination and the CSA NRC special pricing rates stated in Section 3 above for the terminated Service.

For illustration purposes only, the following example illustrates how termination charges would be calculated in the event a customer terminated a CSA in the seventh (7th) month of the Term:

Contact Center Type: **ECR Basic**

If the CSA charges are as follows:

Service Element	**Quantity**	**Unit MRC**	**Total MRC**	**Unit NRC**	**Total NRC**
ECR Platform Usage (minutes)	50,000	$0.0400	$2,000.00	N/A	N/A
Platform Features:					
Menu Routing *(per call)*	10,000	$0.0150	$150.00	N/A	N/A
Message Announcement *(per call)*	5,000	$0.0150	$75.00	N/A	N/A
ECR Application Fee	1	$100.00	$100.00	N/A	N/A

If the CTS Agreement charges are as follows*:

Service Element	**Quantity**	**Unit MRC**	**Total MRC**	**Unit NRC**	**Total NRC**
ECR Platform Usage (minutes)	50,000	$0.0450	$2,250.00	N/A	N/A
Platform Features:					
Menu Routing *(per call)*	10,000	$0.0200	$200.00	N/A	N/A
Message Announcement *(per call)*	5,000	$0.0200	$100.00	N/A	N/A
ECR Application Fee	1	$100.00	$100.00	N/A	N/A

* CTS Agreement charges are subject to change and shall be determined as of the date of termination.

Termination charges:

Service Type/Element	**Difference between CTS Agreement Total MRC and CSA Total MRC**	**Difference between CTS Agreement Total NRC and CSA Total NRC**
ECR Platform Usage (minutes)	$250.00	N/A
Platform Features:		
Menu Routing *(per call)*	$50.00	N/A
Message Announcement *(per call)*	$25.00	N/A
ECR Application Fee	$0.00	N/A

Total termination charges: Pursuant to this example, if customer terminates the CSA in month 7 of the Term, Customer will pay to Verizon a Termination Charge equal to : 7 X ($250.00 + $50.00 + $25.00 + $0.00) = 7 X $325.00 = $2,275.00

5. Additional Terms and Conditions. This CSA incorporates the following:

Statement of Work ("SOW") [DRAFTER's NOTE: Attach applicable SOW]

Except as provided herein, all other terms and conditions of the CTS Agreement remain in full force and effect. Also, except as provided herein, this CSA does not supersede the CTS Agreement and in all other aspects the terms and conditions of the CTS Agreement shall control.

Agreed and Accepted:

_____ ("Customer")

By _____
Name/title _____
Date _____

VERIZON BUSINESS NETWORK SERVICES INC., on behalf of MCI Communications Services, Inc.

By _____
Name/title_____
Date _____

For Internal Purposes: Verizon Business Services **Routing Code: 1/2**

NYS OGS Comprehensive Telecommunications Services PS63765
(Customer Specific Agreement) ("CSA")
Voice over IP Service ("VOIP") with Private IP ("PIP") and Network Access Service

Customer:
Address:
Account number:
NYS OGS CTS Custom Quote number:

1. Services. Verizon will provide the Services (defined to include VOIP, PIP and Network Access Service as a bundled Service) as set forth below in the section entitled "CSA Special Pricing." Installation, as applicable, may be scheduled between the hours of 8AM and 7PM ET Monday through Friday (excluding holidays).

2. Term and Survival. The applicable rates and charges for the Services shall be effective either: (a) when Services are installed if Customer does not receive such Services prior to the execution of this CSA; or (b) otherwise, on the first day of the second full billing cycle following execution and delivery of this CSA by Customer to Verizon ("Effective Date"). The "Term" begins upon the Effective Date and expires upon the completion of _____(___) months. If, prior to such expiration, the Customer has not terminated this CSA by written notification to Verizon or executed a new CSA, the Services will continue on a month to month basis at the rates, terms and conditions set forth in NYS OGS Comprehensive Telecommunications Services Contract #PS63765 (the "CTS Agreement") until (i) either party terminates the Services as set forth in the CTS Agreement; or (ii) the Parties execute a new CSA. It is the responsibility of the Customer to notify Verizon if the Customer wishes to terminate Services at the expiration of the Term or wishes to execute a new CSA. Verizon will not notify the Customer of the expiration of the term.

3. CSA Special Pricing. Customer will not be eligible to receive any other additional discounts, promotions and/or credits (Tariffed or otherwise). The rates and charges set forth in this CSA do not include Taxes, Surcharges and Fee charges (as set forth in the CTS Agreement). Any additional components or services not identified below will be provided at the rates, terms and conditions provided for in CTS Contract #PS63765.

(b) Customer will pay the following monthly recurring charges ("MRC"), which are fixed for the Term of this CSA and the non-recurring charges ("NRC") for **Voice over IP Services** in the contiguous U.S. ("VOIP"), as set forth below. Additional charges apply for PIP and Network Access Service as set forth in sections (b) and (c) below.

Service Type (check all that apply): ___ IP Flexible T1 ___ IP Integrated Access ___IP Trunking
___ Hosted IP Centrex

Type of Plan (if applicable): _____

Service Element	*Quantity*	*Unit MRC*	*Total MRC*	*NRC*

(b) Customer will pay the following monthly recurring charges ("MRC"), which are fixed for the Term of this CSA and the non-recurring charges ("NRC") for **Private IP Services** in the contiguous U.S. ("PIP"), as set forth below.

Private IP Service Element	*MRC per Unit*	*NRC per Unit*

(c) Customer will pay the following MRCs which are fixed for the Term of this CSA and the NRCs for **Network Access Services**.

Circuit Type	*CLLI Code*	*MRC per Unit*	*NRC per Unit*

(d) **Total MRC and NRC:**
MRC: _____
NRC: _____

4. Termination. Customer must maintain the Services (each Service Element) set forth in Section 3 above ("Minimum Configuration") to avoid termination liability charges. If Customer terminates Services below the Minimum Configuration prior to the expiration of the Term, Customer will pay to Verizon termination charges as follows: (i) the difference between the then current MRC CTS Agreement rates in effect at the time of termination and the CSA MRC special pricing rates stated in Section 3 above for the terminated Service, multiplied by the number of months from the Effective Date to the date of termination; plus (ii) the difference between the then current NRC CTS Agreement rates in effect at the time of termination and the CSA NRC special pricing rates stated in Section 3 above for the terminated Service.

In addition, all remaining Service will revert to the then current CTS Agreement rates for the Service set forth in Contract #PS63765 until (i) the parties execute a new CSA; or (ii) Customer terminates the Service as set forth in Contract #PS63765.

For illustration purposes only, the following example illustrates how termination charges would be calculated in the event a customer decreases its minimum configuration in the seventh (7th) month of the Term:

Service Type: ___ IP Flexible T1 ___ IP Integrated Access _x__IP Trunking ___ Hosted IP Centrex
Type of Plan: <u>250 Local and LD (250 LD minutes included)</u>

Customer Minimum Configuration:
Service Elements:

Concurrent Call Path ---------- 102
Type 2 CEA Access – 20 Mbps @ 100 Mbps Interface ---------- 2
15 Mbps PIP Port ---------- 2
9.216 Mbps PIP Gold CAR ---------- 2

In 7th Month of Service Period, Customer Decreases Quantity to:
Service Elements:

Concurrent Call Path ---------- 82
Type 2 CEA Access – 20 Mbps @ 100 Mbps Interface ---------- 2
15 Mbps PIP Port ---------- 2
9.216 Mbps PIP Gold CAR ---------- 2

If the CSA charges are as follows:
Service Type: ___ IP Flexible T1 ___ IP Integrated Access _x__IP Trunking ___ Hosted IP Centrex
Type of Plan: <u>250 Local and LD (250 LD minutes included)</u>

Service Element	**Quantity**	**Unit MRC**	**Total MRC**	**Unit NRC**	**Total NRC**
VoIP Service Establishment Fee	1	N/A	N/A	$750.00	$750.00
Concurrent Call Paths	20	$21.00	$420.00	N/A	N/A

If the CTS Agreement charges are as follows*:
Service Type: ___ IP Flexible T1 ___ IP Integrated Access _x__IP Trunking ___ Hosted IP Centrex
Type of Plan: <u>250 Local and LD (250 LD minutes included)</u>

Service Element	Quantity	Unit MRC	Total MRC	Unit NRC	Total NRC
VoIP Service Establishment Fee	1	N/A	N/A	$1,000.00	$1,000.00
Concurrent Call Paths	20	$19.60	$392.00	N/A	N/A

* CTS Agreement charges are subject to change and shall be determined as of the date of termination.

Termination charges:

Service Element	Difference between CTS Agreement Total MRC and CSA Total MRC	Difference between CTS Agreement Total NRC and CSA Total NRC
VoIP Service Establishment Fee	N/A	$250.00
Concurrent Call Paths	$28.00	0.00

Total termination charges: Pursuant to this example, Customer will pay to Verizon a Termination Charge equal to : 7 X $28.00 + $250.00 = $196.00 + $250.00 = $446.00.
In addition, all remaining Service will revert to the then current CTS Agreement rates for the Service set forth in Contract #PS63765 until (i) the parties execute a new CSA; or (ii) Customer terminates the Service as set forth in Contract #PS63765.

6. Additional Terms and Conditions. This CSA incorporates the following Appendix which must be completed by the Customer as part of this CSA whenever a new VOIP Service Administrator is named or removed, or whenever an existing VOIP Service Administrator needs a new password:

Appendix I – Designation of Customer VOIP Administrator(s) with CPNI Authorization

Except as provided herein, all other terms and conditions of the CTS Agreement remain in full force and effect.

Also, except as provided herein, this CSA does not supersede the CTS Agreement and in all other aspects the terms and conditions of the CTS Agreement shall control.

Agreed and Accepted:

_____ ("Customer")

By _____
Name/title _____
Date _____

VERIZON BUSINESS NETWORK SERVICES INC., on behalf of MCI Communications Services, Inc.

By _____
Name/title_____
Date _____

Appendix I
Designation of Customer VOIP Administrator(s) with CPNI Authorization

Customer	**[INSERT CUSTOMER FULL LEGAL NAME]**
Signature	
Name	
Title	
NASP ID AND GUDUNS ID (where available)	

A. Administrator Access to CPNI and Designation as CPNI Authorizer for Users. On behalf of itself and its affiliates, the Customer named above, through its authorized representative's signature, hereby designates the individuals listed below or in an attachment containing the same data elements, as VOIP Administrators, with the authority to designate end users authorized to access CPNI of Customer and its affiliates, as specified below (collectively "Administrators") for MCI Communications Services, Inc., d/b/a Verizon Business Services and its affiliates set forth in the Service Publication and Price Guide located at www.verizonbusiness.com/guide (collectively or individually "Verizon").

Administrator Name	Title	Tel. No.	Email	Postal Address	Add	Remove
					☐	☐
					☐	☐

Customer will so designate as Administrators all representatives who are authorized to manage Customer's use of Verizon VOIP service, including through the online applications made available by Verizon to Customer for its use. This designation, and any subsequent additions or removals of Administrators, will be effective within a reasonable period after Verizon has received a signed writing with the content set out above. Administrators are authorized to access the Customer Proprietary Network Information ("CPNI")***** of Customer and its affiliates.

B. User Access CPNI via Online Applications. Customer representatives ("Users") designated by Administrators as authorized to access "ICP" (Integrated Communications Package) or other online applications made available by Verizon in connection with VOIP service are also authorized to access the CPNI of Customer and its affiliates through those online applications. This VOIP-specific CPNI access authorization is independent of any general CPNI authorization or deauthorization, and this authorization is not withdrawn by the withdrawal of a general CPNI authorization. In order to withdraw the VOIP-specific CPNI authorization established hereby, a Customer Administrator must permanently withdraw the User(s) access to ICP and all other VOIP-related online applications that may provide access to CPNI.

* CPNI includes information about the quantity, technical configuration, type, destination, location, and amount of use of telecommunications or interconnected voice over Internet Protocol services purchased from Verizon or its affiliates that is made available to Verizon or its affiliates solely by virtue of your relationship with Verizon or its affiliates and related local exchange or toll billing information.

Refer to the **Pricing Section** of the Contract Award Notification (CAN) summary page for the updated price list and CSA templates.

All other terms and conditions remain unchanged.

New York State Office Of General Services
Procurement Services Group
Corning Tower Building
Empire State Plaza
Albany, New York 12242
http://www.ogs.state.ny.us

PURCHASING MEMORANDUM

CONTRACT AWARD NOTIFICATION UPDATE

AWARD NUMBER: 20268

DATE: March 5, 2010

GROUP: 77017 - Comprehensive Telecommunications Services

PLEASE ADDRESS INQUIRIES TO:

STATE AGENCIES & CONTRACTORS
Donna McNeil
Purchasing Officer I
(518) 474-4579
donna mcneil@ogs.state.ny.us

OTHER AUTHORIZED USERS
Customer Services
(518) 474-6717
customer.services@ogs.state ny.us

CONTRACT PERIOD:
August 16, 2007 – August 15, 2017

CONTRACTOR: **Intercall Inc.**
CONTRACT NO.: **PS63101**

SUBJECT: EMAIL CORRECTION

ALL STATE AGENCIES AND OTHERS AUTHORIZED TO USE STATE CONTRACTS:

Please note the email address for **Tim Devereux of Intercall** referred to in the pervious Purchasing Memorandum dated March 4, 2010 is incorrect.

The correct email:**tedevere@intercall.com**

All other terms and conditions remain unchanged.

New York State Office Of General Services
Procurement Services Group
Corning Tower Building
Empire State Plaza
Albany, New York 12242
http://www.ogs.state.ny.us

PURCHASING MEMORANDUM

CONTRACT AWARD NOTIFICATION UPDATE

AWARD NUMBER: 20268

DATE: March 4, 2010

GROUP: 77017 – Comprehensive Telecommunications Services

PLEASE ADDRESS INQUIRIES TO:

STATE AGENCIES & CONTRACTORS
Donna McNeil
Purchasing Officer I
(518) 474-4579
Donna mcneil@ogs.state.ny.us

OTHER AUTHORIZED USERS
Customer Services
(518) 474-6717
customer.services@ogs.state ny.us

CONTRACT PERIOD:
August 16, 2007 – August 15 2017

CONTRACTOR: **Intercall Inc.**
CONTRACT NO(S).: **PS63101**

SUBJECT: Audio Conferencing Services

ALL STATE AGENCIES AND OTHERS AUTHORIZED TO USE STATE CONTRACTS:
The Governor's Office of Tax Payer Accountability has directing all state agencies to utilize Intercall Inc. for their teleconferencing service needs. This Initiative is also available to all other authorized users of New York State's contracts who choose to participate.

The new pricing for purchases under the aggregate initiative are as follows:

- Aggregate best offer per minute pricing : $.01532
- Old CTS per minute pricing: $.0275
- Available 24 hours a day 7 days a week throughout the entire State (Statewide), Operator Assistance is availability. The per minute price includes: local and long distance and is based on a per line dial in.

Federal Universal Service Fund Contribution factor, which is 14.1% applies to all interstate and international audio conferencing services billed in the US.

Refer to the **Pricing Section** of the Contract Award Notification (CAN) summary page for a link to the update price list. Agencies may reach out directly to Intercall by contacting one of the following representatives:

Joseph Kirch	Phone: 631-261-1781	Email: jkirch@intercall.com
Tim Devereux	Phone: 773-272-0590	Email: tdevere@intercall.com
Vickie Earl	Phone: 703-387-0151	Email: vearl@intercall.com

All other terms and conditions remain unchanged.

20268.75.doc/T07dmn

New York State Office Of General Services
Procurement Services Group
Corning Tower Building
Empire State Plaza
Albany, New York 12242
http://www.ogs.state.ny.us

PURCHASING MEMORANDUM

CONTRACT AWARD NOTIFICATION UPDATE

AWARD NUMBER: 20268

DATE: February 25, 2010

GROUP: 77017 – Comprehensive Telecommunications Services

PLEASE ADDRESS INQUIRIES TO:

STATE AGENCIES & CONTRACTORS
Donna McNeil
Purchasing Officer I
(518) 474-4579
Donna mcneil@ogs.state.ny.us

OTHER AUTHORIZED USERS
Customer Services
(518) 474-6717
customer.services@ogs.state ny.us

CONTRACT PERIOD:
August 16, 2007 – August 15, 2017

CONTRACTOR(S): ALL
CONTRACT NO(S).: ALL

SUBJECT: Unauthorized Telephone Charges

ALL STATE AGENCIES AND OTHERS AUTHORIZED TO USE STATE CONTRACTS:

OGS has become aware of situations in which Authorized Users have been billed for unauthorized telephone charges after an employee provided their business telephone number on a website. Authorized Users are encouraged to advise their employees that they should exercise extreme caution when providing their business telephone numbers over the Internet or through promotional emails or postal mailings, and or telemarketing as these maybe “cramming”.

Authorized Users are also encouraged to closely review their telephone bills to check for unauthorized charges. If such charges are discovered, the billing company should be contacted in order to request a credit for the same and a written request for termination of such services should be provided to the billing company.

All other terms and conditions remain unchanged.

New York State Office Of General Services
Procurement Services Group
Corning Tower Building
Empire State Plaza
Albany, New York 12242
http://www.ogs.state.ny.us

PURCHASING MEMORANDUM

CONTRACT AWARD NOTIFICATION UPDATE

AWARD NUMBER: 20268

DATE: February 16, 2010

GROUP: 77017 – Comprehensive Telecommunications Services

PLEASE ADDRESS INQUIRIES TO:

STATE AGENCIES & CONTRACTORS
Donna McNeil
Purchasing Officer I
(518) 474-4579
Donna.Mcneil@ogs.state ny.us

CONTRACT PERIOD:
September 24, 2009 – August 15, 2017

OTHER AUTHORIZED USERS
Customer Services
(518) 474-6717
customer.services@ogs.state ny.us

CONTRACTOR: **American Messaging**
CONTRACT NO.: **PS64716**

SUBJECT: Federal Universal Service Fund Update

ALL STATE AGENCIES AND OTHERS AUTHORIZED TO USE STATE CONTRACTS:

American Messaging has requested and the State has approved the update to their price list which reflects the change to the percentage being charged for the Federal Universal Service Fund according to the Federal Communications Commission Contribution Factor. The rate has increased from 1.36% to 1.69% for the first quarter of 2010.

Refer to the **Contractor Information** link on the Contract Award Notification (CAN) summary page for a link to their updated price list.

All other terms and conditions remain unchanged.

New York State Office Of General Services
Procurement Services Group
Corning Tower Building
Empire State Plaza
Albany, New York 12242
http://www.ogs.state.ny.us

PURCHASING MEMORANDUM

CONTRACT AWARD NOTIFICATION UPDATE

AWARD NUMBER: 20268

DATE: February 10, 2010

GROUP: 77017 – Comprehensive Telecommunications Services

PLEASE ADDRESS INQUIRIES TO:

STATE AGENCIES & CONTRACTORS
Donna McNeil
Purchasing Officer I
(518) 474-4579
Donna.McNeil@ogs.state ny.us

OTHER AUTHORIZED USERS
Customer Services
(518) 474-6717
customer.services@ogs.state ny.us

CONTRACT PERIOD:
August 16, 2007 – August 15, 2017

CONTRACTOR: **Paetec**
CONTRACT NO.: **PS63070**

SUBJECT: Price List Update

ALL STATE AGENCIES AND OTHERS AUTHORIZED TO USE STATE CONTRACTS:
Paetec has requested and the State has approved the following additions to their price list:

Lot 1 – Local Service:
TruConnect DS3
TruConnect DID Porting

Refer to the **Contractor Information** section of the Contract Award Notification (CAN) summary page for a link to the updated price list.

All other terms and conditions remain unchanged.

New York State Office Of General Services
Procurement Services Group
Corning Tower Building
Empire State Plaza
Albany, New York 12242
http://www.ogs.state.ny.us

PURCHASING MEMORANDUM

CONTRACT AWARD NOTIFICATION UPDATE

AWARD NUMBER: 20268

DATE: February 3, 2010

GROUP: 77017 – Comprehensive Telecommunications Services

PLEASE ADDRESS INQUIRIES TO:

STATE AGENCIES & CONTRACTORS
Donna McNeil
Purchasing Officer I
(518) 474-4579
Donna mcneil@ogs.state.ny.us

OTHER AUTHORIZED USERS
Customer Services
(518) 474-6717
customer.services@ogs.state ny.us

CONTRACT PERIOD:
May 09, 2008 - August 15, 2017

CONTRACTOR: **Sprint Solutions**
CONTRACT NO.: **PS63853**

SUBJECT: Price List Update

ALL STATE AGENCIES AND OTHERS AUTHORIZED TO USE STATE CONTRACTS:

Sprint has requested and the State has approved the following updates to their NYS price list for Mobile wireless services, **Lot 3**:

1. **Voice Service Plans:**
   a. Sprint Business Essential with Messaging and Data Plans: For existing customers only: No New Accounts.
   b. Directory Assistance 411: $1.79 per call (Airtime charges apply)
   c. Call Forwarding: $.20 per minute
   d. Sprint Worldwide Voice Plan
   e. New: Nextel Custom NDC Plan NET MRC $20.99 with Zero (0) Anytime Minutes und Unlimited Direct Connect, Group Connect and Messages included. Voice overage $0.40/minute

2. **Voice Plan Attachable Options:**
   a. Change: 2500 Anytime Minutes Attachable has increased from 2000 minutes to 2500 minutes
   b. Change: Nextel Unlimited Talk Group Add-on has decreased from MRC $25 to NET MRC $10 and requires the activation of a Nextel Voice Service Plan
   c. Change: Sprint Unlimited Team DC (if NDC on Sprint device) has decreased from MRC $25 to NET MRC $10 and requires the activation of a Sprint Voice Service Plan
   d. New: Mobile Integration Cisco $4.95
   e. New: Mobile Integration Avaya $4.95

3. **Data Service Pack**
   a. New: Static IP Address (Reserved for CDMA) $762 : 1 Account
   b. New: 3G/4G Mobile Broadband Plan MRC $59.99 (4G services not yet available in NY)
   c. Change: Sprint CDMA 25 MB Data Access Plan for Business has decreased from NET MRC $25 to NET MRC $10. Sprint Data Access Plans for Business are not eligible for service credits, wireless device discounts, or rebates. Customer Premise Equipment, installation, Managed Network Services and maintenance support are not included. Overage rate is $0.0010/KB

4. **Data Applications**
   a. Change: Agilis Smartcall Price has changed to $14.99
   b. Change: Air Trak Phone Application: No Activation Fee
   c. Change: Air Trak Advanced Phone Plan has changed to $19.95
   d. New: Xora Etrace Pro $19.95
   e. New: Xora Time Track for PND $24.98
   f. New: Xora GPS Time Track Basic (BMF plus Java) $21.99
   g. New: Xora GPS Time Track Business Plus (BMF plus Java) $25.98
   h. New: Vettro 360 Full Version $50
   i. New: Vettro 360 Single Module $25
   j. New: Vettro SW SVc Contractor $55
   k. New: Telenav Track Asset/Vehicle Tracker $21.99
   l. New: Telenav Track Lite $22.99
   m. New: Telenav Track Premium $27.99
   n. New: Telenav Track Standard $14.99
   o. New: Telenav Vehicle Mgr Premium $ 39.99
   p. New: Telenav Route Optimizer $24.99

5. **Honored Not Offered:** Simply Everything plus Mobile Broadband Plan, Unlimited Direct Connect and Group Connect $5, Mobile Voice Control $6, Sprint Mobile to Office 1000: $15, Sprint Mobile to Office 10,000: $25, International Data Services, Gear Works Etrace Pro, Onroute From TMW & Qualcomm, Qualcomm ICC IES Mobile, Wallace WIC Commander, Wallace WIC Messenger, Wallace WIK Responder.

6. **Mobile Wireless**
   Federal Rates (applies only to wireless service – does not apply to equipment):
   a. 14.10% Federal USF Ld Surcharge on interstate toll. (This full rate is only applied to overage charges)
   b. 3.43% Federal USF Non-Ld Surcharge on MRC, airtime and messaging.

7. **CDMA Vision**
   a. Sanyo 2700 Promotional Price Free ends 2/13/10
   b. Sanyo 3810 Promotional Price Free ends 2/13/10
   c. Samsung M220 End of Life: Promotional Price Free ends 2/13/10
   d. LG Lx 290 Promotional Price $79.99 ends 2/13/10
   e. Samsung M320 No Longer Available

8. **CDMA EVDO**
   a. LG Lotus LX600 Promotional Price $29.99 ends 2/13/10
   b. New: LG Lotus Elite Promotional Price $99.99 ends 2/13/10
   c. Sanyo Eclipse X: End of Life: Promotional Price $79.99 ends 2/13/10
   d. New: Sanyo Incognito Promotional Price $49.99 ends 2/13/10
   e. Samsung Rant M540 End of Life
   f. Samsung Highnote M630 End of Life: Promotional Price $49.99 ends 2/13/10
   g. Instinct Samsung M800 End of Life
   h. New Samsung Instinct HD Promotional Price $249.99 ends 2/13/10
   i. Samsung Exclaim M550 Promotional Price $49.99 ends 2/13/10
   j. Samsung Instinct s30 Promotional Price $49.99 ends 2/13/10

9. iDEN NDC on Nextel

a. i580 End of Life
b. V555 End of Life
c. I365IS Promotional Price $299.99 ends 2/13/10
d. I465 Clutch Promotional Price $39.99 ends 2/13/10
e. New i680 Motorola Brute Promotional Price $117.99 ends 2/13/10
f. New i776 Purple: Promotional Price $39.99 ends 2/13/10
g. New I856 Motorola Debut Promotional Price $99.99 ends 2/13/10
h. I920 Promotional Price Free ends 2/13/10
i. I880 No Longer Available

10. CDMA NDC on Sprint

a. LG LX 400 No Longer Available
b. Samsung Z400 No Longer Available

11. CDMA PDA

a. New HTC Hero Promotional Price $179.99 ends 2/13/10
b. HTC Touch Diamond End of Life
c. New Palm Pixi Promotional Price $99.99 ends 2/13/10
d. HTC Touch Pro End of Life
e. HTC Touch Pro 2 Promotional Price $199.99 ends 2/13/10
f. Palm Treo Pro Promotional Price $149.99 ends 2/13/10
g. New Blackberry Curve 8530 Promotional Price $49.99 ends 2/13/10
h. Blackberry 8830 End of Life
i. Blackberry Tour 9630 Promotional Price $149.99 ends 2/13/10
j. New Samsung Intrepid Promotional Price $149.99 ends 2/13/10
k. New Samsung Moment Promotional Price $179.99 ends 2/13/10
l. Blackberry Curve 8330 End of Life
m. HTC Snap Promotional Price $49.99 ends 2/13/10

12. CDMA Mobile Broadband Card

a. New U301: 3G/4G (4G not available in NY) Promotional Price Free ends 2/13/10
b. Sierra AC 595 End of Life
c. Novatel MiFi 2200 Promotional Price Free ends 2/13/10
d. New Sierra Overdrive 3G/4G (4G not available in NY) Promotional Price $99.99 ends 2/13/10

Refer to the **Contractor Information** section of the Contract Award Notification (CAN) summary page for a link to the updated price list.

New York State Office Of General Services
Procurement Services Group
Corning Tower Building
Empire State Plaza
Albany, New York 12242
http://www.ogs.state.ny.us

PURCHASING MEMORANDUM

CONTRACT AWARD NOTIFICATION UPDATE

AWARD NUMBER: 20268

DATE: January 27, 2010

GROUP: 77017 – Comprehensive Telecommunications Services

PLEASE ADDRESS INQUIRIES TO:

STATE AGENCIES & CONTRACTORS
Donna McNeil
Purchasing Officer I
(518) 474-4579
donna mcneil@ogs.state.ny.us

CONTRACT PERIOD:
October 5, 2007 – August 15, 2017

OTHER AUTHORIZED USERS
Customer Services
(518) 474-6717
customer.services@ogs.state ny.us

CONTRACTOR(S): AT&T

CONTRACT NO(S).: PS63306

SUBJECT: **Price List Updates**
Contact Information Update

ALL STATE AGENCIES AND OTHERS AUTHORIZED TO USE STATE CONTRACTS:

At&t has requested and the State has approved the following updates to their NYS price list:

- **Lot 3 / Audio Teleconferencing price reduction** for Toll Free Dial In/Reservationless Services from $0.050 per minute to $0.029 per minute, a savings of 42%.

- **Lot 3 Wireless Data Price Plan** to include reduced pricing based on tiered usage basis as follows:
  60mb – 0 - 999 new subscribers $29.00 per month
  1,000 – 4,999 new subscribers $25.00 per month
  5,000 – 9,999 new subscribers $22.00 per month
  10,0000 and over new subscribers $19.00 per month

  5 Gig – 0 – 999 new subscribers $99.99 per month
  1,000 – 4,999 new subscribers $72.99 per month
  5,000 – 9,999 new subscribers $62.99 per month
  10,000 and over new subscribers $54.99 per month
  Additional information pertaining to this price plan can be found on the price list.

- **Lot 1, Lot 2 and Lot 3 Clarification on Administrative Expense Fee**
  - At&t will continue to apply credit to offset the Administrative Expense Fees associated with UCC and payphone use charge as well as AT&T Digital Link (ADL) portability fee billed on the OneNet invoice.

- **Lot 1, Lot 2 and Lot 3 All - UCC** Rate Increase to reflect 14.1% effective 1/1/2010.

- Change in Local Correspondence Address to:
  AT&T Corporation,
  1205 Troy Schenectady Road
  Suite 101
  Latham, New York 12110
  Attn. Laura Edlund / Archie Quarrier

- Change in Remit to address for the OneNet Voice Accounts and the Data Private Line effective 01/12/2010 as follows:

Service	**Current Remit Address**	**New Remit Address Effective 01/12/2010**	**Overnight Payment address effective 01/12/2010**
VOICE ONENET	AT&T PO Box 13140 Newark, NJ 07101-5640 and AT&T PO Box 78214 Phoenix, AZ 85062-8214	AT&T PO Box 5094 Carol Stream, IL 60197-5094	AT&T Wholesale ROC Attn: SDN Processing 4513 Western Avenue Lisle, IL 60532
DATA PRIVATE LINE	AT&T PO Box 78425 Phoenix, AZ 85062-8425	AT&T PO Box 5099 Carol Stream, IL 60197-5099	AT&T Wholesale ROC Attn: DCS Processing 4513 Western Avenue Lisle, IL 60532

Refer to the **Contractor Information** section of the Contract Award Notification (CAN) summary page for a link to the updated price list and the updated contact information.

All other terms and conditions remain unchanged.

New York State Office Of General Services
Procurement Services Group
Corning Tower Building
Empire State Plaza
Albany, New York 12242
http://www.ogs.state.ny.us

PURCHASING MEMORANDUM

CONTRACT AWARD NOTIFICATION UPDATE

AWARD NUMBER: 20268

DATE: January 19, 2010

GROUP: 77017 – Comprehensive Telecommunications Services

PLEASE ADDRESS INQUIRIES TO:

STATE AGENCIES & CONTRACTORS
Donna McNeil
Purchasing Officer I
(518) 474-4579
Donna mcneil@ogs.state.ny.us

CONTRACT PERIOD:
August 16, 2007 – August 15, 2017

OTHER AUTHORIZED USERS
Customer Services
(518) 474-6717
customer.services@ogs.state ny.us

CONTRACTORS: **American Messaging Services**
USA Mobility Wireless Inc.

CONTRACT NOS.: **PS64716**
PS64728

SUBJECT: Replaced Contracts

ALL STATE AGENCIES AND OTHERS AUTHORIZED TO USE STATE CONTRACTS:
Contracts PS61189 and PS61188 Group77013 Award 19031 have been replaced by contract numbers referenced above.

All other terms and conditions remain unchanged.

New York State Office Of General Services
Procurement Services Group
Corning Tower Building
Empire State Plaza
Albany, New York 12242
http://www.ogs.state.ny.us

PURCHASING MEMORANDUM

CONTRACT AWARD NOTIFICATION UPDATE

AWARD NUMBER: 20268

DATE: January 13, 2010

GROUP: 77017 – Comprehensive Telecommunications Services

PLEASE ADDRESS INQUIRIES TO:

STATE AGENCIES & CONTRACTORS
Donna McNeil
Purchasing Officer I
(518) 474-4579
Donna.Mcneil@ogs.state ny.us

OTHER AUTHORIZED USERS
Customer Services
(518) 474-6717
customer.services@ogs.state ny.us

CONTRACT PERIOD:
August 16, 2007 – August 15, 2017

CONTRACTOR: **Fiber Technologies Networks**
CONTRACT NO(S).: **PS64720**

SUBJECT: Price List Update request

ALL STATE AGENCIES AND OTHERS AUTHORIZED TO USE STATE CONTRACTS:
Fiber Technologies Networks has requested and the state has approved the updates to their price list which include the addition of the following:

Long Haul Charge Between Cities:

Up to 50 Meg Circuit	$35 Per Mb
51 to 100 Meg Circuit	$25 Per Mb
101 to 200 Meg Circuit	$20 Per Mb
201 Meg Circuit	$15 Per Mb

The addition of the following counties have been added (subject to fiber availability):
Broome, Chemung, Cortland, Fulton, Genesee, Kings, Livingston, Niagara, Oneida, Oswego, Queens, Steuben, Tioga, and Wyoming.

Refer to the **Contractor Information** section of the Contract Award Notification summary page for a link to the updated price list dated 01/10/2010.

All other terms and conditions remain unchanged.

New York State Office Of General Services
Procurement Services Group
Corning Tower Building
Empire State Plaza
Albany, New York 12242
http://www.ogs.state.ny.us

PURCHASING MEMORANDUM

CONTRACT AWARD NOTIFICATION UPDATE

AWARD NUMBER: 20268

DATE: December 22, 2009

GROUP: 77017 – Comprehensive Telecommunications Services

PLEASE ADDRESS INQUIRIES TO:

STATE AGENCIES & CONTRACTORS
Donna McNeil
Purchasing Officer I
(518) 474-4579
Donna.McNeil@ogs.state ny.us

OTHER AUTHORIZED USERS
Customer Services
(518) 474-6717
customer.services@ogs.state ny.us

CONTRACT PERIOD:
August 16, 2007 – August 15, 2017

CONTRACTOR: **ALL**

CONTRACT NO(S): **ALL**

SUBJECT: **OFT PLAN TO PROCURE (PTP) UPDATE**

ALL STATE AGENCIES :

The Office for Technology has recently informed OGS that the following service categories now require OFT approval prior to an NYS agency purchasing these services:

Lot 1 – Voice Services
Toll Free Service – Switched Access and Dedicated Access
Lot 3 – Managed Services
Video Conferencing/Bridging Services.

CIO/OFT PLAN TO PROCURE POLICY

Regardless of dollar value, notification of **any and all purchases** of technology and technology-related products, materials, services, ancillary or related products and services, or otherwise that meet the submission thresholds defined in this policy shall be submitted to the Chief Information Officer/Office for Technology (CIO/OFT) by means of the "Plan to Procure" (PTP) on-line application and process. Please refer to the attached flowchart outlining the new procedure and process. For additional information about the CIO/OFT's PTP process, please visit their website at:
http://www.oft.state ny.us/Policy/NYS-P08-001.pdf

OFT Approval Required	OFT Approval Not Required
LOT 1 - Voice Services	**LOT 1 - Voice Services**
• All service involving OFT Centralized Telecommunications Systems	• Long Distance Service
• Local Exchange Service	
• Centrex Service	• Calling Card Service
• VoIP Service	• Directory Assistance
· Toll Free Service – Switched Access	• Pay Telephone Service
· Toll Free Service – Dedicated Access	
LOT 2 - Connectivity Services	**LOT 2 - Connectivity Services**
• All Service involving connectivity to the NYeNet	• Switched 56kbps Service
• Private Line Data Service	• ISDN Service
• Frame Relay Service	• xDSL Service
• ATM Service	• Broadband Cable Service
• SONET Service	• Fixed Wireless Service **
• Ethernet Service	
LOT 3 - Managed Services	**LOT 3 - Managed Services**
• Internet Access Service	• Internet Hosting Service
• Audio Teleconferencing	
• MPLS	• Interactive Voice Response
· **Video Conferencing/Bridging Services**	• Co-Location
	• Student Re-Sale
	• Mobile Wireless **
	• Broadcast Communication Services
	• Emergency Notification Systems

Reference the Office for Technology Policy 96-2A for further clarification and guidance. http://www.oft.state ny.us/policy/tp_96a.htm

**Additionally contract users must adhere to NYS Technology Policy P03-003, Required Notification of Actions Involving Wireless Communications Infrastructure.

All other terms and conditions remain unchanged.

New York State Office Of General Services
Procurement Services Group
Corning Tower Building
Empire State Plaza
Albany, New York 12242
http://www.ogs.state.ny.us

PURCHASING MEMORANDUM

CONTRACT AWARD NOTIFICATION UPDATE

AWARD NUMBER: 20268

DATE: December 21, 2009

GROUP: 77017 – Comprehensive Telecommunications Services

PLEASE ADDRESS INQUIRIES TO:

STATE AGENCIES & CONTRACTORS
Donna McNeil
Purchasing Officer I
(518) 474-4579
Donna mcneil@ogs.state.ny.us

OTHER AUTHORIZED USERS
Customer Services
(518) 474-6717
customer.services@ogs.state ny.us

CONTRACT PERIOD:
August 16, 2007 – August 15, 2017

CONTRACTOR(S): ALL
CONTRACT NO(S).: ALL

SUBJECT: Telecommunications Symposium Presentation

ALL STATE AGENCIES AND OTHERS AUTHORIZED TO USE STATE CONTRACTS:
Our first Telecommunication Symposium held on December 9, 2009 was recorded and is now available on our website along with the two power point presentations. Click on the link below to access all three files.

http://www.ogs.state ny.us/purchase/snt/awardnotes/7701720268SymposiumInfo.pdf

All other terms and conditions remain unchanged.

New York State Office Of General Services
Procurement Services Group
Corning Tower Building
Empire State Plaza
Albany, New York 12242
http://www.ogs.state.ny.us

PURCHASING MEMORANDUM

CONTRACT AWARD NOTIFICATION UPDATE

AWARD NUMBER: 20268

DATE: December 15, 2009

GROUP: 77017 – Comprehensive Telecommunications Services

CONTRACT PERIOD:
August 16, 2007 – August 15, 1017

CONTRACTOR(S): **Intercall, Inc.**
twtelecom

CONTRACT NO(S).: **PS63101**
PS63072

SUBJECT: Price List Updates

PLEASE ADDRESS INQUIRIES TO:

STATE AGENCIES & CONTRACTORS
Donna McNeil
Purchasing Officer I
(518) 518-474-4579
donna..mcneil@ogs.state ny.us

OTHER AUTHORIZED USERS
Customer Services
(518) 474-6717
customer.services@ogs.state ny.us

ALL STATE AGENCIES AND OTHERS AUTHORIZED TO USE STATE CONTRACTS:
Intercall, Inc. and **tw telecom** have requested and and the State has approved the following updates to their NYS price lists:

Intercall Inc.:

Lot 3 – Video Conferencing category – addition of web conference services, event registration and support services, and unified communication products: Crisis Connect, Meeting Sense, Goldmail, and Brainshark.

Twtelecom:

Lot 3 - Internet Access category – addition of pricing options for Burstable Internet Access (100 Mbps -1000 Mbps)
Lot 3 – MPLS category - a reduction in all MPLS price offering options

Refer to the **Pricing Information** section of the Contract Award Notification (CAN) summary page for a link to the updated price lists.

All other terms and conditions remain unchanged.

New York State Office Of General Services
Procurement Services Group
Corning Tower Building
Empire State Plaza
Albany, New York 12242
http://www.ogs.state.ny.us

PURCHASING MEMORANDUM

CONTRACT AWARD NOTIFICATION UPDATE

AWARD NUMBER: 20268

DATE: December 14, 2009

GROUP: 77017 – Telecommunications Services

PLEASE ADDRESS INQUIRIES TO:

STATE AGENCIES & CONTRACTORS
Donna McNeil
Purchasing Officer I
(518) 474-4579
donna mcneil@ogs.state.ny.us

OTHER AUTHORIZED USERS
Customer Services
(518) 474-6717
customer.services@ogs.state ny.us

CONTRACT PERIOD:
August 16, 2007 – August 15, 1017

CONTRACTOR(S): **USA Mobility**

CONTRACT NO(S).: **PS64728**

SUBJECT: Price List Updates

ALL STATE AGENCIES AND OTHERS AUTHORIZED TO USE STATE CONTRACTS:

USA Mobility has requested and the State has approved the following updates to their price list:

Lot 3 Mobile Wireless:

Ready Call Service	$11.90 per unit per month
Ready Call Chargers	$2.95 per charger per month
Ready Call Device Replacement	$40.00
Ready Call Charger Base Replacement	$49.95
Multi-state coverage	$1.50 additional per unit per month

Refer to the **Pricing Information** section of the Contract Award Notification (CAN) summary page for a link to the updated price lists.

All other terms and conditions remain unchanged.

New York State Office Of General Services
Procurement Services Group
Corning Tower Building
Empire State Plaza
Albany, New York 12242
http://www.ogs.state.ny.us

PURCHASING MEMORANDUM

CONTRACT AWARD NOTIFICATION UPDATE

AWARD NUMBER: 20268

DATE: November 5, 2009

GROUP: 77017 – Comprehensive Telecommunications Services

PLEASE ADDRESS INQUIRIES TO:

STATE AGENCIES & CONTRACTORS
Donna McNeil
Purchasing Officer I
(518) 474-4579
donna mcneil@ogs.state.ny.us

OTHER AUTHORIZED USERS
Customer Services
(518) 474-6717
customer.services@ogs.state ny.us

CONTRACT PERIOD:
August 16, 2007 – August 15, 2017

CONTRACTOR: **Sprint Solutions, Inc.**
CONTRACT NO(S).: **PS63853**

SUBJECT: Price List Update

ALL STATE AGENCIES AND OTHERS AUTHORIZED TO USE STATE CONTRACTS:

Sprint has requested and the State has approved the following updates to their NYS price list:

1. **New: Voice Service Plans:**
   a. Business Advantage Talk Plan 200, 450, 900, 1350, 2000, 4000
   b. Business Advantage Messaging Plans 200, 450, 900, 1350, 2000, 4000
   c. Business Advantage Messaging and Data 200, 450, 900, 1350, 2000, 4000

2. **New/Change: Data Service Packs**
   a. New: AIRAVE Coverage Only, AIRAVE Equipment, AIRAVE Single Line Unlimited, AIRAVE Multi-line Unlimited
   b. New: 3G/4G Mobile Air Cards: 4G services not available in New York only available when roaming in launched markets
   c. New: Data Link Network Fee
   d. Change: Unlimited Mobile Broadband Services was $42.99 now $39.99.
   e. Name Change: Data Pack (Powersource) 1XRTT now called Data Service Pack

3. **New: Data Applications**
   a. Air-Trak Portable Tracking Unit, Air-Trak Vertical Plan, Air-Trak Windows Device-Advanced, Air-Trak Windows Device-Standard

4. **New: BES**
    a. BlackBerry Enterprise Server v5.0: BES 5.0 w/20 User Lic Exchange $ 3,200.00, BES 5.0 w/20 User Lic Domino $ 3,200.00, BES 5.0 w/20 User Lic GroupWise $ 3,200.00, BES 5.0 w/1 User Lic Exchange $ 2,299.00, BES 5.0 w/1 User Lic Domino $ 2,299.00, BES 5.0 w/1 user Lic GroupWise $ 2,299.00, BES 5.0 Upgrade Exchange $699, BES 5.0 Upgrade Group Wise $699, BES 5.0 Upgrade Domino $699
    b. BES Professional Software: Pro 5 User BES 4.1 Exchange $339, Pro 5 User BES 4.1 Domino $339, Pro 10 User BES 4.1 Exchange $579, Pro 10 User BES 4.1 Domino $579, BES Trade-Up Key $2299.00

5. **Honored Not Offered:** Unlimited Picture Mail Pack (CDMA), Sprint WiFi Monthly Access Plan iDEN Only, Connection Card AL3500, Unlimited Plan SSLG Std. Encryption, SSLG Gateway/Server, SSLG Gateway Implementation, SMMS – Sprint Mobility Management Security, @Road Pathway Two Year Agreement and One Year Agreement, @ Roadway Pathway Barcode Fee, @ Road Pathway iLM, Air Clic MP Services, Qualcomm ICC IES Mobile

6. **CDMA Powervision, CDMA Powervision 2, CDMA Powervision 3 Tab: Now named CDMA EVDO**
    a. LG LX (LX600): Promotional Price $49.99 ends November 15, 2009
    b. Instinct Samsung M800: Promotional Price $99.99 ends November 15, 2009
    c. Samsung Instinct s30: Promotional Price $99.99 ends November 15, 2009
    d. Katana Eclipse & Katana Eclipse X: End of Life
    e. LG 160 No Longer Available
    f. LG LX 370 New: Promotional Price Free, ends November 15, 2009
    g. Samsung Reclaim New: Promotional Price $49.99 ends November 15, 2009
    h. Samsung Highnote: Promotional Price Free ends November 15, 2009
    i. Samsung M520 End of Life

7. **Vision, Vision 2: Now named CDMA Vision**
    a. Samsung M220 End of Life
    b. Rumor LG 260 End of Life
    c. S1 Sanyo 2500 End of Life
    d. Sanyo 2700 New: Promotional Price $29.99 ends November 15, 2009
    e. Katana LX 3800: Promotional Price $29.99 ends November 15, 2009
    f. Rumor LG LX290 New: Promotional Price $29.99 ends November 15, 2009
    g. Samsung M240 New: Promotional Price 419.99 ends November 15, 2009
    h. Samsung M330: Promotional Price Free ends November 15, 2009
    i. Palm Pre: Promotional Price $149.99 ends November 15, 2009

8. **Connection Cards 1, Connection Cards 2: Now named CDMA Mobile Broadband Card**
    a. Merlin Novatel Ex720 End of Life
    b. Sierra U595 End of Life
    c. Sierra 597E End of Life
    d. Airave New: Promotional Price $99.99 ends November 15, 2009
    e. Novatel C777 New: Promotional Price $79.99 ends November 15, 2009
    f. U300 3G/4G New: Promotional Price Free ends November 15, 2009 *4G currently not available in NY
    g. Sierra 595U End of Life: Promotional Price Free ends November 15, 2009

9. **NDC on Nextel, NDC on Nextel 2: Now named IDEN NDC on Nextel**
    a. I335 End of Life
    b. I365: Promotional Price $99.99 ends November 15, 2009
    c. I576: Promotional Price $69.99 ends November 15, 2009
    d. I580: Promotional Price $117.99 ends November 15, 2009
    e. I880: Promotional Price $136.99 ends November 15, 2009
    f. I920: Promotional Price $99.99 ends November 15, 2009
    g. R765is: New Promotional Price $1194.99 ends November 15, 2009
    h. I465: New Promotional Price $49.99 ends November 15, 2009

10. **PowerSource**
    a. ic502 End of Life

11. NDC on Sprint: Now named CDMA NDC on Sprint

a. Sanyo Pro 200 End of Life
b. Sanyo Pro 700: Promotional Price $79.99 ends November 15, 2009
c. LG LX 400 End of Life
d. Samsung Z400 End of Life: Promotional Price Free ends November 15, 2009
e. Motorola V950 Promotional Price $119.99 ends November 15, 2009

12. PDA 1, PDA 2, PDA 3: Now named CDMA PDA

a. Blackberry 8830: Promotional Price $99.99 ends November 15, 2009
b. Blackberry Pearl 8130: Promotional Price $29.99 ends November 15, 2009
c. Blackberry Tour 9630 New: Promotional Price $199.99 ends November 15, 2009
d. Palm Pre New: Promotional Price $149.99 ends November 15, 2009
e. HTC Touch Pro 2 New: Promotional Price $319.99 ends November 15, 2009
f. Palm Centro: Promotional Price $29.99 ends November 15, 2009
g. HTC Snap: Promotional Price $99.99 ends November 15, 2009

13. Interactive Voice Response (IVR)

Pricing Remains the same

Refer to the **Pricing Information** Section of the Contract Award Notifications (CAN) summary page for a link to the updated price list.

All other terms and conditions remain unchanged.

New York State Office Of General Services
Procurement Services Group
Corning Tower Building
Empire State Plaza
Albany, New York 12242
http://www.ogs.state.ny.us

PURCHASING MEMORANDUM

CONTRACT AWARD NOTIFICATION UPDATE

AWARD NUMBER: 20268

DATE: November 2, 2009

GROUP: 77017 - Comprehensive Telecommunications Services

PLEASE ADDRESS INQUIRIES TO:

STATE AGENCIES & CONTRACTORS
Donna McNeil
Purchasing Officer I
(518) 474-4579
Donna mcneil@ogs.state.ny.us

CONTRACT PERIOD:
August 16, 2007 – August 15, 2017

OTHER AUTHORIZED USERS
Customer Services
(518) 474-6717
customer.services@ogs.state ny.us

CONTRACTOR: **ALL**
CONTRACT NO(S).: **ALL**

SUBJECT: Comprehensive Telecommunication Services (CTS) Symposium

ALL STATE AGENCIES AND OTHERS AUTHORIZED TO USE STATE CONTRACTS:
The Office of General Services, Procurement Services Group, wishes to invite you to a symposium on the use of Comprehensive Telecommunications Services (CTS) contracts, Group 77017, Award 20268. We have provided a link for your reference.

http://www.ogs.state ny.us/purchase/snt/awardnotes/7701720268can.HTM

The Symposium will be held in Albany, NY at the Empire State Plaza, in Meeting Room 6 on December 9, 2009 from 10AM – 3PM.

For information regarding parking at the Empire State Plaza, refer to the link below:

http://www.ogs.state ny.us/parking/forVisitor/visitor.html

Lunch may be obtained at any one of the various venues located in the Empire State Plaza.

Representatives from OGS, OFT and various contract holders will be in attendance to provide contract information, answer questions and inform you of any contract specials that they may offer or plan on offering.

We will have a session on contract usage:

- How to maximize Telecommunications resources
- How to analyze your invoices.
- Office for Technology (OFT) PTP (Plan to Procure) requirements
- How to use the Comprehensive Telecommunications Contracts (CTS) to negotiate better pricing.
- How to ensure that usage for T-1 lines, Mobile wireless and other services are appropriate. That you are not paying for services, capacity or minutes that you don't use or conversely incurring additional charges for exceeding usage limits.
- Contract Update Procedures

You will have an opportunity to meet one on one with representatives of the various contract holders to discuss your specific concerns.

We are seeking your assistance in planning this event. Please provide us with your concerns with regards to the items listed above and any other areas of concern you may have regarding the Telecommunications (CTS) contracts. We want this event to be interactive. We want to learn from you; what are your needs, concerns, suggestions and how can OGS assist you to maximize your resources.

Please provide a list of questions, suggested topics and a tentative number of employees who will be participating to Donna McNeil by November 20, 2009. Her contact information is:

Telephone: 518-474-4579
e-mail: donna.mcneil@ogs.state ny.us

New York State Office Of General Services
Procurement Services Group
Corning Tower Building
Empire State Plaza
Albany, New York 12242
http://www.ogs.state.ny.us

PURCHASING MEMORANDUM

CONTRACT AWARD NOTIFICATION UPDATE

AWARD NUMBER: 20268

DATE: October 29, 2009

GROUP: 77017 – Comprehensive Telecommunications Services

PLEASE ADDRESS INQUIRIES TO:

STATE AGENCIES & CONTRACTORS
Donna McNeil
Purchasing Officer I
(518) 474-4579
Donna.McNeil@ogs.state ny.us

CONTRACT PERIOD:
August 16, 2007 – August 15, 2017

OTHER AUTHORIZED USERS
Customer Services
(518) 474-6717
customer.services@ogs.state ny.us

CONTRACTOR: **Warwick Valley Telephone Co.**
Information Regarding Pagers

CONTRACT NO(S).: **PS64729**

SUBJECT: **Correction & Information**

ALL STATE AGENCIES AND OTHERS AUTHORIZED TO USE STATE CONTRACTS:

The price list for Warwick Valley Telephone Co. (WVT) originally included Wireless Services. This pricing was posted in error and has been removed.

The Lots and Categories awarded to WVT are as follows:

Lot 1 – Voice over IP (VOIP), Regional
Lot 2 – Private Line Data Service, Regional
Lot 3 – Co Location, Orange County ONLY

Pagers are now included as a part of contracts resulting from RFP 20268. They are reflected under Lot 3, Mobile Wireless.

To view the Lots and categories awarded to all Contract holders refer to the chart on Page 30 of the Contract Award.

All other terms and conditions remain unchanged.

New York State Office Of General Services
Procurement Services Group
Corning Tower Building
Empire State Plaza
Albany, New York 12242
http://www.ogs.state.ny.us

PURCHASING MEMORANDUM

CONTRACT AWARD NOTIFICATION UPDATE

AWARD NUMBER: 20268

DATE: October 22, 2009

GROUP: 77017 – Comprehensive Telecommunications Services

PLEASE ADDRESS INQUIRIES TO:

STATE AGENCIES & CONTRACTORS
Donna McNeil
Purchasing Officer I
(518) 474-4579
donna mcneil@ogs.state.ny.us

OTHER AUTHORIZED USERS
Customer Services
(518) 474-6717
customer.services@ogs.state ny.us

CONTRACT PERIOD:
August 16, 2007 – August 15, 2017

CONTRACTOR: **Time Warner Cable**
CONTRACT NO.: **PS63596**

SUBJECT: Price List Update/Customer Service Agreement (CSA)

ALL STATE AGENCIES AND OTHERS AUTHORIZED TO USE STATE CONTRACTS:

Time Warner Cable has requested and the State has approved modifications to Ethernet and Dedicated Internet Access pricing regarding updates to the Federal Universal Service Fund Rate and the attached Customer Service Agreements (see pages 2 - 5 of this Purchasing Memo).

Refer to the **pricing section** of the Contract Award Notifications (CAN) summary page for a link to the updated price list.

All other terms and conditions remain unchanged.

Time Warner Cable Ethernet Service

Pursuant to NYS Office of General Services Contract PS63596

(Customer Specific Agreement) ("CSA")

SAMPLE

Time Warner Cable shall provide Customer with Ethernet Private Line service between the two service locations listed below based upon the terms and conditions of the New York State Office of General Services Contract PS63596.

Customer Name:	
Date:	

Section 1. Billing Information

Billing Name:	
Street Address:	
Suite information:	
City, State and Zip Code:	
Billing Contact:	
Contact phone number:	

Section 2. Service location Information

Service Location A	
Service Location Name:	
Street Address:	
Room/Suite information:	
City, State and Zip Code:	
Installation Contact:	
Contact phone number:	
Service Location Z	
Service Location Name:	
Street Address:	
Room/Suite information:	
City, State and Zip Code:	
Installation Contact:	
Contact phone number:	

Section 3. Initial Term of Service

Term:	**Effective Date:**
XX months(renewed each fiscal year)	**From the date of Time Warner Cable Completion Notice**

Section 4. Circuit and Pricing Information

Customer will not be eligible to receive any other additional discounts, promotions and/or credits. The rates and charges set forth in this CSA do not include, but are subject to Taxes, Surcharges and Fee charges (as set forth in the CTS Agreement, award 20268). Any additional components or services not identified below will be provided at the rates, terms and conditions of the CTS Contract number PS 63596.

Customer will pay the following monthly recurring charges ("MRC"), which are fixed for the Term of this CSA and the Installation costs and One-Time Costs for Ethernet **Services** as set forth below/

Circuit Description	Monthly Recurring Charge	Installation Cost	One-Time Cost

Section 5. Additional Terms and Conditions
In lieu of One-time costs (defined in NYS OGS Contract PS63596) of $_____per circuit referenced in Section 4, customer agrees to an initial term of service outlined in this agreement in Section 3.

In the event that the customer terminates any portion of the Service prior to the expiration of the Term, customer will pay to Time Warner Cable, the remaining construction liability which has been reduced by 1/xxth per circuit, per month from Effective date to Termination Date and based upon the months of term customer has contracted for (e.g. 1/12, 1/24, 1/36th etc.)

Except as provided herein, all other terms and conditions of the CTS Agreement remain in full force and effect. This CSA does not supersede the CTS Agreement and in all other aspects the terms and conditions of CTS Contract number PS 63596 shall control

Customer:	**Time Warner Cable**
Signature:	**Signature:**
Name:	**Name:**
Title:	**Title:**
Date:	**Date:**

Calculation Example:

Should termination of a circuit occur after the 36th month, the Customer's reduced liability for the One-time construction would be:

Original One-time construction per circuit:	$20,219.67
Less; 36 months@ $336.99	($12,131.78)
Reduced per circuit One time Costs due at Termination date:	$8,087.89

Time Warner Cable Dedicated Internet Access

Pursuant to NYS Office of General Services Contract PS63596

(Customer Specific Agreement) ("CSA")

SAMPLE

Time Warner Cable shall provide Customer with Dedicated Internet Access (DIA) service at the location listed below based upon the terms and conditions of the New York State Office of General Services Contract PS63596.

Customer Name:	
Date:	

Section 1. Billing Information

Billing Name:	
Street Address:	
Suite information:	
City, State and Zip Code:	
Billing Contact:	
Contact phone number:	

Section 2. Service location Information

Service Location	
Service Location Name:	
Street Address:	
Room/Suite information:	
City, State and Zip Code:	
Installation Contact:	
Contact phone number:	

Section 3. Initial Term of Service

Term:	**Effective Date:**
XX months(renewed each fiscal year)	**From the date of Time Warner Cable Completion Notice**

Section 4. Circuit and Pricing Information

Customer will not be eligible to receive any other additional discounts, promotions and/or credits. The rates and charges set forth in this CSA do not include, but are subject to Taxes, Surcharges and Fee charges (as set forth in the CTS Agreement, award 20268). Any additional components or services not identified below will be provided at the rates, terms and conditions of the CTS Contract number PS 63596.

Customer will pay the following monthly recurring charges ("MRC"), which are fixed for the Term of this CSA and the Installation costs and One-Time Costs for Dedicated Internet Access as set forth below/

Circuit Description	**Monthly Recurring Charge**	**Installation Cost**	**One-Time Cost**

Section 5. Additional Terms and Conditions
In lieu of One-time costs (defined in NYS OGS Contract PS63596) of $_____per circuit referenced in Section 4, customer agrees to an initial term of service outlined in this agreement in Section 3.

In the event that the customer terminates any portion of the Service prior to the expiration of the Term, customer will pay to Time Warner Cable, the remaining construction liability which has been reduced by 1/xxth per circuit, per month from Effective date to Termination Date and based upon the months of term customer has contracted for (e.g. 1/12, 1/24, 1/36th etc.)

Except as provided herein, all other terms and conditions of the CTS Agreement remain in full force and effect. This CSA does not supersede the CTS Agreement and in all other aspects the terms and conditions of CTS Contract number PS 63596 shall control

Customer:	**Time Warner Cable**
Signature:	**Signature:**
Name:	**Name:**
Title:	**Title:**
Date:	**Date:**

Calculation Example:

Should termination of a circuit occur after the 36th month, the Customer's reduced liability for the One-time construction would be:

Original One-time construction per circuit:	$20,219.67
Less; 36 months@ $336.99	($12,131.78)
Reduced per circuit One time Costs due at Termination date:	$8,087.89

New York State Office Of General Services
Procurement Services Group
Corning Tower Building
Empire State Plaza
Albany, New York 12242
http://www.ogs.state.ny.us

PURCHASING MEMORANDUM

CONTRACT AWARD NOTIFICATION UPDATE

AWARD NUMBER: 20268

DATE: September 29, 2009

GROUP: 77017 Comprehensive Telecommunications Services

PLEASE ADDRESS INQUIRIES TO:

STATE AGENCIES & CONTRACTORS
Donna McNeil
Purchasing Officer I
(518) 474-4579
Donna.Mcneil@ogs.state ny.us

CONTRACT PERIOD:
August 16, 2007 to August 15, 2017

OTHER AUTHORIZED USERS
Customer Services
(518) 474-6717
customer.services@ogs.state ny.us

CONTRACTOR: **Verizon Wireless**
CONTRACT NO(S).: **PS63766**

SUBJECT: Managing and Reducing Wireless Service Cost

ALL STATE AGENCIES AND OTHERS AUTHORIZED TO USE STATE CONTRACTS:

Verizon Wireless My Business Account helps you save time managing your wireless service costs.

Manage your agency's wireless accounts online.
View and pay bills, manage accounts, retrieve reports, and order new devices whenever you need to. It's everything your business needs to keep its wireless accounts on track:

Make payments online.
View balance as of last payment.•
Access up to 12 months of payment history.•
Simplify billing and payment processes by paying online:•
Select from multiple payment options, including one-time or —recurring payments.
Pay multiple Verizon Wireless accounts at one time:•
Simplify your payment process by paying for all statements from —a single bank or credit card account.

Receive exclusive benefits.
Registered customers will have the monthly fee of Backup Assistant• waived.

Manage your accounts online.

Activate upgraded or existing devices (i.e., change electronic serial • numbers [ESNs] online).
Change wireless user information.•
Reset wireless user voice mail passwords.•
Suspend or resume service.•

Access online statements.

View multiple bills from a single interface with 24/7 availability.•
Gain quick access to current statements:•
Review the most recent statement (within five days of billing —cycle close).
View unbilled voice and data usage accrued since the most —recent statement.
View and download call details per wireless user or account.—
Compare plan allowance minutes vs. actual minutes used.—
Opt for paperless billing to eliminate paper bills.•

Order accessories and upgrade equipment using your government-approved credit card or purchase order.

Enjoy the flexibility of placing orders from a single login or an • agency-specific URL.
Buy online today and receive your business discount for all online • purchases.
Get free shipping and free returns on all orders.•

Use robust reporting tools.

Use standard and customized reporting options:•
Determine whether wireless users are on the right calling plan.—
Customize select reports with filters.—
View and download all report options.—
Download and view account level and wireless number reports:•
Analyze trends by wireless number, department, or —billing account.
Review billed and unbilled usage activity.—
Incorporate activity from multiple Verizon Wireless billing —accounts into a single report.
Create agency-specific structures to organize costs by • department level:
Review costs by call type and usage type, such as peak, off-peak, —and National Mobile to Mobile Calling.
Send electronic bill summaries to wireless users.—

ManageyourAGENCY’sWIRELESS accountsonline.

Examples of My Business Account reports.
Account level reports.

– 20 longest calls
– 20 most expensive calls
– 20 most called numbers
– 20 most expensive called numbers
– 20 most called countries
– Cost summary by call type
– Cost summary by month
– Cost summary by time period
– Summary usage

Wireless number reports.

– Top 10 most expensive calls
– Calls by call type
– Charges by call type
– Minutes by call type
– Calls by destination
– Charges by destination
– Minutes by destination
– Calls by call origination
– Charges by call origination
– Minutes by call origination
– Calls by rate period
– Charges by rate period
– Minutes by rate period
– Device report

Advanced reporting options.

– Additional charges
– Airtime charges detail
– Airtime charges summary
– Call detail
– Data usage
– Deactivated mobile number report
– Suspended mobile number report
– Grand total
– National Mobile to Mobile Calling/Mobile to Mobile Network report
– Memo bill status report
– Monthly usage
– View structure
– Raw data download (available by request)
– Global summary report

New York State Office Of General Services
Procurement Services Group
Corning Tower Building
Empire State Plaza
Albany, New York 12242
http://www.ogs.state.ny.us

PURCHASING MEMORANDUM

CONTRACT AWARD NOTIFICATION UPDATE

AWARD NUMBER: 20268

DATE: September 15, 2009

GROUP: 77017 – Comprehensive Telecommunication Services (CTS)

CONTRACT PERIOD:
August 16, 2007 – August 15, 2017

CONTRACTOR(S): ALL
CONTRACT NO(S).: ALL

PLEASE ADDRESS INQUIRIES TO:

STATE AGENCIES & CONTRACTORS
Donna McNeil
Purchasing Officer I
(518) 474-4579
Donna mcneil@ogs.state.ny.us

OTHER AUTHORIZED USERS
Customer Services
(518) 474-6717
customer.services@ogs.state ny.us

SUBJECT: Comprehensive Telecommunication Services (CTS) Symposium

ALL STATE AGENCIES AND OTHERS AUTHORIZED TO USE STATE CONTRACTS:

The Office of General Services, Procurement Services Group, wishes to invite you to a symposium on the use of Comprehensive Telecommunications Services (CTS) contracts, Group 77017, Award 20268. We have provided a link for your reference.

http://www.ogs.state ny.us/purchase/snt/awardnotes/7701720268can.HTM

The Symposium will be held in Albany, NY at the Empire State Plaza. The date and time of the Symposium will be announced in a separate communication.

Representatives of OGS and the contract holders will be in attendance to provide contract information, answer questions and inform you of any contract specials that they may offer or plan on offering.

We will have a session on contract usage:

- How to maximize Telecommunications resources
- How to analyze your invoices.
- How to use the Comprehensive Telecommunications Contracts (CTS) to negotiate better pricing.
- How to ensure that usage for T-1 lines, Mobile wireless and other services are appropriate. That you are not paying for services, capacity or minutes that you don't use or conversely incurring additional charges for exceeding usage limits.
- Contract Update Procedures

You will have an opportunity to meet one on one with representatives of the various contract holders to discuss your specific concerns.

We are seeking your assistance in planning this event. Please provide us with your concerns with regards to the items listed above and any other areas of concern you may have regarding the Telecommunications (CTS) contracts. We want this event to be interactive. We want to learn from you; what are your needs, concerns, suggestions and how can OGS assist you to maximize your resources.

Please provide a list of questions, suggested topics and a tentative number of employees who will be participating to Donna McNeil by September 28, 2009. Her contact information is:

Telephone; 518 474-4579
e-mail: donna.mcneil@ogs.state ny.us

New York State Office Of General Services
Procurement Services Group
Corning Tower Building
Empire State Plaza
Albany, New York 12242
http://www.ogs.state.ny.us

PURCHASING MEMORANDUM

CONTRACT AWARD NOTIFICATION UPDATE

AWARD NUMBER: 20268

DATE: September 9, 2009

GROUP: 77017 – Comprehensive Telecommunications Services

PLEASE ADDRESS INQUIRIES TO:

STATE AGENCIES & CONTRACTORS
Donna McNeil
Purchasing Officer I
(518) 474-4579
Donna mcneil@ogs.state.ny.us

CONTRACT PERIOD:
August 16, 2007 – August 15, 2017

OTHER AUTHORIZED USERS
Customer Services
(518) 474-6717
customer.services@ogs.state ny.us

CONTRACTOR: **Verizon Business**
CONTRACT NO.: **PS63765**

SUBJECT: Price List Update and Additional Customer Specific Agreement Template

ALL STATE AGENCIES AND OTHERS AUTHORIZED TO USE STATE CONTRACTS:
Verizon has requested the following changes which include enhancements to some services, clarification of Centrex electronic set pricing, clarification of availability of analog and digital DS0 service and price changes which reflect adjustments in the End User Common Line Charge as well as the Universal Service Fund Charge. Also included is a Customer Specific Agreement template for Private IP and Network Access Services.

- Lot Group 1 Centrex clarification to demonstrate how pricing will be applied should a user require more than 33% digital sets.
- Lot Group 1 correction of certain Voice Mailbox optional feature monthly and nonrecurring rates which may result in a credit to users who have subscribed to these features.
- Lot Group 1 enhancement to VOIP service with update to pricing and inclusion of additional related CPE.
- Lot Group 2 enhancement to Private Line Service to clarify availability of both analog and digital DS0 Service.
- Lot Group 3 enhancement to provide certain network engineering and other professional services which authorized users may desire.
- Lot Group 3 enhancement to provide Internet Dedicated-Managed Service and related CPE.
- Lot Group 3 enhancement of Audio Conferencing Service to provide Net Conferencing Named Host as an interactive, Internet-based service allowing geographically dispersed people to share information and/or edit documents online while discussing them on the phone.

Refer to the **Pricing Section** of the Contract Award Notification (CAN) summary page for a link to the updated Price List.. All other Contract terms and conditions remain unchanged.

For Internal Purposes: Verizon Business Services **Routing Code: 1/2**

NYS OGS Comprehensive Telecommunications Services PS63765
(Customer Specific Agreement) ("CSA")
(Private IP and Network Access Service)

Customer:
Address:
Account number:
NYS OGS CTS Custom Quote number:

1. Services. Verizon will provide the Services (defined as both the Private IP and Network Access Service as a bundled Service) as set forth below in the section entitled "CSA Special Pricing."

2. Term and Survival. The "Service Activation Date" for Service ordered hereunder will be the date the Private IP Service is available to route IP packets at Customer's site. The applicable rates and charges shall be effective either: (a) on the Service Activation Date if Customer does not receive such Services prior to the execution of this CSA; or (b) otherwise, on the first day of the second full billing cycle following execution and delivery of this CSA by Customer to Verizon ("Effective Date"). The "Term" begins upon the Effective Date and expires upon the completion of thirty-six (36) months. If, prior to such expiration, the Customer has not terminated this CSA by written notification to Verizon or executed a new CSA, the Service will continue on a month to month basis at the rates, terms and conditions set forth in NYS OGS Comprehensive Telecommunications Services Contract #PS63765 (the "CTS Agreement") until (i) either party terminates the Service as set forth in the CTS Agreement; or (ii) the Parties execute a new CSA. It is the responsibility of the Customer to notify Verizon if the Customer wishes to terminate Service at the expiration of the Term or wishes to execute a new CSA. Verizon will not notify the Customer of the expiration of the term.

3. CSA Special Pricing. Customer will not be eligible to receive any other additional discounts, promotions and/or credits (Tariffed or otherwise). The rates and charges set forth in this CSA do not include Taxes, Surcharges and Fee charges (as set forth in the CTS Agreement). Any additional components or services not identified below will be provided at the rates, terms and conditions of the CTS Agreement.

(a) Customer will pay the following monthly recurring charges ("MRC"), which are fixed for the Term of this CSA and the non-recurring charges ("NRC") for **Private IP Services** in the contiguous U.S. ("PIP"), as set forth below. Additional charges apply for Network Access Service as set forth in section (b) below. Installation may be scheduled between the hours of 8AM and 7PM ET Monday through Friday (excluding holidays).

Private IP Service Element	***MRC per Unit***	***NRC per Unit***

(b) Customer will pay the following MRCs which are fixed for the Term of this CSA and the NRCs for **Network Access Services**.

Circuit Type	***CLLI Code***	***MRC per Unit***	***NRC per Unit***

(c) **Total MRC and NRC per Unit:**
MRC: $_____
NRC: $_____

4. Termination. If Customer terminates any portion of the Service prior to the expiration of the Term, Customer will pay to Verizon termination charges as follows: (i) the difference between the then current MRC CTS Agreement rates in effect at the time of termination and the CSA special pricing rates stated in Section 3 above for the terminated Service, multiplied by the number of months from the Effective Date to the date of termination; plus (ii) the difference between the then current NRC CTS Agreement rates in effect at the time of termination and the CSA special pricing rates stated in Section 3 above for the terminated Service.

For illustration purposes only, the following example illustrates how termination charges would be calculated in the event a customer terminated a CSA in the seventh (7th) month of the Term:

If the CSA charges are as follows:

Service Element	**MRC per Unit**	**NRC per Unit**
384 Kbps PIP Port	$214.50	$0.00
256 Kbps Gold CAR	$98.10	$0.00
Network Access – DS1	$100.00	$0.00

If the CTS Agreement charges are as follows*:

Service Element	**MRC per Unit**	**NRC per Unit**
384 Kbps PIP Port	$328.90	$100.00
256 Kbps Gold CAR	$112.70	$0.00
Network Access – DS1	$100.00	$200.00

* CTS Agreement charges are subject to change and shall be determined as of the date of termination.

Termination charges:

Service Element	**Quantity of Terminated Service**	**Difference between CTS Agreement MRC and CSA MRC**	**Total MRC Difference**	**Difference between CTS Agreement NRC and CSA NRC**	**Total NRC Difference**
384 Kbps PIP Port	2	$114.40	$228.80[1]	$100.00	$200.00[2]
256 Kbps Gold CAR	2	$14.60	$29.20[1]	$0.00	$0.00
Network Access	2	$0.00	$0.00[1]	$100.00	$200.00[2]

Total termination charges: Pursuant to this example, if customer terminates the CSA in month 7 of the Term, Customer will pay to Verizon a Termination Liability charge equal to ($228.80[1] + $29.20[1] + $0.00[1]) x 7 months + ($200.00 + 200.00) = $1,806.00 + $400.00 = Total termination charges of $2,206.00.

Except as provided herein, all other terms and conditions of the CTS Agreement remain in full force and effect. Also, except as provided herein, .this CSA does not supersede the CTS Agreement and in all other aspects the terms and conditions of the CTS Agreement shall control.

Agreed and accepted:

_____ (Customer)

VERIZON BUSINESS NETWORK SERVICES INC., on behalf of MCI Communications Services, Inc.

By _____
Name/title _____
Date _____

By _____
Name/title_____
Date _____

New York State Office Of General Services
Procurement Services Group
Corning Tower Building
Empire State Plaza
Albany, New York 12242
http://www.ogs.state.ny.us

PURCHASING MEMORANDUM

CONTRACT AWARD NOTIFICATION UPDATE

AWARD NUMBER: 20268

DATE: September 3, 2009

GROUP: 77017 – Comprehensive Telecommunication Services

PLEASE ADDRESS INQUIRIES TO:

STATE AGENCIES & CONTRACTORS
Donna McNeil
Purchasing Officer I
(518) 474-4579
Donna mcneil@ogs.state.ny.us

CONTRACT PERIOD:
August 16, 2007 – August 15, 2017

OTHER AUTHORIZED USERS
Customer Services
(518) 474-6717
customer.services@ogs.state ny.us

CONTRACTOR(S): **Verizon Wireless**

CONTRACT NO(S).: **PS63766**

SUBJECT: Price List Updates

ALL STATE AGENCIES AND OTHERS AUTHORIZED TO USE STATE CONTRACTS:

Verizon Wireless has requested and the State has approved the following updates to their price list:

Page #3 Unlimited Mobile Broadband dropped from $42.99 to $39.99

Page #4 Includes addition of 200/400/700 min. "NYS Expanded footprint local share Plans" Promotional offer through 9/30/09

Page#29 Reflects equipment additions including:

Verizon Wireless MiFi	$49.99
RIM Storm	$99.99
RIM Tour	$199.99
XV 6175 Ozone	$119.99

Refer to the **Contractor Information** section of the Contract Award Notification (CAN) summary page for a link to the updated price list.

All other terms and conditions remain unchanged.

New York State Office Of General Services
Procurement Services Group
Corning Tower Building
Empire State Plaza
Albany, New York 12242
http://www.ogs.state.ny.us

PURCHASING MEMORANDUM

CONTRACT AWARD NOTIFICATION UPDATE

AWARD NUMBER: 20268

DATE: August 20, 2009

GROUP: 77017 – Comprehensive Telecommunications Services

PLEASE ADDRESS INQUIRIES TO:

STATE AGENCIES & CONTRACTORS
Donna McNeil
Purchasing Officer I
(518) 474-4579
Donna mcneil@ogs.state.ny.us

OTHER AUTHORIZED USERS
Customer Services
(518) 474-6717
customer.services@ogs.state ny.us

CONTRACT PERIOD:
August 16, 2007 – August 15, 2017

CONTRACTORS: **AT&T**
InfoHighway
Sprint Solutions

CONTRACT NO.: **PS63306**
PS63100
PS63853

SUBJECT: Price List Update/Address Change/Price List Update

ALL STATE AGENCIES AND OTHERS AUTHORIZED TO USE STATE CONTRACTS:

AT&T has requested and the State has approved the following changes to their price list:

- Lot 2 / Private Line Data enhancement to include pricing for Local Channel pricing outside of New York State
- Lot 3 / Internet Access enhancement to include Hi Cap pricing to accommodate for flexible bandwidth on an as needed basis.
- Lot 3 / Audio Teleconferencing enhancement to include price reduction for Automated Access Bridge Arrangement Toll Free Dial In/Reservationless Services.
- Lot 3 / Video Conferencing Services enhancement to include pricing for AT&T Connect under Video Conferencing Services.
- Lot 3 / Business National Flat Rate enhancement to existing Bundles Pooled Nation Plan to provide cost savings for authorized users who wish to select a flat rate plane with no minutes.
- Lot 3 / PDA Enterprise Good and Microsoft - enhancement to include price reduction on existing plan for PDA Enterprise Good and Microsoft Software
- Lot 3 / Bundled Wireless Services enhanced voice and data pricing plans providing savings to allow the NYS authorized users to take full advantage of the data features on their device with the voice plan option that best fits their needs which provides a significant cost savings compared to buying each product individually.

InfoHighway has a new address:

InfoHighway
800 Westchester Avenue Suite N501
Rye Brook, NY 10573

Sprint Solutions has requested and the State has approved the following price list updates:

1. **New: Voice Service Plans:**
   Simply Everything Plus Mobile Broadband
   Sprint Month to Month
   Sprint Business Essentials with Messaging and Data

2. **New/Change: Voice Plan Attachable Options:**
   Change: Unlimited Direct Connect now includes Group Connect
   New: Unlimited Talk Group
   New: iDEN National Second Line Service

3. **Honored not Offered:** Vettro, @Road Geo Manager and Talk 450, Sprint WiFi Daily Access Plans, Sprint WiFi International Access Plans, Unlimited Messages Enhanced, Nextel Direct Connect Unlimited and International

4. **New/Price Change: Data Applications:**
   Change: Cheetah Software A-P
   New: Trimble/Geo Manager
   Change: GST Optima price has decreased.
   i. 1-100 users decreased from $21.00 to $9.95
   ii. 101-250 users decreased from $19.00 to $9.95
   iii. 251-500 users decreased from $17.00 to $9.95
   iv. 501-1000 users decreased from $15.00 to $9.95
   v. v. 1001+ users decreased from $13.00 to $9.95
   Change: WTFM Plus is now called WTFM Customer Access, WTFM Advance is now called WTFM Preventative Maintenance

5. **New/Change: Email Solutions:**
   New Primary Data Plan CDMA Only
   Change: RIM has restructured the Blackberry T-Support offering based on a formula derived from the number of users subscribed to this service.

6. **CDMA Powervision**
   LG Lotus LX 600: $49.99 Promotional Price. Promotion ends 09/30/2009.
   Muziq LG LX 570 No Longer Available
   MotoRazr V3M: No Longer Available
   Samsung Exclaim M550 New and Promotional Price $79.99. Promotion ends 09/30/2009.

7. **CDMA Powervision 2**
   Samsung Highnote M630: $49.99 Promotional Price. Promotion ends 09/30/2009.
   Samsung M520: $19.99 Promotional Price. Promotion ends 09130/2009.
   Upstage Samsung: No Longer Available

8. **CDMA Powervision 3**
   Katana Eclipse and Katana Eclipse X: $49.99 Promotional Price. Promotion ends 09/30/2009.
   Samsung Instinct S30: New Promotional Price $129.99. Promotion ends 09/30/2009.
   Samsung Instinct M800: Promotional Price $129.99. Promotion ends 09/30/2009.
   Touch NY HTG No Longer Available

9. Vision

Sanyo 2500: Free Promotional Price and End of Life*
*While supplies last.
Samsung M220: $19.99 Promotional Price. Promotion ends 09/30/2009.
LO 160: $29.99 Promotional Price and End of Life*
*While supplies last.
Katana LX 3800: $29.99 Promotional Price. Promotion ends 09/30/2009.
Katana II 6650: No Longer Available

10. Vision 2

Sanyo 2700: New and Promotional Price $29.99. Promotion ends 09/30/2009.
Rumor LG LX 265: New and Promotional Price $29.99. Promotion ends 09130/2009.
Rumor LG 260 End of Life*
*While supplies last.
Samsung M300 No Longer Available

11. Connection Cards 1

Merlin Novatel EX 720: Free Promotional Price. Promotion ends 09/30/2009.
Sierra U595: Free Promotional Price and End of Life*
*While supplies last.
Sierra AC 595: $99.99 Promotional Price. Promotion ends 09/30/2009.

12. Connection Cards 2

Novatel U760: $49.99 Promotional Price. Promotion ends 09/30/2009.
Novatel MR 2200: New Promotional Price $99.99. Promotion ends 09/30/2009.
Sierra 402: New Promotional Price $99.99. Promotion ends 09/30/2009.

13. NDC on Nextel

1365: $99.99 Promotional Price. Promotion ends 09/30/2009.
576: $34.99 Promotional Price. Promotion ends 09/30/2009.
i580: $58.99 Promotional Price. Promotion ends 09/30/2009.
i335 End of Life*
*While supplies last.
i615 End of Life*
*While supplies last.
1355 No Longer Available
i570 No Longer Available

14. NDC on Nextel 2

i880: $149.99 Promotional Price. Promotion ends 09130/2009.
Blackberry 8350i: $99.99: Promotional Price. Promotion ends 09/30/2009.
i920: $99.99 Promotional Price. Promotion ends 09/30/2009.
i850 No Longer Available
Stature TMi9: New Promotional Price $197.99. Promotion ends 09/30/2009.
i325 No Longer Available g. Blackberry i7100 No Longer Available

15. PowerSource

ic502 End of Life* *While supplies last.

16. NDC on Sprint

Sanyo Pro 200: End of Life*
*While supplies last.
Pro 700: $79.99 Promotional Price. Promotion ends 09/30/2009.
LG LX 400: Free Promotional Price. Promotion ends 09/30/2009.
Samsung 2400: $19.99 Promotional Price. Promotion ends 09/30/2009.
Motorola V950: $19.99 Promotional Price. Promotion ends 09/30/2009.

17. PDA 1

Blackberry 8830: $99.99 Promotional Price. Promotion ends 09/30/2009.
Blackberry 8703 No Longer Available
Blackberry Pearl 8130: $49,99 Promotional Price. Promotion ends 09/30/2009.
Blackberry Curve 8330: $49.99 Promotional Price. Promotion ends 09/30/2009.
Blackberry Tour New Promotional Price $199.99. Promotion ends 09/30/2009

18. PDA 2

Treo 800W: $49.99 Promotional Price and End of Life*
*While supplies last.
Samsung Ace i325: $49.99 Promotional Price. Promotion ends 09/30/2009.
Motorola Q9C: End of Lite*
*While supplies last.
Palm Treo Pro: New Promotional Price $199.99. Promotion ends 09/3012009.
Palm Pre: New Promotional Price $199.99. Promotion ends 09/30/2009.

19. PDA 3

Mogul PPC 6800 No Longer Available
Palm Centro: $49.99 Promotional Price. Promotion ends 09/30/2009.
HTC Snap: New Promotional Price $149.99. Promotion ends 09/30/2009.

Refer to the **Contractor Information** section of the Contract Award Notification summary page for a link to the updated price lists and the updated address.

All other terms and conditions remain unchanged.

New York State Office Of General Services
Procurement Services Group
Corning Tower Building
Empire State Plaza
Albany, New York 12242
http://www.ogs.state.ny.us

PURCHASING MEMORANDUM

CONTRACT AWARD NOTIFICATION UPDATE

AWARD NUMBER: 20268

DATE: July 21, 2009

GROUP: 77017 Comprehensive Telecommunications Services

PLEASE ADDRESS INQUIRIES TO:

STATE AGENCIES & CONTRACTORS
Donna McNeil
Purchasing Officer I
(518) 474-4579
Donna mcneil@ogs.state.ny.us

OTHER AUTHORIZED USERS
Customer Services
(518) 474-6717
customer.services@ogs.state ny.us

CONTRACT PERIOD:
August 16, 2007 – August 15, 2017

CONTRACTOR: **Time Warner Cable**
CONTRACT NO(S).: **PS63596**

SUBJECT: Address Change

ALL STATE AGENCIES AND OTHERS AUTHORIZED TO USE STATE CONTRACTS:
Time Warner Cable has a new mailing address.

Time Warner Cable
20 Century Hill Dr.
Latham, NY 12110-2116
Attention: Mr. Kevin Egan

The FID# and phone number have not changed. Refer to the contractor information link to the updated information.

All other terms and conditions remain unchanged.

New York State Office Of General Services
Procurement Services Group
Corning Tower Building
Empire State Plaza
Albany, New York 12242
http://www.ogs.state.ny.us

PURCHASING MEMORANDUM

CONTRACT AWARD NOTIFICATION UPDATE

AWARD NUMBER: 20268

DATE: July 14, 2009

GROUP: 77017 – Comprehensive Telecommunications Services

PLEASE ADDRESS INQUIRIES TO:

STATE AGENCIES & CONTRACTORS
Donna McNeil
Purchasing Officer I
(518) 47404579
Donna mcneil@ogs.state.ny.us

CONTRACT PERIOD:
August 16, 2007 – August 15, 2017

OTHER AUTHORIZED USERS
Customer Services
(518) 474-6717
customer.services@ogs.state ny.us

CONTRACTOR: **AT&T**
CONTRACT NO(S).: **PS63306**

SUBJECT: Credit for Underutilization Charges for T-1 lines

ALL STATE AGENCIES AND OTHERS AUTHORIZED TO USE STATE CONTRACTS:
In a prior Purchasing Memo, dated February 10, 2009, Authorized Users were informed of how to request a credit of the T-1 Underutilization charges imposed by AT&T for the months of March, April, May and/or June 2008.

A recent review of information provided by AT&T indicates that there are still authorized users who are entitled to credits that have not submitted a request for their credits. OGS strongly recommends that all authorized users take advantage of these credits.

AT&T reviewed the accounts of all affected authorized users to ensure that they were set up with a profile which would allow them to file for T-1 Underutilization credits. **AT&T has also streamlined the process for requesting these credits.** The following e-mail was sent to all affected authorized users:

You are entitled to a credit for the Mar-June 2008 T1 Underutilization Charge that appeared on your Oct/Nov 2008 OneNet account invoice. Attached are instructions on how to initiate a dispute using the AT&T Business Direct system. We have streamlined the process to make it easier for you to make a request and navigate the system using the Initiate Bill & Account Inquiries tool.

If you have any questions, please feel free to contact:
Catherine McCann
AT&T Billing Service Manager
Office Phone: 860-947-7431
Cell Phone: 860-331-7036
E-mail: cm8291@att.com
-or-
Karen M. Jubic
AT&T Service Executive - State of New York
518-437-3311
518-437-3245 (fax)
800-227-6021 x3311
kmjubic@att.com

All other terms and conditions remain unchanged.

New York State Office Of General Services
Procurement Services Group
Corning Tower Building
Empire State Plaza
Albany, New York 12242
http://www.ogs.state.ny.us

PURCHASING MEMORANDUM

CONTRACT AWARD NOTIFICATION UPDATE

AWARD NUMBER: 20268

DATE: July 14, 2009

GROUP: 77017 Comprehensive Telecommunications Services

PLEASE ADDRESS INQUIRIES TO:

STATE AGENCIES & CONTRACTORS
Donna McNeil
Purchasing Officer I
(518) 474-4579
Donna mcneil@ogs.state.ny.us

OTHER AUTHORIZED USERS
Customer Services
(518) 474-6717
customer.services@ogs.state ny.us

CONTRACT PERIOD:
August 16, 2007 – August 15, 2017

CONTRACTOR(S): **AT&T**
Sprint
Verizon Wireless

CONTRACT NO(S).: **PS63306**
PS63853
PS63766

SUBJECT: **Mobile Wireless Savings**

ALL STATE AGENCIES AND OTHERS AUTHORIZED TO USE STATE CONTRACTS:
The Telecommunications Services Carriers listed above impose over utilization charges for Mobile Wireless Plans. Depending on the plans purchased, these charges may be assessed if your usage exceeds the plan minutes. These charges can be as high as 42 cents per minute!

In these times of fiscal constraint OGS recommends that all Authorized Users of the Comprehensive Telecommunications Services Contract review all existing Mobile Wireless charges to determine their monthly use and assess whether their current plans meet their needs and are the most prudent use of their resources.

This review will help determine if any changes to plans would result in savings.

OGS recommends that all users review their monthly Telecommunications invoices to ensure that plan minutes are actually being used, and make changes as necessary, as paying for minutes not used also has a negative fiscal impact.

OGS regularly reviews their Telecommunications bills for Mobile Wireless charges. This review examines the plans purchased, equipment utilized, and minutes used.
These reviews have resulted in total savings of approximately **$590,000 over the past 5 years.**

Additionally by changing plans to maximize resources OGS has realized additional savings of 18% over contract pricing.

20268p52.doc/T07dmn

Listed below are ways to reduce your costs for Mobile Wireless Services:

- Always review the Account Summary
- Check that the plan charges match the plans purchased
- Check plans available to ensure that plans meet your needs
- Standardize Equipment to lower costs
- Negotiate better pricing from carriers
- Block any costly, unnecessary services
- Pool all minutes across your agency and geographically, preferably Statewide
- Seek feedback from the users
- Centralize the review function

The carriers listed below will assist you in reviewing your present plans, usage patterns and suggest any changes to maximize your telecommunications expenditures.

The contact individuals listed below can assist you in this review:

AT&T
Laura Edlund, Client Business Manager
(518) 437-3286
Fax: (518) 437-3245
E-Mail: ledlund@att.com

Sprint
Marie Farrell, Major Account Manager
(585) 305-7295
Fax: (585) 350-2001
E-Mail: Marie.Farrell@sprint.com

Verizon Wireless
Scott Hartman
(518) 469-7900
Fax: (877) 239-7806
E-Mail: Scott.Hartman@verizonwireless.com

Use the link below for general contract information.

http://www.ogs.state.ny.us/purchase/snt/awardnotes/7701720268can.HTM

All other terms and conditions remain unchanged.

New York State Office Of General Services
Procurement Services Group
Corning Tower Building
Empire State Plaza
Albany, New York 12242
http://www.ogs.state.ny.us

PURCHASING MEMORANDUM

CONTRACT AWARD NOTIFICATION UPDATE

AWARD NUMBER: 20268

DATE: July 9, 2009

GROUP: 77017 Comprehensive Telecommunications Services

PLEASE ADDRESS INQUIRIES TO:

STATE AGENCIES & CONTRACTORS
Donna McNeil
Purchasing Officer I
(518) 474-4579
Donna.McNeil@ogs.state ny.us

OTHER AUTHORIZED USERS
Customer Services
(518) 474-6717
customer.services@ogs.state ny.us

CONTRACT PERIOD:
August 16, 2007 – August 15, 2017

CONTRACTOR: **At&t**
CONTRACT NO(S).: **PS63306**

SUBJECT: June T-1 Underutilization Charges

ALL STATE AGENCIES AND OTHERS AUTHORIZED TO USE STATE CONTRACTS:
At&t has requested that we notify customers that there may be a delay in the shortfall penalty for circuits that were underutilized for the month of June.

The $285.00 charge per underutilized circuit; was omitted from the biller for July. It will be applied on the August 2009 invoice.

If you have any questions, contact Catherine McCann of At&t by phone: 860-947-7431 or email: cm8291@att.com

All other terms and conditions remain unchanged.

New York State Office Of General Services
Procurement Services Group
Corning Tower Building
Empire State Plaza
Albany, New York 12242
http://www.ogs.state.ny.us

PURCHASING MEMORANDUM

CONTRACT AWARD NOTIFICATION UPDATE

AWARD NUMBER: 20268

DATE: June 30, 2009

GROUP: 77017 – Comprehensive Telecommunications Services

PLEASE ADDRESS INQUIRIES TO:

STATE AGENCIES & CONTRACTORS
Donna McNeil
Purchasing Officer I
(518) 474-4579
Donna mcneil@ogs.state.ny.us

OTHER AUTHORIZED USERS
Customer Services
(518) 474-6717
customer.services@ogs.state ny.us

CONTRACT PERIOD:
August 16, 2007 – August 15, 2017

CONTRACTOR: **Verizon Business**
CONTRACT NO(S).: **PS63765**

SUBJECT: Price List Update
Contact Information
Approved Service Agreement Templates

ALL STATE AGENCIES AND OTHERS AUTHORIZED TO USE STATE CONTRACTS:
Verizon has requested and the State has approved the following:

OGS has approved the Price list update which includes: adding services, deleting services, and price changes which reflect adjustments in the Universal Service Fund Charge.

The contact information page has been updated to reflect the most recent information.

Various Service Templates:

OGS has approved the following templates for various services that Authorized Users can utilize

1. Customer Specific Agreement ("CSA") IP Application Hosting
2. ICB Contract - Intellipath II Service
3. Facility Construction and Usage Agreement ("FUA")
4. CSA Internet Dedicated Service and Network Access Service

The Verizon ICB Template (#2 above) ICB template will contain:

- The minimum line count required to be maintained in order to retain the pricing agreed to

- The specific termination liability calculation factor.
- The user's termination liability calculation factor is computed as the difference between the ICB rate and the CTS standard rate as of the date the ICB agreement is negotiated.
- The example shown on the template is for illustration purposes only and is to be used to show how termination liability charges will be applied; however, the actual computation will be based on the individual user's specific ICB agreement

Authorized users should review these templates and compare them to any agreements for the listed services that they may enter into during the term of the NYS contract. Additional templates for other contract services are anticipated and they will be posted once they are reviewed and approved by OGS.

NOTE: Authorized Users should always ensure that any agreements signed contain language that "at the end of the agreement the rates will revert to CTS contract rates". This applies to all contracts issued under Award 20268.

Refer to the **Pricing Section** of the Contract Award Notification (CAN) summary page for a link to the updated price List and the Contractor Information Section for a link to the updated contact information.

All other contract terms and conditions remain unchanged.

Facility Construction and Usage Agreement (U.S. Facilities)

This Facility Construction and Usage Agreement (the "FUA") is made by and between Verizon Business Network Services Inc., on behalf of MCI Communications Services, Inc., d/b/a Verizon Business Services and MCI Legacy Companies, as defined in Section 3.2 below (individually and collectively, "Verizon"), with offices at 22001 Loudoun County Parkway, Ashburn, VA 20147, and _____ ("Customer"), with offices at _____ (collectively, the "Parties"). The references below to Appendix B mean the New York State Office of General Services Appendix B, General Specifications. The Related Services referred to below are being purchased under the Comprehensive Telecommunications Services Agreement with the State of New York, Contract No. PS63765, Group No. 77017, Award No. 20268, the "Service Agreement".

1. **Service Terms and Conditions**

   1.1. In order to provide certain data, public IP and/or voice services that Customer may request from Verizon (collectively the "Related Services"), Verizon has determined that it must construct, configure or install necessary facilities and/or equipment, including, if applicable, fiber optic cabling, hereinafter collectively Facilities ("Facilities") from its network to Customer's U.S. premises ("Locations") listed in Attachment A (or other Attachments added hereto by duly executed Amendment, collectively referred to herein as the "Attachment(s)") and incorporated herein by this reference. Such construction will be pursuant to the Terms and Conditions set out herein.

   1.2. In consideration of Verizon's capital expenditure to construct, configure and/or install the Facilities at Customer's Location(s), as well as allowing Customer to use the Facilities to the extent permitted by this FUA, Customer agrees to minimum term and volume commitments for such Location(s), which are set forth in Attachment A or other Attachments, hereinafter known as "Minimum Term" and "Volume Commitment". Such construction, configuration and installation shall hereinafter be referred to as "Build-Out". This FUA does not establish terms and conditions of the Related Services. Customer shall purchase Related Services pursuant to the "Service Agreement, which will include the rates, terms and conditions of Related Services.

   1.3. This FUA is binding upon execution by both parties ("Effective Date). The "Term" of this FUA will begin on the Effective Date, and will continue until Customer has satisfied all Location Subminimums, as defined below.

2. **Facilities**. Customer understands and agrees that the Facilities are and remain the sole property of Verizon and nothing herein will be construed to convey to Customer any rights or privileges to the Facilities either directly or indirectly through Customer's commitment. Customer understands and agrees that construction of the Facilities is dependent upon Customer securing the right for Verizon to install, operate and maintain its equipment within the private property at the Location, including obtaining all necessary approvals from the Location owner or lessor. If Customer is unable to secure such approvals, this FUA and Customer's Order for Related Services purchased under the Service Agreement are null and void. Verizon is responsible for obtaining all necessary permits, easements and rights of way for those portions of the Facilities located on public property. At Verizon's reasonable discretion, Customer may be required to sign a colocation agreement with Verizon (or Verizon's affiliate) which will provide the terms and conditions for colocation of Verizon network equipment and facilities at the Location.

3. **Location Subminimums**

   3.1 At each Location, Customer guarantees minimum Local Usage Charges (Volume Commitment) for the Minimum Term as set forth on Attachment A or subsequent Attachment hereto (the "Location Subminimum(s)"). "Local Usage Charges" means Customer's recurring charges, net of discounts and credits, for MCI Legacy Company-provided local exchange services,

SAMPLE

dedicated internet access, Metro Private Line, and/or local or network access services provided by such MCI Legacy Company pursuant to a current and effective Service Agreement but excludes: (i) Taxes, as defined in the Service Agreement; (ii) charges for equipment and data center services, unless otherwise expressly provided herein; (iii) charges incurred where Verizon or an Verizon affiliate acts as agent for Customer in the acquisition of goods or services; (iv) non-recurring charges; (v) Governmental Charges, as defined in the Service Agreement; (vi) charges for any services at the Location(s) that are already installed on the Location Start Date; and (vii) other charges expressly excluded by this FUA. For purposes hereof, the "Location Start Date" for each Location is the date on which the Location is "lit" and ready to utilize the Services.

3.2 "MCI Legacy Company," as used above, means the following Verizon entities (only Related Services provided by these entities may contribute to Location Subminimums hereunder): MCI Communications Services, Inc. d/b/a Verizon Business Services; MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services; MCImetro Access Transmission Services of Virginia, Inc. d/b/a Verizon Access Transmission Services of Virginia.; or MCImetro Access Transmission Services of Massachusetts, Inc. d/b/a Verizon Access Transmission Services of Massachusetts.

3.3 If, in any monthly billing period, commencing with the Location Start Date, Customer's Usage Charges at an applicable Location are less than the Location Subminimum, then Customer will pay an underutilization charge equal to the difference between the Location Subminimum and Customer's Usage Charges at the Location during such monthly billing period.

3.4 In addition to the Volume Commitment for the Minimum Term, Customer agrees to pay the Build Out Charge listed on Attachment A in accordance with the payment terms of the Service Agreement, subject to any late payment charges as provided under the Service Agreement.

4. **Failure to Complete Build-Out**: Verizon will make commercially reasonable efforts to obtain all required public permits, easements and rights of way. However, unless otherwise stipulated in Attachment A or subsequent Attachment, Verizon does not guarantee that it will be able to obtain such permits, easements or rights of way, or that any specific Location build-out will be completed, or completed within a certain time period, and any delay or failure by Verizon with respect thereto shall not be deemed Cause for termination by Customer under Section 5. This provision is not intended to limit the Customer's right to terminate as set forth in the Service Agreement.

5. **Termination of Build-Out Prior to Completion**

5.1 In the event that (a) Customer elects to permanently discontinue a Build-Out prior to its completion, other than for Cause, Customer will pay Verizon a charge equal to Verizon's reasonable costs incurred relating to the Build-Out in accordance with the payment terms set forth in the Service Agreement, notwithstanding the right to terminate for convenience otherwise specified in Appendix B, Section 60.b. Customer agrees that the reasonable costs incurred related to the Build-Out shall be deemed to be "accrued but unpaid charges" under Appendix B, Section 60.b, that shall be paid upon such termination.

5.2 As used above, "Cause" means:

5.2.1 A failure of either party to perform a material obligation under this FUA which is not remedied within thirty (30) days after receipt of written notice thereof, except that with respect to payment of invoices under this FUA, "Cause" means Customer's failure to pay any invoice (excluding bona fide, documented disputed amounts) in accordance with the payment terms set forth in the Service Agreement, which failure has not been cured within 10 days of receiving written notice of the failure to pay; or

SAMPLE

5.2.2 A material, uncured breach of the Service Agreement by either party, resulting in termination thereof under the termination for Cause provisions thereof.

6. **Termination Of FUA after Completion of Build-Out.** Notwithstanding any language in this FUA or the Service Agreement to the contrary, if following completion of the build-out (i) Customer terminates this FUA for any reason, other than its termination of the Service Agreement for Cause, as defined therein, or (ii) Verizon terminates this FUA for Cause, then Customer will pay, in addition to all accrued but unpaid charges through the date of such termination, an early termination charge equal to the aggregate of the Location Subminimums (and a pro rata portion thereof for any partial monthly billing period) that would have been applicable for the remaining unexpired portion of the Minimum Term as set forth in the applicable attachment.

7. **Disclaimer of Warranties**. EXCEPT AS OTHERWISE EXPRESSLY PROVIDED IN STATE OF NEW YORK OFFICE OF GENERAL SERVICES APPENDIX B, SECTION 72.h VERIZON MAKES NO OTHER WARRANTIES, EXPRESS OR IMPLIED, AS TO THE BUILD-OUT OF FACILITIES TO ANY OF THE LOCATIONS. EXCEPT TO THE EXTENT INCONSISTENT WITH APPENDIX B SECTION 72 OF THE SERVICE AGREEMENT, VERIZON SPECIFICALLY DISCLAIMS ANY AND ALL IMPLIED WARRANTIES, INCLUDING WITHOUT LIMITATION ANY IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, TITLE OR NONINFRINGEMENT OF THIRD PARTY RIGHTS, OR ANY WARRANTIES ARISING FROM A COURSE OF DEALING, USAGE OR TRADE PRACTICE.

8. **Limitation Of Liability**. Verizon's total liability to Customer in connection with the build-out of the Location(s) under this FUA is limited to amounts specified in Appendix B, Section 76.

9. **General Provisions**.

9.1 **Charges and Payment**. Customer agrees to pay all Verizon charges owed under this FUA in accordance with Appendix B, Sections 62 and 64.

9.4 **Use of Service Marks and Trademarks**. Neither Verizon nor Customer shall: (a) use any service mark or trademark of the other party; or (b) refer to the other party in connection with any advertising, promotion, press release or publication unless it obtains the other party's prior written approval. In the case of such approval, Verizon shall follow the procedure set forth in Appendix B, Section 20.

9.5 **Notice**. All notices, requests, or other communications (excluding invoices) hereunder must be in writing and transmitted via overnight courier, electronic mail, hand delivery, or certified or registered mail, postage prepaid and return receipt requested to the Customer at the address provided on Page 1 of this FUA, and to Verizon at the addresses below, unless otherwise stated in the FUA[MR1].

Verizon Business Services 6415-6455 Business Center Drive Highlands Ranch, CO 80130 Attn: Customer Service Email: notice@verizonbusiness.com	Verizon Business Services 22001 Loudoun County Parkway Ashburn, VA 20147 Attn: Vice President, Legal

10. **Expiration of Offer**: This FUA will be of no force and effect and the offer contained herein will be deemed withdrawn unless this FUA is executed by Customer and delivered to Verizon on or before _____.

IN WITNESS WHEREOF, the Parties have signed this FUA and the individuals signing below represent that they have the full legal authority to enter into this FUA for and on behalf of the respective Parties.

Verizon Business Network Services Inc. on Customer's Legal Name

SAMPLE

behalf of MCI Communications Services, Inc.

By: _____

Suleiman Hessami

Vice President

Date_____

By: _____

Name _____

Title_____

Date_____

SAMPLE

Attachment A
Locations - Location Subminimums

1. **Location**

   [STREET ADDRESS]
   [CITY, STATE, ZIP]

2. **Description of Build**. The Verizon Facilities at the above Location shall provide for a [single/dual] entrance and consist of ____ bandwidth.

3. **Length of Usage Commitment (Minimum Term)**

   ( ) months

4. **Location Subminimum (Volume Commitment)**

   Dollars ($) per monthly billing period

5. **New Build Out Charge**:

   $_____

6. **[OPTIONAL – REQUIRES MIGRATION OF SPECIFIC EXISTING CIRCUITS TO LIT FACILITY. REMOVE IF THERE ARE NO ACCESS SAVINGS CONTRIBUTING TO SUBMINIMUM]**
   Access Savings: Notwithstanding anything within this Agreement to the contrary, "Access Savings" of $_____ as calculated by Verizon, will contribute toward the satisfaction of the Location Subminimum, provided that Customer agrees to allow Verizon to migrate existing circuits to Verizon fiber, once the building is lit, pursuant to a mutually agreeable plan for such migration. Access Savings are the LEC local access charges that, but for the build-out contemplated by this Agreement, would have been incurred for Customer's existing circuits specified below. Cancellation of such circuits without replacement with similar or upgraded Verizon Services may require an adjustment to the monthly Access Savings figure.

   7**. [OPTIONAL—MOVE CHARGE TO MOVE EXISTING CIRCUITS TO THE NEW FACILITY MAY APPLY, AS STATED BELOW]**

   $_____

SAMPLE

For Internal Purposes: Verizon Business Services **Routing Code: 1/2/3C**

NYS OGS Comprehensive Telecommunications Services PS63765
(Customer Specific Agreement) ("CSA")
(Internet Dedicated Service and Network Access Service)

Customer:
Address:
Account number:
NYS OGS CTS Custom Quote number:

1. Services. Verizon will provide the Services (defined as both the Internet Dedicated Service and Network Access Service as a bundled Service) as set forth below in the section entitled "Special Pricing; Monthly Recurring Charges and Non Recurring Charges."

2. Term and Survival. The "Service Activation Date" for Service ordered hereunder will be the date the Internet Dedicated Service is available to route IP packets at Customer's site. The applicable rates and charges shall be effective either: (a) on the Service Activation Date if Customer does not receive such Services prior to the execution of this CSA; or (b) otherwise, on the first day of the second full billing cycle following execution and delivery of this CSA by Customer to Verizon ("Effective Date"). The "Term" begins upon the Effective Date and expires upon the completion of thirty-six (36) months. If, prior to such expiration, the Customer has not terminated this CSA by written notification to Verizon or executed a new CSA, the Service will continue on a month to month basis at the rates, terms and conditions set forth in NYS OGS Comprehensive Telecommunications Services Contract #PS63765 (the "CTS Agreement") until (i) either party terminates the Service as set forth in the CTS Agreement; or (ii) the Parties execute a new CSA. *

3. CSA Special Pricing. Customer will not be eligible to receive any other additional discounts, promotions and/or credits (Tariffed or otherwise). The rates and charges set forth in this CSA do not include Taxes, Surcharges and Fee charges (as set forth in the CTS Agreement). Any additional components or services not identified below will be provided at the rates, terms and conditions of the CTS Agreement.

(a) Customer will pay the following monthly recurring charges ("MRC"), which are fixed for the Term of this CSA and the non-recurring charges ("NRC") for **Internet Dedicated Services** in the contiguous U.S. ("Internet Dedicated Service"), as set forth below. Additional charges apply for Network Access Service as set forth in section (b) below. Installation may be scheduled between the hours of 8AM and 7PM ET Monday through Friday (excluding holidays).

Internet Dedicated Service Type	***MRC per Unit***	***NRC per Unit***

(b) Customer will pay the following MRCs which are fixed for the Term of this CSA and the NRCs for **Network Access Services**.

Circuit Type	***CLLI Code***	***MRC per Unit***	***NRC per Unit***

(c) **Total MRC and NRC per Unit:**
MRC: $_____
NRC: $_____

(d) DRAFTER's NOTE: If optional features, such as Burstable Select, are included in the Approval Note, add charges appropriately.]

* It is the responsibility of the Authorized User to notify Verizon if the Authorized User wishes to execute a new CSA; Verizon will not notify the Authorized User.

Case #_____
VZ Generated By: _____
VZ Approved To Form: _____

Sample

4. Termination. If Customer terminates any portion of the Service prior to the expiration of the Term, Customer will pay to Verizon termination charges as follows: (i) the difference between the then current MRC CTS Agreement rates in effect at the time of termination and the CSA special pricing rates stated in Section 3 above for the terminated Service, multiplied by the number of months from the Effective Date to the date of termination; plus (ii) the difference between the then current NRC CTS Agreement rates in effect at the time of termination and the CSA special pricing rates stated in Section 3 above for the terminated Service.

For illustration purposes only, the following example illustrates how termination charges would be calculated in the event a customer terminated a CSA in the seventh (7th) month of the Term:

If the CSA charges are as follows:

Service Element	MRC per Unit	NRC per Unit
IDE Port	$3,253.25	$1,000.00
Access	$1,368.00	$100.00

If the CTS Agreement charges are as follows*:

Service Element	MRC per Unit	NRC per Unit
IDE Port	$3,253.25	$1,800.00
Access	$3,700.00	$200.00

* CTS Agreement charges are subject to change and shall be determined as of the date of termination.

Termination charges:

Service Element	Quantity of Terminated Service	Difference between CTS Agreement MRC and CSA MRC	Total MRC Difference	Difference between CTS Agreement NRC and CSA NRC	Total NRC Difference
IDE Port	2	$0.00	$0.00[1]	$800.00	$1,600.00[2]
Access	2	$2,332.00	$4,664.00[1]	$100.00	$200.00[2]

Total termination charges: Pursuant to this example, if customer terminates the CSA in month 7 of the Term, Customer will pay to Verizon a Termination Liability charge equal to $4,664.00 ($4,664.00[1] + $0.00) x 7 months = $32,648 + $1,800.00 ($1,600.00[2] + $200.00[2]) = Total termination charges of $34,448.00

Except as provided herein, all the other terms and conditions remain in effect as stated in the CTS Agreement. Also except as provided herein .this CSA does not supersede the CTS Agreement and in all other aspects the terms and conditions of the CTS Agreement shall control.

Agreed and accepted:

_____ (Customer)

By _____
Name/title _____
Date _____

VERIZON BUSINESS NETWORK SERVICES INC., on behalf of MCI Communications Services, Inc.

By _____
Name/title_____
Date _____

Sample

Case #_____
VZ Generated By: _____
VZ Approved To Form: _____

Routing Code: 5V

NYS OGS Comprehensive Telecommunications Services PS63765
(ICB Contract)

Customer:
Address:
Account number:
NYS OGS CTS Custom Quote number:

Service Description:

Service	Initial Quantity	Monthly Rate Per Line
Intellipath II lines (includes all standard features set forth in applicable tariff)	____*	$_____**

Intellipath II optional features included in the above Monthly Line Rate:

* Includes ___ Analog lines and ___ Digital lines (P-Sets).

**The Monthly Rate Per Line includes the nonrecurring charges ("NRCs") for the Initial Quantity. Customer will pay to Verizon the applicable NYS OGS CTS NRCs for any subsequent lines added. In addition, the Monthly Rate Per Line includes the Federal End-User Common Line ("EUCL") charge and the New York State Centrex Exchange Access ("CEA") charge. Changes in, or elimination of, the EUCL or CEA charges will not result in a change in the monthly line rate stated above. Further, Customer will pay applicable taxes and any applicable service connection charges, nonrecurring charges and tariff surcharges required under applicable laws or tariffs

The rates herein require that all local exchange usage for the Service will be carried by Verizon.

Service Period: For _____ (___) months following the execution of this ICB Contract, installation of the Service (if not previously installed and cutover), and receipt of all necessary regulatory and other governmental approvals that may be required prior to the provision of such Services ("Commencement Date").

Termination Liability Charges: Customer will be allowed to decrease the number of lines in service to xxx lines without incurring termination liability charges ("Minimum Number of Lines"). If Customer terminates Service below the Minimum Number of Lines prior to the expiration of the Service Period, Customer will pay to Verizon the applicable amount specified in the chart below ("Termination Liability Calculation Factor") for each terminated line below the Minimum Number of Lines, multiplied by the number of months that have passed since the Commencement Date ("Termination Liability Charge"). The Termination Liability Charge is in compliance with Contract #PS63765.

Number of Lines in Service	Termination Liability Calculation Factor

In addition, all remaining lines in Service will revert to the standard rates for the Service set forth in Contract #PS63765 until (i) the parties execute a new ICB Contract; or (ii) Customer terminates the Service as set forth in Contract #PS63765.

ICB #_____
VZ Generated By: _____
VZ Approved To Form: _____

For illustration purposes only,

Customer Initial Quantity:	500 lines
Minimum Number of Lines:	400 lines
In 10th Month of Service Period, Customer Decreases Quantity to:	360 lines
Termination Liability Calculation Factor:	$5.87

Total termination charges: Customer will pay to Verizon a Termination Liability charge equal to 40 (400 – 360) x 10 months x $5.87 = $2,348.00.

Service Continuation: (i) If, at the time of expiration of the Service Period, a new agreement or tariffed service arrangement with Verizon for the Services is not effective and Customer has not requested, in writing, disconnection of the Services, then the Services will be reverted to the applicable monthly rates based upon number of lines in Service set forth in Contract #PS63765. The rates, terms and conditions of Contract #PS63765 will govern the service arrangement prospectively. If Contract #PS63765 no longer exists, then the Service will be subject to disconnection upon the expiration of the Service Period of this ICB Contract. If, upon expiration of the Service Period, there is a delay in reverting rates to the rates in Contract #PS63765, or in disconnecting the Services if Contract #PS63765 is no longer in effect, the Service Period shall be deemed temporarily extended on a month-to-month basis until such reversion of rates or disconnection of Services is completed. In no event, however, will such temporary extension of the Service Period continue more than twelve months after the expiration of the initial Service Period. (ii) If Customer indicates to Verizon in writing that it desires to negotiate a new contract or tariffed service arrangement to continue or replace the Services provided for herein, the Service Period shall automatically be extended for a period not to exceed 60 days from the end of the initial Service Period to allow the parties to finalize a new agreement or to transition to a tariffed service arrangement. Written notice must be provided by Customer at least 30 days prior to the end of the initial Service Period. For purposes of this paragraph only, written notice may be by facsimile or electronic mail.

Assigned Numbers: Customers are required to keep 50% or more of their assigned numbers working at all times in order to retain assignment of their entire block of numbers. Verizon will notify Customer annually if their number of working numbers drops below 50% of their assigned numbers so that action can be initiated by Customer to increase their number of assigned numbers working or by Verizon to reclaim numbers. Numbers shall be considered working if they provide dial tone for a minimum of 90 nonconsecutive days during each calendar year in which they are assigned to Customer.

Additional Lines and Features: Upon written request, Customer may subscribe to additional lines of Service at the Locations identified below or at additional locations during the Service Period. Provided Verizon has suitable facilities available to provide such additional Service at costs substantially similar to the cost to provide the Service initially requested herein, Verizon will provide such Service at the same Monthly Rate per Line hereunder, and in no case will the line rate exceed the standard NYS OGS CTS line rate, plus tariffed installation charges, and no written amendment to this ICB Contract will be necessary. If a different Monthly Rate per Line is required by Verizon, then Verizon will determine the applicable rate and present it to Customer for its consideration. In no case will a different line rate, if required, exceed the standard CTS line rate. Verizon shall not be required to provide any such additional Services until and unless both parties mutually agree to any such different Monthly Rate per Line via an amendment to this ICB Contract. The Service Period for all such additional lines of Service, or additional services or features, shall be coterminous with the Service Period set forth herein unless otherwise agreed in writing.

Locations: Service shall be provided to Customer at the following locations. Other Customer locations may be added to this ICB Contract only upon mutual written agreement of the parties.

Except as provided herein, all the other terms and conditions remain as stated in NYS OGS Comprehensive Telecommunications Services Agreement, Contract #PS63765. This agreement does not supercede the CTS contract and in all other aspects the terms and conditions of that contract control.

Signatures appear on the following page

ICB #_____
VZ Generated By: _____
VZ Approved To Form: _____

Agreed and accepted:

_____ (Customer)

By _____
Name/title _____
Date _____

VERIZON BUSINESS NETWORK SERVICES INC.,
on behalf of Verizon New York Inc.

By _____
Name/title_____
Date _____

ICB #_____
VZ Generated By: _____
VZ Approved To Form: _____

For Internal Purposes: Verizon Business Services **Routing Code: 4**

NYS OGS Comprehensive Telecommunications Services PS63765
(Customer Specific Agreement) ("CSA")
(IP Application Hosting)

Customer:
Address:
Account number:
NYS OGS CTS Custom Quote number:

1. Services. Verizon will provide the Services as set forth below in the section entitled "CSA Special Pricing."

2. Term and Survival. The "Operational Date" for Service ordered hereunder will be the date that Verizon provides access codes to Customer. The applicable rates and charges shall be effective either: (a) on the Operational Date if Customer does not receive such Services prior to the execution of this CSA; or (b) otherwise, on the first day of the second full billing cycle following execution and delivery of this CSA by Customer to Verizon ("Effective Date"). To the extent that there is more than one Operational Date for the Services, the applicable rates and charges will begin accruing on the related service specific Operational Date. The "Term" begins upon the Effective Date and expires upon the completion of _____(___) months. If, prior to such expiration, the Customer has not terminated this CSA by written notification to Verizon or executed a new CSA, the Service will continue on a month to month basis at the rates, terms and conditions set forth in NYS OGS Comprehensive Telecommunications Services Contract #PS63765 (the "CTS Agreement") until (i) either party terminates the Service as set forth in the CTS Agreement; or (ii) the Parties execute a new CSA. It is the responsibility of the Customer to notify Verizon if the Customer wishes to terminate Service at the expiration of the Term or wishes to execute a new CSA. Verizon will not notify the Customer of the expiration of the term.

3. CSA Special Pricing. Customer will not be eligible to receive any other additional discounts, promotions and/or credits (Tariffed or otherwise). The rates and charges set forth in this CSA do not include Taxes, Surcharges and Fee charges (as set forth in the CTS Agreement). Any additional components or services not identified below will be provided at the rates, terms and conditions provided for in CTS Contract #PS63765.

(a) Customer will pay the following monthly recurring charges ("MRC"), which are fixed for the Term of this CSA and the non-recurring charges ("NRC") for **IP Application Hosting Services** in the contiguous U.S. ("Service"), as set forth below. Additionally, Customer is responsible for charges for any non-standard support services, such services to be billed at the hourly rate of $_____.

IP Application Hosting Services	***MRC***	***NRC***	***Service ID****
TOTAL			

_____
* For internal Verizon order entry purposes only.

Case #_____
VZ Generated By: _____
VZ Approved To Form: _____

(b) **Total MRC and NRC:**

MRC: _____

NRC: _____

4. Termination. If Customer terminates the Service or any portion of the Service prior to the expiration of the Term, Customer will pay to Verizon termination charges as follows: (i) the difference between the then current MRC CTS Agreement rates in effect at the time of termination and the CSA MRC special pricing rates stated in Section 3 above for the terminated Service, multiplied by the number of months from the Effective Date to the date of termination; plus (ii) the difference between the then current NRC CTS Agreement rates in effect at the time of termination and the CSA NRC special pricing rates stated in Section 3 above for the terminated Service.

For illustration purposes only, the following example illustrates how termination charges would be calculated in the event a customer terminated a CSA in the seventh (7th) month of the Term:

If the CSA charges are as follows

Service Element	**Total MRC**	**Total NRC**
IP Application Hosting	$9,648.49	$17,549.10

If the CTS Agreement charges are as follows*:

Service Element	**Total MRC**	**Total NRC**
IP Application Hosting	$14,747.00	$20,646.00

* CTS Agreement charges are subject to change and shall be determined as of the date of termination.

Termination charges:

Service Element	**Difference between CTS Agreement Total MRC and CSA Total MRC**	**Difference between CTS Agreement Total NRC and CSA Total NRC**
IP Application Hosting	$5,098.51	$3,096.90

Total termination charges: Pursuant to this example, if customer terminates the CSA in month 7 of the Term, Customer will pay to Verizon a Termination Charge equal to $5,098.51 x 7 months + $3,096.90 = $35,689.57 + $3,096.90 = $38,786.47 (Total Termination Charge).

Case #_____

VZ Generated By: _____

VZ Approved To Form: _____

5. Additional Terms and Conditions. This CSA incorporates the following Addendum:
IPH Microsoft Software Addendum

Except as provided herein, all other terms and conditions of the CTS Agreement remain in full force and effect. Also, except as provided herein, this CSA does not supersede the CTS Agreement and in all other aspects the terms and conditions of the CTS Agreement shall control.

Agreed and Accepted:

_____ ("Customer")	VERIZON BUSINESS NETWORK SERVICES INC., on behalf of MCI Communications Services, Inc.
By _____	By _____
Name/title _____	Name/title_____
Date _____	Date _____

Case #_____
VZ Generated By: _____
VZ Approved To Form: _____

IPH Microsoft Software Addendum

1. **Definitions.**

Definition	Meaning
Client Software	Software that allows a Device to access or utilize the services or functionality provided by the Server Software
Device	A computer, workstation, terminal, handheld PC, pager, telephone, personal digital assistant, "smart phone," or other electronic device.
Server Software	Software that provides services or functionality on a computer acting as a server.

2. **Ownership of Microsoft Products.** The Software Products are licensed to Verizon from an affiliate of the Microsoft Corporation ("Microsoft"). All title and intellectual property rights in and to the Software Products (and the constituent elements thereof, including but not limited to any images, photographs, animations, video audio, music, text, and "applets" incorporated into the Software Products) are owned by Microsoft or its suppliers. The Software Products are protected by copyright laws and international copyright treaties, as well as other intellectual property laws and treaties. Customer's possession, access, or use of the Software Products does not transfer any ownership of the Software Products or any intellectual property rights to Customer.
3. **Use of Client Software.** Customer may use the Client Software installed on Customer's Devices by Verizon only in accordance with the instructions, and only in connection with the services, provided to Customer by Verizon.
4. **Copies of Client Software.** Customer may not make any copies of the Software Products; except for 1 copy of Client Software on Customer's Device. Customer must erase or destroy all such Client Software upon termination or cancellation of Customer's agreement with Verizon, upon notice from Verizon or upon transfer of Customer's Device to another person or entity, whichever first occurs. Customer may not copy any printed materials accompanying the Software Products.
5. **Limitations on Reverse Engineering, Decompilation and Disassembly.** Customer may not reverse engineer, decompile, or disassemble the Software Products, except and only to the extent that applicable law, notwithstanding this limitation expressly permits such activity.
6. **No Rental.** Customer may not rent, lease, lend, pledge or directly or indirectly transfer or distribute the Software Products to any third party, and Customer may not permit any third party to have access to and/or use the functionality of the Software Products.
7. **Termination.** Without prejudice in any other rights, Verizon may terminate Customer's rights to use the Software Products if Customer fails to comply with the terms and conditions of this Addendum. In the event of termination or cancellation, Customer must stop using and/or accessing the Software Products, and destroy all copies of the Software Products and all of its component parts.
8. **No Warranties, Liabilities or Remedies by Microsoft.** ANY WARRANTIES, LIABILITY FOR DAMAGES AND REMEDIES, IF ANY, ARE PROVIDED SOLELY BY VERIZON AND <u>NOT</u> BY MICROSOFT OR ITS AFFILIATES OR SUBSIDIARIES. FOR THE AVOIDANCE OF DOUBT, THE SOFTWARE PRODUCTS ARE NOT "PRODUCTS" UNDER APPENDIX B OF THE CTS CONTRACT #PS63765 ("APPENDIX B") BECAUSE SUCH SOFTWARE PRODUCTS ARE NOT A DELIVERABLE UNDER THE CTS CONTRACT #PS63765. THEREFORE, SECTION 72 OF APPENDIX B SHALL NOT APPLY. NOTWITHSTANDING THE FOREGOING, THE CUSTOMER RETAINS ALL REMEDIES AVAILABLE UNDER APPENDIX B IN CONNECTION WITH THE SERVICE.
9. **Product Support.** Any product support for the Software Products is provided to Customer by Verizon and is <u>not</u> provided by Microsoft or its affiliates or subsidiaries, provided that, Customer may request Verizon to engage Microsoft to provide support and Verizon may in its sole discretion engage Microsoft to provide support.
10. **Not Fault Tolerant.** THE SOFTWARE PRODUCTS MAY CONTAIN TECHNOLOGY THAT IS NOT FAULT TOLERANT AND IS NOT DESIGNED, MANUFACTURED, OR INTENDED FOR USE IN ENVIRONMENTS OR APPLICATIONS IN WHICH THE FAILURE OF THE SOFTWARE PRODUCTS COULD LEAD TO DEATH, PERSONAL INJURY, OR SEVERE PHYSICAL, PROPERTY OR ENVIRONMENTAL DAMAGE.
11. **Export Restrictions.** The Software Products are of U.S. origin for purposes of U.S. export control laws. Customer agrees to comply with all applicable laws and regulations including international and national laws

that apply to the Software Products. Customer will, and will ensure that users of Software Products will, comply with all laws and regulations including without limitation: (i) local license or permit requirements; and (ii) applicable export, import and customs laws and regulations. Notwithstanding the foregoing, Verizon does not make any representation as to whether any necessary regulatory approvals will in fact be granted.

12. **Liability for Breach.** In addition to any liability Customer may have to Verizon, Customer agrees that Customer will be legally responsible directly to Microsoft for any breach of the terms and conditions of this Addendum.

Case #_____
VZ Generated By: _____
VZ Approved To Form: _____

New York State Office Of General Services
Procurement Services Group
Corning Tower Building
Empire State Plaza
Albany, New York 12242
http://www.ogs.state.ny.us

PURCHASING MEMORANDUM

CONTRACT AWARD NOTIFICATION UPDATE

AWARD NUMBER: 20268

DATE: June 24, 2009

GROUP: 77017 – Comprehensive Telecommunications Services

PLEASE ADDRESS INQUIRIES TO:

STATE AGENCIES & CONTRACTORS
Donna McNeil
Purchasing Officer I
(518) 474-4579
Donna mcneil@ogs.state.ny.us

CONTRACT PERIOD:
August 16, 2007 – August 15, 2017

OTHER AUTHORIZED USERS
Customer Services
(518) 474-6717
customer.services@ogs.state ny.us

CONTRACTOR: **Time Warner Cable Inc.**
CONTRACT NO.: **PS63596**

SUBJECT: Price List Update

ALL STATE AGENCIES AND OTHERS AUTHORIZED TO USE STATE CONTRACTS:

Time Warner Cable Inc. has requested and the State has approved the updates to their NYS price list which include modifications to Ethernet (Lot 2) pricing regarding updates to the Federal Universal Service Fund Rate, to 11.30%.

Refer to the **Pricing Section** of the Contract Award Notification (CAN) summary page for a link to the updated price list.

All other contract terms and conditions remain unchanged.

New York State Office Of General Services
Procurement Services Group
Corning Tower Building
Empire State Plaza
Albany, New York 12242
http://www.ogs.state.ny.us

PURCHASING MEMORANDUM

CONTRACT AWARD NOTIFICATION UPDATE

AWARD NUMBER: 20268

DATE: April 8, 2009

GROUP: 77017 – Comprehensive Telecommunications Services

PLEASE ADDRESS INQUIRIES TO:

STATE AGENCIES & CONTRACTORS
Donna McNeil
Purchasing Officer I
(518) 474-4579
Donna mcneil@ogs.state.ny.us

OTHER AUTHORIZED USERS
Customer Services
(518) 474-6717
customer.services@ogs.state ny.us

CONTRACT PERIOD:
August 16, 2007 – August 15, 2017

CONTRACTOR: **Cablevision Lightpath**
CONTRACT NO(S).: **PS63855**

SUBJECT: Price List Update

ALL STATE AGENCIES AND OTHERS AUTHORIZED TO USE STATE CONTRACTS:
Cablevision Lightpath has requested and the State has approved the updates to their NYS price list which include new pricing for their expanded line-up of bundled voice services. In some cases there is a reduction in the existing monthly service charges. These new bundled packages may be found under Lot 1, Local, Long Distance and Toll Free.

Refer to the **Pricing Section** of the Contract Award Notification (CAN) summary page for a link to the updated price list.

All other contract terms and conditions remain unchanged.

New York State Office Of General Services
Procurement Services Group
Corning Tower Building
Empire State Plaza
Albany, New York 12242
http://www.ogs.state.ny.us

PURCHASING MEMORANDUM

CONTRACT AWARD NOTIFICATION UPDATE

AWARD NUMBER: 20268

DATE: April 6, 2009

GROUP: 77017 – Comprehensive Telecommunications Services

PLEASE ADDRESS INQUIRIES TO:

STATE AGENCIES & CONTRACTORS
Donna McNeil
Purchasing Officer I
(518) 474-4579
Donna mcneil@ogs.state.ny.us

OTHER AUTHORIZED USERS
Customer Services
(518) 474-6717
customer.services@ogs.state ny.us

CONTRACT PERIOD:
August 16, 2007 – August 15, 2017

CONTRACTOR: **At&t**
CONTRACT NO(S).: **PS63306**

SUBJECT: Price List Update

ALL STATE AGENCIES AND OTHERS AUTHORIZED TO USE STATE CONTRACTS:
At&t has requested and the State has approved updates to their NYS price list. These include several new products and services which enhance the current offerings for MPLS, VoIP, Hosting and Cloud Computing. See below:

Lot 1:
- VoIP category
  - added IP Toll Free

Lot 3:
- Internet Services
  - added pricing related to Synaptic Hosting
- Co-Location category
  - added pricing related to Server Virtualization and Cloud Computing
- MPLS category
  - added At&t Virtual Private Network, or AVPN
- Mobile Wireless category
  - Gov GSM National & National Pooled plans replace Nation GSM plans. **The new plans reflect lower pricing.**
  - "Bundles" offerings are completely new

Refer to the pricing section of the Contract Award Notification (CAN) summary page for a link to the updated price list.

All other terms and conditions remain unchanged.

New York State Office Of General Services
Procurement Services Group
Corning Tower Building
Empire State Plaza
Albany, New York 12242
http://www.ogs.state.ny.us

PURCHASING MEMORANDUM

CONTRACT AWARD NOTIFICATION UPDATE

AWARD NUMBER: 20268

DATE: April 2, 2009

GROUP: 77017 – Comprehensive Telecommunication Services

PLEASE ADDRESS INQUIRIES TO:

STATE AGENCIES & CONTRACTORS
Donna McNeil
Purchasing Officer I
(518) 474-4579
Donna mcneil@ogs.state.ny.us

OTHER AUTHORIZED USERS
Customer Services
(518) 474-6717
customer.services@ogs.state ny.us

CONTRACT PERIOD:
August 16, 2007 – August 15, 2017

CONTRACTOR: **Qwest Communications**
CONTRACT NO(S).: **PS63071**

SUBJECT: Price List Update

ALL STATE AGENCIES AND OTHERS AUTHORIZED TO USE STATE CONTRACTS:
Qwest has requested and the State has approved the updates to their NYS price list which include the addition of the ability to transport Ethernet, Fast-Ethernet and Gigabit-Ethernet over their MPLS offering under Lot 3.

Refer to the **Pricing Section** of the Contract Award Notification (CAN) summary page for a link to the updated price list which is effective April 2, 2009.

All other terms and conditions remain unchanged.

New York State Office Of General Services
Procurement Services Group
Corning Tower Building
Empire State Plaza
Albany, New York 12242
http://www.ogs.state.ny.us

PURCHASING MEMORANDUM

CONTRACT AWARD NOTIFICATION UPDATE

AWARD NUMBER: 20268

DATE: April 1, 2009

GROUP: 77017 – Comprehensive Telecommunications Services

PLEASE ADDRESS INQUIRIES TO:
STATE AGENCIES & CONTRACTORS
Donna McNeil
Purchasing Officer I
(518) 474-4579
Donna.Mcneil@ogs.state ny.us

CONTRACT PERIOD:
August 16, 2007 – August 15, 2017

CONTRACTOR(S): ALL
CONTRACT NO(S).: ALL

SUBJECT: Additional information regarding the OFT Plan to Purchase Policy (PTP)

ALL STATE AGENCIES AND OTHERS AUTHORIZED TO USE STATE CONTRACTS:

Recently OGS has received inquiries as to when Authorized Contract Users must contact OFT for permission to acquire equipment or services via New York State Contracts. There are two tests:

1. Is the service one that is offered by OFT as an enterprise service?
2. Is the dollar value of the planned purchase $50,000 or less

The answer to these questions will determine your course of action. The PTP policy, a link to OFT and a list of covered services provided by OFT are listed below.

CIO/OFT PLAN TO PURCHASE POLICY

- All New York State agencies must notify the Chief Information Officer/Office for Technology (CIO/OFT) of ***any*** **purchases of technology that meet the stated thresholds (equal to or greater than $50,000) and technology-related materials, services or otherwise, as stated in Technology Policy NYS–P08-001.**

The purpose of such notification is threefold:

1. To ensure CIO/OFT has a working knowledge of what technology is being purchased by New York State.
2. To coordinate purchases, whenever possible, among agencies.
3. To ensure the compatibility of technology acquisitions on a statewide basis.

State agencies must submit a PTP to acquire any technology and technology-related products or services meeting the following guidelines:

- Any technology goods or services, i.e., hardware, software and related services equal to or greater than $50,000; or
- Any aggregate commodity contract or any enterprise/universal licensing contract purchase regardless of dollar amount; or
- Any exception to an aggregate or enterprise contract regardless of dollar amount.

OFT Approval Required

LOT 1 - Voice Services

- All service involving OFT Centralized Telecommunications Systems
- Local Exchange Service
- Centrex Service
- VoIP Service

LOT 2 - Connectivity Services

- All Service involving connectivity to the NYeNet
- Private Line Data Service
- Frame Relay Service
- ATM Service
- SONET Service
- Ethernet Service

LOT 3 - Managed Services

- Internet Access Service
- Audio Teleconferencing
- MPLS

OFT Approval Not Required

LOT 1 - Voice Services

- Long Distance Service
- Toll-Free Service
- Calling Card Service
- Directory Assistance

LOT 2 - Connectivity Services

- Switched 56kbps Service

ISDN Service
xDSL Service
Broadband Cable Service
Fixed Wireless Service **

LOT 3 - Managed Services

Internet Hosting Service
Video Conferencing Service
Interactive Voice Response
Co-Location
Student Re-Sale
Mobile Wireless **

**Additionally contract users must adhere to NYS Technology Policy P03-003, Required Notification of Actions Involving Wireless Communications Infrastructure.

For additional information about the CIO/OFT's PTP process, please visit their website at:
http://www.oft.state.ny.us/Policy/NYS-P08-001.pdf

New York State Office Of General Services
Procurement Services Group
Corning Tower Building
Empire State Plaza
Albany, New York 12242
http://www.ogs.state.ny.us

PURCHASING MEMORANDUM

CONTRACT AWARD NOTIFICATION UPDATE

AWARD NUMBER: 20268

DATE: March 26, 2009

GROUP: 77017 – Comprehensive Telecommunications Services

CONTRACT PERIOD:
August 16, 2007 – August 15, 2017

CONTRACTOR: **At&t**
CONTRACT NO(S).: **PS63306**

PLEASE ADDRESS INQUIRIES TO:

STATE AGENCIES & CONTRACTORS
Donna McNeil
Purchasing Officer I
(518) 474-4579
Donna mcneil@ogs.state ny.us

OTHER AUTHORIZED USERS
Customer Services
(518) 474-6717
customer.services@ogs.state ny.us

SUBJECT: Billing Dispute Process for Underutilization Charged Credits

ALL STATE AGENCIES AND OTHERS AUTHORIZED TO USE STATE CONTRACTS:

In a prior Purchasing Memo, dated February 10, 2009, Authorized Users were informed of how to request a credit of the T-1 Underutilization charges imposed by AT&T for the months of March, April, May and/or June 2008.

AT&T recently reviewed the accounts of all affected authorized users to ensure that they were set up with a profile which would allow them to file for T-1 Underutilization credits. **AT&T has also streamlined the process for requesting these credits.** The following e-mail has been, or will be sent to all affected authorized users:

You are entitled to a credit for the Mar-June 2008 T1 Underutilization Charge that appeared on your Oct/Nov 2008 OneNet account invoice. Attached are instructions on how to initiate a dispute using the AT&T Business Direct system. We have streamlined the process to make it easier for you to make a request and navigate the system using the Initiate Bill & Account Inquiries tool.

If you have any questions, please feel free to contact:

Catherine McCann
AT&T Billing Service Manager
Office Phone: 860-947-7431
Cell Phone: 860-331-7036
E-mail: cm8291@att.com

-or-

Karen M. Jubic
AT&T Service Executive - State of New York
518-437-3311
518-437-3245 (fax)
800-227-6021 x3311
kmjubic@att.com

The following instructions outline the streamlined process for requesting credits of the T-1 Underutilization Charges:

THE STEP BY STEP TO PROCESS FOR AN AT&T BILLING DISPUTE:

Step 1:

Log on to Business Direct / **https://www.businessdirect.att.com/portal/index.jsp**

Step 2:

From the tools applications select –

Initiate Bill & Account Inquiries application.

Step 3.

From the **Billing & Account Inquiry Screen**,

***** Select type of service –

***** Select OneNet

***** Select - **Billing Claims & Credit Request**.

-From the drop down menu –

***** Select **Charges Dispute**

- Enter your account number

(no need to enter the contract number…..)

Reason for Credit Request: Charges Dispute

Account Number

AT&T Contract Number, if known:

***Click continue**…..

Charges Information

***Select charge type – **Other charges**

Charge Type: Other Charges

Type in your invoice date & disputes amount (as shown in the example below)

Invoice Date (mm/dd/yyyy)	Amount in Dispute($):
10/01/2008	$285.00

Number of Additional Entries (available if you need additional lines)

Total Amount of Credit Request($):

Routing Code: GMSYORB **(PLEASE MAKE SURE TO INCLUDE YOUR ROUTING CODE)**

Description Name for View History List: (not necessary to fill it)

Credit Request Description: Please provide specific details about your request

This credit is for a shortfall penalty for t1 utilization on our OneNet account # for Mar 2008 –Jun 2008. Please credit in the amount of $XXX.00

Click continue…..

Please enter your contact information including …Company name, your name, phone and email address….

Click continue…..

Your request will be summarized, please review information and if satisfied…click submit. Your new tracking number will be displayed – please note this tracking # if you need to call 888-342-5697, prompt 2 regarding status.

Process takes approximately, 5-7 minutes and once completed credits will appear in 1 to 2 billing cycles.

OGS encourages all AT&T customers to file for T-1 Underutilization credits. The process can be completed in a matter of minutes and may result in significant credits. The credits take approximately 2 billing cycles to post to your account. If you have any questions about these credits or the process for requesting the same please contact OGS and/or the AT&T representatives listed above.

All other contract terms and conditions remain unchanged.

New York State Office Of General Services
Procurement Services Group
Corning Tower Building
Empire State Plaza
Albany, New York 12242
http://www.ogs.state.ny.us

PURCHASING MEMORANDUM

CONTRACT AWARD NOTIFICATION UPDATE

AWARD NUMBER: 20268

DATE: March 6, 2009

GROUP: 77017 – Comprehensive Telecommunications Services

PLEASE ADDRESS INQUIRIES TO:

STATE AGENCIES & CONTRACTORS
Donna McNeil
Purchasing Officer I
(518) 474-4579
Donna.McNeil@ogs.state ny.us

OTHER AUTHORIZED USERS
Customer Services
(518) 474-6717
customer.services@ogs.state ny.us

CONTRACT PERIOD:
August 16, 2007 – August 15, 2017

CONTRACTOR: **Sprint**
CONTRACT NO(S).: **PS63853**

SUBJECT: Price List Update

ALL STATE AGENCIES AND OTHERS AUTHORIZED TO USE STATE CONTRACTS:

Sprint has requested and the State has approved the following updates to their New York State price list which is effective March 6, 2009:

- Sprint has updated their equipment portfolio to include new devices for CDMA and iDEN:
  - LG Lotus
  - Samsung Highnote M630
  - Samsung Rant M540
  - Motorola i576
  - Motorola i776
  - Motorola i365IS
  - Centro Palm
  - Sierra 598 Air Card
  - Novatel U760 Air Card
  - HTC Touch Pro
  - HTC Touch Diamond

- New: Voice Service Plans: Voice/Blackberry Plans: NY State Custom 400 - $49.99, NY State Custom 700 - $62.99, NY State Custom 1100 - $74.99, New Pooled minute plans called Nextel Direct Connect Custom Plans.

- Name Change and Honored not Offered: Voice Service Plans: Everything 450 and 900 now called Everything Data 450 and 900; Talk/Message/Connect 450/900 now called Everything Messaging 450/900; Unlimited Talk/Message/Connect Honored not Offered; Unlimited Multi-line Rate Plans Honored not Offered; Sprint Shared Plans Honored not Offered

- New: Email Solutions: NextMail Locator

- New: Data Service Packs: Air Card Plan: $39.99/5G, Connection Plan w/ $20 Premium EVDO Datalink with SHRA/NAT Promotion Only, Connection Plan w/ $20 Premium EVDO Datalink with SHRA/NAT Only

- Price Change: Data Service Packs: Unlimited Air Card Plan was $44.99 now $42.99

- New: Voice Plan Attachable Options: Mobile to Office, Integrated Office, MobilePics (iDEN) and Unlimited Picture Mail Pack (CDMA), Unlimited Messages Enhanced

- New: Data Applications: Agilis, Cheetah, Corrigo, Vettro, Weather Bug Protect, Wallace

- CDMA Powervision
    - Muziq LGLX 570 End of Life
    - Motorzar V3m End of Life
    - Motorzar V3m Red End of Life

- CDMA Powervision 2
    - Muziq LGLX 570 End of Life
    - Motorzar V3m End of Life
    - Motorzar V3m Red End of Life

- CDMA Powervision 3
    - Katana Eclipse price change was $99.99 now $79.99 and Silver End of Life
    - Instinct Samsung price change was $129.99 now $99.99
    - Touch by HTC price change was $99.99 now $29.99 and End of Life

- CDMA Vision
    - LG 160 End of Life
    - Katana II Sanyo 6650 End of Life

- CDMA Vision 2
    - Samsung M300 price change, was $19.99 now Free, and End of Life
    - Rumor LG 260 price change, was $49.99 now $29.99, and End of Life White Only
    - Samsung M320 price change, was $19.99 now Free

- CDMA Mobile Broadband Cards
    - Sierra U595 is End of Life
    - Sierra Compass 597 End of Life
    - Novatel S720 is now End of Life
    - Novatel Ovation U727 End of Life
    - Merlin Novatel EX720 price change was $99.99 now $49.99
    - Sierra 597 E price change was XXX now $99.99

- NDC on Nextel
    - i355 End of Life
    - i365 price change, was $89.99 now $79.99
    - i570 End of Life
    - i580 price change was $165.99 now $99.99
    - i850 price change was $69.99 now $29.99

- NDC on Nextel 2
  - i930 End of Life

- NDC on Sprint
  - Sanyo Pro200 price change was $49.99 now $39.99
  - Motorola V950 price change was $129.99 now $99.99

- Powersource
  - ic602 No Longer Available
  - ic902 No Longer Available

- PDA 1
  - Blackberry 8703e End of Life
  - Blackberry Pearl 8130 price change was $129.99 now $79.99
  - Treo 755P price change was $199.99 now $99.99
  - Treo 800W price change was $249.99 now $199.99
  - Motorola Q9c End of Life

- PDA 2
  - Palm Centro price change was $99.99 now $69.99. Black and Red End of Life
  - Mogul PPC 6800 End of Life
  - HTC Touch Pro New: $299.99
  - HTC Touch Diamond New: $199.99

Refer to the **Pricing Information** Section of the Contract Award Notification (CAN) summary page for a link to the updated price list which is dated 02/11/09 and is effective March 6, 2009.

All other contract terms and conditions remain unchanged.

New York State Office Of General Services
Procurement Services Group
Corning Tower Building
Empire State Plaza
Albany, New York 12242
http://www.ogs.state.ny.us

PURCHASING MEMORANDUM

CONTRACT AWARD NOTIFICATION UPDATE

AWARD NUMBER: 20268

DATE: March 3, 2009

GROUP: 77017 – Comprehensive Telecommunications Services

PLEASE ADDRESS INQUIRIES TO:

STATE AGENCIES & CONTRACTORS
Donna McNeil
Purchasing Officer I
(518) 474-4579
Donna.McNeil@ogs.state ny.us

OTHER AUTHORIZED USERS
Customer Services
(518) 474-6717
customer.services@ogs.state ny.us

CONTRACT PERIOD:
August 16, 2007 – August 15, 2017

CONTRACTOR: **Verizon Wireless**
CONTRACT NO(S).: **PS63766**

SUBJECT: Price List Update

ALL STATE AGENCIES AND OTHERS AUTHORIZED TO USE STATE CONTRACTS:

Verizon Wireless has requested and the State has approved the updates to their NYS price list which include the following:

- Addition of two cellular modems and updated equipment matrix under telemetry equipment, page 31 of the price list.
- Decrease in price for the following items:
  - VZW XV6800 was $249.99 and is now $204.99
  - Samsung i760 was $219.99 and is now $104.99

Refer to the **Pricing Information** Section of the Contract Award Notification (CAN) summary page for a link to the updated price list dated February 20, 2009.

All other contract terms and conditions remain unchanged.

New York State Office Of General Services
Procurement Services Group
Corning Tower Building
Empire State Plaza
Albany, New York 12242
http://www.ogs.state.ny.us

PURCHASING MEMORANDUM

CONTRACT AWARD NOTIFICATION UPDATE

AWARD NUMBER: 20268

DATE: March 2, 2009

GROUP: 77017 – Comprehensive Telecommunications Services

PLEASE ADDRESS INQUIRIES TO:

STATE AGENCIES & CONTRACTORS
Donna McNeil
Purchasing Officer I
(518) 474-4579
Donna.McNeil@ogs.state ny.us

CONTRACT PERIOD:
August 16, 2007 – August 15, 2017

OTHER AUTHORIZED USERS
Customer Services
(518) 474-6717
customer.services@ogs.state ny.us

CONTRACTOR(S): ALL
CONTRACT NO(S).: ALL

SUBJECT: Miscellaneous Service or Installation Agreements

ALL STATE AGENCIES AND OTHERS AUTHORIZED TO USE STATE CONTRACTS:
In order to provide services that Authorized Users may request under contract award 20268, Contractors may determine that they need to undertake certain installations and ask Authorized Users to enter into an agreement for the same. Those agreements may offer more advantageous pricing or reduced charges for required installations, and may include time commitment requirements or provide for prorated termination charges in the event that service is terminated prior to the agreed upon service period.

Authorized Users are advised to read these agreements carefully prior to execution. These agreements must include:

- Language which states that in the event the agreement is cancelled or expires, rates will revert to the rates in effect under contract award 20268 at the time the agreement is cancelled or expires
- A schedule showing the amount of the prorated charges in the event there is early termination
- State that the agreement in no way diminishes the rights afforded under contract award 20268

Authorized Users are advised to have their legal staff review any agreements prior to signing. Any questions should be directed to the OGS contract administrator of the NYS contract that pertains to the service in question.

All other contract terms and conditions remain unchanged.

New York State Office Of General Services
Procurement Services Group
Corning Tower Building
Empire State Plaza
Albany, New York 12242
http://www.ogs.state.ny.us

PURCHASING MEMORANDUM

CONTRACT AWARD NOTIFICATION UPDATE

AWARD NUMBER: 20268

DATE: February 17, 2009

GROUP: 77017 – Comprehensive Telecommunications Services

PLEASE ADDRESS INQUIRIES TO:

STATE AGENCIES & CONTRACTORS
Donna McNeil
Purchasing Officer I
(518) 474-4579
Donna mcneil@ogs.state.ny.us

CONTRACT PERIOD:
August 16, 2007 – August 15, 2017

OTHER AUTHORIZED USERS
Customer Services
(518) 474-6717
customer.services@ogs.state ny.us

CONTRACTOR: **At&t**
CONTRACT NO(S).: **PS63306**

SUBJECT: March Invoice to reflect Two Months T-1Underutilization Charges/Contact List update

ALL STATE AGENCIES AND OTHERS AUTHORIZED TO USE STATE CONTRACTS:

AT&T has requested that we inform customers that T-1 underutilization charges for January will appear on the March invoice, which will include charges for both January and February.

Refer to the **Contractor Information** section of the Contract Award Notification (CAN) summary page for a link to the updated contact list.

All other terms and conditions remain unchanged.

New York State Office Of General Services
Procurement Services Group
Corning Tower Building
Empire State Plaza
Albany, New York 12242
http://www.ogs.state.ny.us

PURCHASING MEMORANDUM

CONTRACT AWARD NOTIFICATION UPDATE

AWARD NUMBER: 20268

DATE: February 11, 2009

GROUP: 77017 Comprehensive Telecommunications Services

PLEASE ADDRESS INQUIRIES TO:

STATE AGENCIES & CONTRACTORS
Donna McNeil
Purchasing Officer I
(518) 474-4579
donna mcneil@ogs.state.ny.us

OTHER AUTHORIZED USERS
Customer Services
(518) 474-6717
customer.services@ogs.state ny.us

CONTRACT PERIOD:
August 16, 2007 – August 15, 2017

CONTRACTOR: **Time Warner Cable**
CONTRACT NO(S).: **PS63596**

SUBJECT: Price List Update

ALL STATE AGENCIES AND OTHERS AUTHORIZED TO USE STATE CONTRACTS:
Time Warner Cable has requested and the State has approved the updates to the price list which include the following:

- Modifications to Ethernet pricing to include additional tier options and updates to the Federal Universal Service Fund Rate
- Modifications to the Internet Access pricing to include additional tier options for dedicated internet access

Refer to the **Pricing Information** section of the Contract Award Notification (CAN) summary page for a link to the updated price list effective February 11, 2009.

All other terms and conditions remain unchanged.

New York State Office Of General Services
Procurement Services Group
Corning Tower Building
Empire State Plaza
Albany, New York 12242
http://www.ogs.state.ny.us

PURCHASING MEMORANDUM

CONTRACT AWARD NOTIFICATION UPDATE

AWARD NUMBER: 20268

DATE: February 10, 2009

GROUP: 77017 Comprehensive Telecommunications Services

PLEASE ADDRESS INQUIRIES TO:

STATE AGENCIES & CONTRACTORS
Donna McNeil
Purchasing Officer I
(518) 474-4579
Donna mcneil@ogs.state.ny.us

OTHER AUTHORIZED USERS
Customer Services
(518) 474-6717
customer.services@ogs.state ny.us

CONTRACT PERIOD:
August 16, 2007 – August 15, 2017

CONTRACTOR: **AT&T**
CONTRACT NO(S).: **PS63306**

SUBJECT: Credit for Underutilization Charges

ALL STATE AGENCIES AND OTHERS AUTHORIZED TO USE STATE CONTRACTS:

OGS previously issued a Purchase Memorandum advising effected authorized users of the above referenced contract that they would receive invoices for past due charges for T-1 Underutilization. There was a discussion with AT&T regarding the months to be charged and the process for obtaining credits for any charges paid for the months of March, April, May and June 2008.

AT&T has advised OGS that the following procedures need to be followed to receive the credit for previously billed underutilization charges for the months of March, April, May and June 2008.
.

DISPUTE PROCESS FOR SHORTFALL PENALTY OF UNDERUTILIZED T1'S

In regards to the billing disputes of the $285.00 penalty for underutilized T1's, there is a process that needs to be followed. In order to get the 4 months credit (Mar, Apr, May and Jun 2008). The authorized end-user **MUST** enter the dispute through BusinessDirect to receive the adjustments.

Once the dispute has been entered, the Care Center will process the adjustment(s) and the amounts will appear within 1-3 billing cycles.

*If access is required to BusinessDirect, the request form below will need to be filled out to establish a profile.

BUSINESS DIRECT ENROLLMENT

_ First, Last Name -
_ Job Title –
_ Email address:
_ Work Address (Street, City, State, ZIP)

Users Time Zone -
_ Is Daylight Savings Time Observed
_ Work Hours/Contact Time -
_ Phone –
_ Fax -
Select a Security Question and Provide the Answer:
What is your mother's maiden name?
What is your city of birth?
Who is your favorite author?
What is the name of your first born or sibling?
What is the full name of your high school?

Once the form has been filled out, please send via email to: kj5195@att.com or cm8291@att.com

Steps to enter dispute:

1. Once the account is accessed in BusinessDirect and you locate the amount in dispute, position your mouse over the blue arrow next to the charge. A pop-up menu appears
2. Select **Create Dispute**.
3. On Create Dispute screen; you will need to:
   a. Enter the disputed amount.
   b. Select the reason from the drop down menu.
   c. Describe the dispute in words.
   d. Click Add to List
4. On the Summary of disputes, you will need to:
   a. Enter your identifying information in the fields on left.
   b. Check the Box and click Submit Disputes.
5. On Dispute Confirmation
   a. Note that your dispute has been successfully submitted
   b. You can use the tracking number to follow the progress of dispute resolution.

~~~~~~

*If considering removing the service; before requesting a disconnect, please reach out to the AT&T account team; (contact info below) **to discuss other alternative service options.**

- Sheila Gibson Telephone: 518 437-3234
- Tara Weitz Telephone: 914 397-5427

Disconnect Process:

If you choose to disconnect a circuit (T1) please follow the below process in order for the circuit to be removed from your records appropriately.

1. Determine which service will not be reused anywhere else (will not be changed to another AT&T service) and needs to be totally disconnected.
2. Submit your request in one of the following ways:
   a. BusinessDirect
   b. Call the AT&T Disconnect Desk at 1-866-888-DISC(3472)
~~~~~~

   c. Email the Disconnect Desk at disconnect@rdsmail.ims.att.com
3. Prior to submitting your disconnect request; please have the following information available:
   a. Company Name
   b. Account Number listed on associated invoice
   c. Circuit ID
   d. Contact Name
   e. E-mail Address
   f. Contact Numbers-including Phone, Fax and possible wireless
   g. Best Reach Time

At the time you place your initial disconnect request, you will receive a tracking number to be used as a reference for the specific disconnect request. Within 2 business days, an Ordering Specialist will contact you to verify and complete the request. The Order Specialist may require additional service specific information and an authorization form, requiring signature, to complete the disconnection order. You will need to review the document, sign and RETURN it to us. Once all required information is returned, your standard disconnect interval will begin and you will be quoted the date your billing will stop.

All other terms and conditions remain unchanged.

New York State Office Of General Services
Procurement Services Group
Corning Tower Building
Empire State Plaza
Albany, New York 12242
http://www.ogs.state.ny.us

PURCHASING MEMORANDUM

CONTRACT AWARD NOTIFICATION UPDATE

AWARD NUMBER: 20268

DATE: January 27, 2009

GROUP: 77017 – Comprehensive Telecommunications Services

CONTRACT PERIOD:
August 16, 2007 – August 15, 2017

CONTRACTOR: **AT&T**
CONTRACT NO.: **PS63306**

PLEASE ADDRESS INQUIRIES TO:

STATE AGENCIES & CONTRACTORS
Donna McNeil
Purchasing Officer I
(518) 474-4579
Donna.McNeil@ogs.state.ny.us

OTHER AUTHORIZED USERS
Customer Services
(518) 474-6717
customer.services@ogs.state.ny.us

SUBJECT: Disputing Paid T-1 Underutilization Charges For March through June 2008

ALL STATE AGENCIES AND OTHERS AUTHORIZED TO USE STATE CONTRACTS:

You may have recently paid T-1 Underutilization charges to AT&T for the months of March, April, May or June 2008. Under the terms and conditions of the above referenced contract these charges can not be assessed for the months of March, April, May or June 2008. In the event that these charges have been paid, you will need to use the disputed charges provision of Contract PS63306 to recoup these charges.

Authorized users should contact AT&T directly or use the AT&T Business Direct system to dispute these charges. We have included instructions on how to proceed. They are included at the end of this Purchase Memorandum.

Some background information:

AT&T's Comprehensive Telecommunications Service Contract PS63306 defines underutilization charges for Voice T1's for both In and Outbound usage that falls below $1,500.00 per month. To that end AT&T will be billing a charge of $285.00 for T1 Access on voice service that fall below the $1,500.00 per month usage for OneNet traffic and Toll Free access circuits.

Reasons for disputing charges as indicated above:

- Section VI.5.17 only allows for past charges to be billed back 120 days. Since at&t did not bill timely and the contract only allows for 120 days for billing of past charges. That would mean that underutilization charges could only go back 120 days from the date of the invoice.

- AT&T issued invoices for past charges for T-1 Underutilization as Follows:

  The October invoice reflected charges going back to March 2008
  The November invoice reflected charges going back to April, May, June and July 2008.
  The December Invoice reflected charges going back to August, September, October and November 2008
  The amount for each T-1 line is $285.00 for each Underutilized T-1.
  The 2009 invoices will be billed as usage and based on the previous month charges.
  (January 2009 invoice reflects the December 2008 usage.)

  As such, the March, April, May and June charges are not allowed by the contract, therefore, if you have paid them, you need to dispute them.

All other terms and conditions remain unchanged.

DISPUTE PROCESS AND OTHER INFORMATION

ATTENTION: THE INSTRUCTIONS BELOW NEED TO BE FOLLOWED TO DISPUTE CHARGES INDICATED IN THE INFORMATION ABOVE.

The AT&T BusinessDirect Web Portal

AT&T BusinessDirect is our secure, award-winning Web portal that enables you to perform a variety of network and routine supplier-management tasks. AT&T BusinessDirect Map provides point-and-click management of your AT&T inventory and view of network elements.

The tools allow you to review, analyze, and pay your bills, place orders, check current inventory and more. Powerful performance reporting tools allow you to monitor your AT&T services in real time, including AT&T Managed Services, such as Web hosting.

The AT&T BusinessDirect® Portfolio puts you in control

The AT&T BusinessDirect Portfolio is designed to give you greater control of your communications — at any time and from any place. You'll find it an easier, faster and more reliable way to do business with AT&T. Here are the online tools you'll have access to upon registration:

- **Ordering and Status**
  - Place orders quickly and easily and get status reports on their progress.
- **Billing Capabilities**
  - Review, pay or inquire about your bills.
  - View bill summaries and create customized reports.
- **Trouble Reporting**
  - Create trouble tickets and get status reports automatically.
  - Initiate circuit tests.
  - View toll-free number and circuit inventories.
- **Network Performance**
  - Assess the performance of your network to help you make timely and informed decisions.
  - Analyze call detail and trunk traffic records in real time to assist in revenue generation, cost savings, or increasing your customer satisfaction levels.
- **Network Control**

- Make hands-on routing changes to optimize your toll-free network's performance.
- Assess and reconfigure dedicated voice trunk facilities on demand.

- **AT&T Managed Internet Service**
  - Manage your AT&T **MIS** Service, including DNS records and secondary domain names.
- **Training/Reference/Tutorials**
  - Take full advantage of the AT&T BusinessDirect Portfolio and get answers to many of your questions.
  - Access valuable training and reference guides and brochures.

Your Business Direct Manager, Christine Barnabei at 610-347-2144 (email:cbamabei@att.com), AT&T Service Manager (Karen Jubic) at 518-437-3311 (email:kmjubic@att.com) or your AT&T Account Executive Sheila Gibson 518-437-3234 (email:smgibson@att.com) or Tara Weitz at 914 397 5427 (emaillweitz@att.com) can register you and create a "Company Profile" that includes the AT&T services to which you currently subscribe. Then when you go online, you'll find that many of the entries for the on-screen data fields and drop-down menus in the AT&T BusinessDirect Portal are pre-populated for you.

Upon registering you, Christine, Karen, Sheila or Tara will also will authorize you or someone you designate to serve as the "Company Administrator" who may issue IDs to new users, deactivate the IDs of departing employees and perform other administrative tasks. Having a company administrator onsite eliminates the need to call AT&T with minor administrative matters.

So contact Christine, Karen, Sheila or Tara today and start taking advantage of AT&T's online self-service capabilities.

Attachment D - Disconnect Procedures

Disconnect "Returns Desk"

Change is inevitable...and in business, it can sometimes become a daily occurrence. Whether it's to move an office location or "right-size" a business unit, these changes may require disconnection of communication services. Whatever the reason, AT&T is ready to assist you with four (4) ways to process your request.

To disconnect any* AT&T service, follow these simple steps.

- Determine which service will not be reused anywhere else (will not be changed to another AT&T service) and needs to be totally disconnected.
- Submit your request in one of the following ways:
  1. Business Direct
  2. Call the AT&T Disconnect Desk at 1-866-888-DISC (3472)
  3. Email the Disconnect Desk at disconnect@rdsmail.ims.att.com
- Prior to submitting your disconnect order, please have the following information at hand (as applicable to the service you are disconnecting):
  a. Company Name
  b. Account Number Listed on Associated Bill
  c. Circuit ID
  d. DLCI
  e. Master Customer Number (MCN)
  f. Billed Account Number (BAN)
  g. Contact Name
  h. E-mail Address
  Contact Numbers including Phone, Fax, and possibly Wireless Best Reach
  Time
  k. ALL TOTAL DISCONNECT ORDERS, SHOULD ALSO BE COPIED IN EMAIL TO YOUR AT&T ACCOUNT TEAM REPRESENTATIVE, EITHER SHEILA GIBSON AT smgibson@att.com OR TARA WEITZ AT TARA.WEITZ@ATT.COM.

At the time a state agency or municipality places the initial disconnect request, you will receive a tracking number to be used for any future reference to this order. In 2 business days (by close of business), an Order Specialist will contact you to verify and complete your request. The Order Specialist may require additional service specific information and an authorization form, requiring signature, to complete the disconnection order. Apollo will need to review the document, sign and return it to the Order Specialist. Once all required information is returned, the standard disconnect interval will begin, and Concerto will be quoted the date billing will stop.

(Note: If your request includes multiple services, an Order Specialist for each product will contact you to confirm your request. These multiple contacts, where applicable, will assure that an AT&T representative with expertise in each piece of your service will assist you.)

Attachment E - AT&T Billing Contacts and Escalations

Billing Inquires should be submitted via BusinessDirect or by contacting the Customer Care inquiry and/or dispute number available on the top of the your invoice use the link below:

https://www.businessdirect.att.com/bortal/index.isb

Step	Action
1	Submit the billing inquiry and/or dispute through Business Direct when the service you have contracted is supported by Business Direct https://www.businessdirect.att.com/bortal/index.isb
	(Business Direct Customer Support Line: (800) 221-0000) **or** Call the Customer Care number on your invoice to submit an inquiry and/or dispute
2	Escalate through the same method used in step one
3	Contact the Service Manager (SM) or Billing Specialist (BS), but continue to escalate through the same method used in step one

Billing Inquiries/Disputes

Examples Billing inquiries/Disputes:

- Removing disaffiliated lines from your account and adjusting charges billed.
- Fixing about misapplied payments.
- Payment investigations.
- To request refund of a credit balance.
- To transfer a credit balance to one of your other accounts.
- Adding an itemized call detail.
- Bill reprints.

Any specific questions or issues surrounding charges, balances or discounts on your bill

Billing Inquiries for all services other than AT&T Local Services should be submitted using the Business Direct (formerly Interactive Advantage) Platform or emailing them directly to attEcare@rdsmailims.att.com or by calling 1-888 342 5697, prompt 2.

(Note: Billing Inquiries for AT&T Local Services (Local lines that are purchased from AT&T directly vs. Verizon) should referred to the billing inquiry number located at the top of the invoice, or to Karen Jubic at kirtjubic@att.com)

FOR ALL BILLING INQUIRIES/DISPUTES/ PLEASE INCLUDE A PARAGRAPH DESCRIBING THE NATURE OF THE ISSUE, THE ACCOUNT NUMBER, LINE NUMBER (S) AND ANY OTHER APPLICABLE INFORMATION

THE ROUTING CODE OF GMSYORB MUST BE INCLUDED ON ALL VOICE BILLING INQUIRIES SUBMITTED TO attEcare@rdsmail.ims.att.com IN ORDER TO ROUTE TO OUR SYRACUSE CUSTOMER CARE CENTER.

THE ROUTING CODE OF GMSYORD MUST BE INCLUDED ON ALL DATA BILLING INQUIRIES SUBMITTED TO attEcare@rdsmail.ims.att.coni IN ORDER TO ROUTE TO OUR SYRACUSE CUSTOMER CARE CENTER.

IMPORTANT: IF SUBMITTED VIA EMAIL, SUBJECT LINE – SHOULD INCLUDE ROUTING CODE ONLY!

A complete listing of escalation contacts and product specific processes are provided in Attachment A. Any need to escalate an issue should be brought to the immediate attention of the Service Manager -Karen Jubic at kinjuibic @att.com or 518-437-3311.

Point of Escalation - Voice Billing Inquiries	**Name**	**E-mail**	**Office # & Pager #**
1st Level Escalation - Order Specialist	Monica Kerr Christopher Wise	kerrm@att.com cjwise@att.com	888-342-5697, 2 ext. 4827 ext. 4210
2nd Level Escalation - Coach	Beverly Young	beverlyyound@.att.com	315-442-3527
3rd Level Escalation - Service Manager	Karen Jubic	kmjubic@att.com	518-437-3311
Point of Escalation - Data Billing Inquiries	**Name**	**E-mail**	**Office # & Pager. #**
1st Level Escalation - Order Specialist	Sara Lavalle	saralavalle@att.com	866-541-9791 ext. 4448
2nd Level Escalation - Coach	Beverly Young	beverlyyound@.att.com	315-442-3527
3rd Level Escalation - Service Manager	Karen Jubic	kmjubic@att.com	518-437-3311

Any need to escalate any billing issue beyond 3rd Level should be brought to the immediate attention of Service Manager Karen Jubic at kmjubic@att.com.

Questions regarding AT&T Billing Edge SNYS OGSware can be directed to: 1-800-557-2455 Prompt #2

All other terms and conditions remain unchanged

New York State Office Of General Services
Procurement Services Group
Corning Tower Building
Empire State Plaza
Albany, New York 12242
http://www.ogs.state.ny.us

PURCHASING MEMORANDUM

CONTRACT AWARD NOTIFICATION UPDATE

AWARD NUMBER: 20268

DATE: January 27, 2009

GROUP: 77017 – Comprehensive Telecommunications Services

PLEASE ADDRESS INQUIRIES TO:

STATE AGENCIES & CONTRACTORS
Donna McNeil
Purchasing Officer I
(518) 474-4579
Donna mcneil@ogs.state.ny.us

OTHER AUTHORIZED USERS
Customer Services
(518) 474-6717
customer.services@ogs.state ny.us

CONTRACT PERIOD:
August 16, 2007 – August 15, 2017

CONTRACTOR: **twtelecom**
CONTRACT NO.: **PS63072**

SUBJECT: Price List Update

ALL STATE AGENCIES AND OTHERS AUTHORIZED TO USE STATE CONTRACTS:

Twtelecom has requested and the State has approved the updates to their price list which include the addition of pricing options for NxT1 Internet Access (7.5Mbps-12Mbps), and Managed Router for Internet Access options T1, NXT1 and DS3.

Refer to the **Pricing Information** section of the Contract Award Notification summary page for a link to the updated price list effective 01/27/09.

All other terms and conditions remain unchanged.

New York State Office Of General Services
Procurement Services Group
Corning Tower Building
Empire State Plaza
Albany, New York 12242
http://www.ogs.state.ny.us

PURCHASING MEMORANDUM

CONTRACT AWARD NOTIFICATION UPDATE

AWARD NUMBER: 20268

DATE: January 9, 2009

GROUP: 77017 – Comprehensive Telecommunications Services

PLEASE ADDRESS INQUIRIES TO:

STATE AGENCIES & CONTRACTORS
Donna McNeil
Purchasing Officer I
(518) 474-4579
Donna mcneil@ogs.state.ny.us

CONTRACT PERIOD:
August 16, 2007 – August 15, 2017

OTHER AUTHORIZED USERS
Customer Services
(518) 474-6717
customer.services@ogs.state ny.us

CONTRACTOR: **Verizon Business**
CONTRACT NO(S).: **PS63765**

SUBJECT: Contact Information Update

ALL STATE AGENCIES AND OTHERS AUTHORIZED TO USE STATE CONTRACTS:

Verizon Business is pleased to advise that our contact list has been updated to include all of the account team members dedicated to billing, orders, maintenance and sales for the Comprehensive Telecommunications Services Contract.

The updated Contractor Information is as follows:

Verizon Business Network Services Inc.
14 Corporate Woods Blvd.
Albany, NY 12211
FED ID #: 13-2745892

Donnalee O'Donnell
(866) 757-9761
Fax: (866) 404-8815
E-mail: NYSCTS@lists.verizonbusiness.com

Refer to the **Contractor Information** section of the Contract Award Notification (CAN) summary page and the link to the contact information for the updated contact list.

All other terms and conditions remain unchanged.

New York State Office Of General Services
Procurement Services Group
Corning Tower Building
Empire State Plaza
Albany, New York 12242
http://www.ogs.state.ny.us

PURCHASING MEMORANDUM

CONTRACT AWARD NOTIFICATION UPDATE

AWARD NUMBER: 20268

DATE: December 23, 2008

GROUP: 77017 – Comprehensive Telecommunications Services

PLEASE ADDRESS INQUIRIES TO:

STATE AGENCIES & CONTRACTORS
Donna McNeil
Purchasing Officer I
(518) 474-4579
Donna.Mcneil@ogs.state ny.us

OTHER AUTHORIZED USERS
Customer Services
(518) 474-6717
customer.services@ogs.state ny.us

CONTRACT PERIOD:
August 16, 2007 – August 15, 2017

CONTRACTOR: **Verizon Business**
CONTRACT NO(S).: **PS63765**

SUBJECT: Price List Update

ALL STATE AGENCIES AND OTHERS AUTHORIZED TO USE STATE CONTRACTS:
Verizon Business has requested and the State has approved the updates to their price list which include the addition of Converged Ethernet Access, reducing of the long distance rates for Mexico, and a decrease in the EUL charge that was effective July 1, 2008.

Refer to the **Contractor Information** section of the Contract Award Notification (CAN) summary page for a link to the updated price list.

All other terms and conditions remain unchanged.

New York State Office Of General Services
Procurement Services Group
Corning Tower Building
Empire State Plaza
Albany, New York 12242
http://www.ogs.state.ny.us

PURCHASING MEMORANDUM

CONTRACT AWARD NOTIFICATION UPDATE

AWARD NUMBER: 20268

DATE: December 22, 2008

GROUP: 77017 – Comprehensive Telecommunications Services

PLEASE ADDRESS INQUIRIES TO:

STATE AGENCIES & CONTRACTORS
Donna McNeil
Purchasing Officer I
(518) 474-4579
Donna.McNeil@ogs.state ny.us

OTHER AUTHORIZED USERS
Customer Services
(518) 474-6717
customer.services@ogs.state ny.us

CONTRACT PERIOD:
August 16, 2007 – August 15, 2017

CONTRACTOR: **VARIOUS**

CONTRACT NO.: **VARIOUS**

SUBJECT: T-1 Underutilization charge

ALL STATE AGENCIES AND OTHERS AUTHORIZED TO USE STATE CONTRACTS:

Various Comprehensive Telecommunications Services Contracts impose underutilization charges for Voice T1's for both Inbound and Outbound usage. These charges may be assessed if your usage falls below a specified monthly dollar or minute usage requirement.

OGS suggests that Authorized Users review their monthly bills to determine if such charges are included. Even if your current monthly bill does not contain these charges, you should review your Telecommunications carrier's contract to determine if they can impose these charges. Contracts are available at the following link:
http://www.ogs.state ny.us/purchase/prices

In the times of fiscal constraint OGS recommends that all Authorized Users of the Comprehensive Telecommunications Services Contracts review all existing T-1 lines to determine their monthly use and assess whether any consolidation or elimination of lines is possible. The contact individuals listed for the Telecommunication carriers can assist you in this review. Use the link above for contact information.

All other terms and conditions remain unchanged.

New York State Office Of General Services
Procurement Services Group
Corning Tower Building
Empire State Plaza
Albany, New York 12242
http://www.ogs.state.ny.us

PURCHASING MEMORANDUM

CONTRACT AWARD NOTIFICATION UPDATE

AWARD NUMBER: 20268

DATE: December 4, 2008

GROUP: 77017 – Comprehensive Telecommunications Services

CONTRACT PERIOD:
August 16, 2007 – August 15, 2017

CONTRACTOR: **tw telecom**
CONTRACT NO(S).: **PS63072**

PLEASE ADDRESS INQUIRIES TO:

STATE AGENCIES & CONTRACTORS
Donna McNeil
Purchasing Officer I
(518) 474-4579
Donna mcneil@ogs.state.ny.us

OTHER AUTHORIZED USERS
Customer Services
(518) 474-6717
customer.services@ogs.state ny.us

SUBJECT: PROMOTIONS FOR DECEMBER ONLY

ALL STATE AGENCIES AND OTHERS AUTHORIZED TO USE STATE CONTRACTS:
tw telecom, inc. (TWTC) has two promotions for the month of December ONLY.

1. On-Net or Off-Net new customers or prospects who purchase a new service are eligible to receive a one-month MRC certificate for future credit on their account.

   - Only products that bill a monthly recurring charge are eligible for the credit. Usage, taxes, surcharges, or products that do not bill monthly recurring charges are not eligible for the credit.
   - The free month certificate can be redeemed any time between March 1, 2009 and December 31, 2009 by faxing or emailing their certificate to Denver. The certificate will contain instructions for where to send it. The certificate is void after December 31, 2009.
   - Customers must contract for at least $1000 of new Month Recurring Revenue to be eligible for this credit. Off-net local loops are not eligible for credit.

2. Two separate offers are being launched for two separate Ethernet Internet customer targets. 1) customers who currently have 10Mbps EIS up to 100Mbps EIS and 2) those customers with 100Mbps+ EIS that want up to 1 Gbps EIS.
   - Customers with 10 megs of EIS or greater can upgrade to all the way up to 100megs with no incremental bandwidth steps for an additional $1000.
   - Customer with 100Mbps of EIS or greater can upgrade their current bandwidth up to 1Gbps at $10 per meg.

This above promotions are ONLY being offered from 12/1/08 through 12/31/08 for customer requested due dates BEFORE 1/31/09. Please direct any questions concerning this Contract Update to Kristin Hoblock at (518) - 640-0904.

All other terms and conditions remain unchanged.

20268p32.doc/T07dmn

New York State Office Of General Services
Procurement Services Group
Corning Tower Building
Empire State Plaza
Albany, New York 12242
http://www.ogs.state.ny.us

PURCHASING MEMORANDUM

CONTRACT AWARD NOTIFICATION UPDATE

AWARD NUMBER: 20268

DATE: November 24, 2008

GROUP: 77017 – Comprehensive Telecommunications Services

PLEASE ADDRESS INQUIRIES TO:

STATE AGENCIES & CONTRACTORS
Donna McNeil
Purchasing Officer I
(518) 474-4579
donna mcneil@ogs.state.ny.us

OTHER AUTHORIZED USERS
Customer Services
(518) 474-6717
customer.services@ogs.state ny.us

CONTRACT PERIOD:
August 16, 2007 – August 15, 2017

CONTRACTORS: **tw telecom**
Verizon Wireless

CONTRACT NO(S).: **PS63072**
PS63766

SUBJECT: Updated Price List

ALL STATE AGENCIES AND OTHERS AUTHORIZED TO USE STATE CONTRACTS:
tw telecom has requested and the State has approved the updates to their NYS price list which include the following:

- Pricing reductions for MPLS and addition of Quality of Service (Qos) to the MPLS Product offering
- Collocation is being updated to reflect pricing increase and expanding power options

Verizon Wireless has requested and the State has approved the addition of the Blackberry Storm to their price list.

Refer to the Contractor Information section of the Contract Award Notification (CAN) summary page for a link to the updated price lists.

All other terms and conditions remain unchanged.

New York State Office Of General Services
Procurement Services Group
Corning Tower Building
Empire State Plaza
Albany, New York 12242
http://www.ogs.state.ny.us

PURCHASING MEMORANDUM

CONTRACT AWARD NOTIFICATION UPDATE #30

AWARD NUMBER: 20268

DATE: November 6, 2008

GROUP: 77017 – Comprehensive Telecommunications Services

PLEASE ADDRESS INQUIRIES TO:

STATE AGENCIES & CONTRACTORS
Donna McNeil
Purchasing Officer I
(518) 474-4579
Donna mcneil@ogs.state.ny.us

CONTRACT PERIOD:
August 16, 2007 – August 15, 2017

OTHER AUTHORIZED USERS
Customer Services
(518) 474-6717
customer.services@ogs.state ny.us

CONTRACTOR: **VerizonBusiness**
CONTRACT NO.: **PS63765**

SUBJECT: Price List Update

ALL STATE AGENCIES AND OTHERS AUTHORIZED TO USE STATE CONTRACTS:
Verzionbusiness has requested and the State has approved the following updates to their NYS price list:

Lot 1

- Update International Long Distance billing table to reflect a 18 to 30 second initial increment that is in conformity with VZB billing system. Many long distance rates have been reduced.

Lot 3

- Addition of data-only Adtran equipment.
- Internet port charges reduced Addition of new GigEport only hub service relabeled from Internet Access to Internet Port. Internet port, monthly recurring charge rate reduction of 20-40% for T1, T3, OC3, OC12, OC48 and Ethernet based on speed (MBPS).
- Rates for colocation have increased - Rates for bandwidth have **decreased by as much as 80%** and rates for power have increased approximately 20%.
- Price changes which reflect adjustments in the Universal Service Fund Charge FCC Surcharge for Educational Institutions (FCC 11 Sect 31.4) effective October 1, 2008. This is a tariff change based on FCC mandate and is not initiated by Verizon. The current Contribution Factor on contract is 11.4%, the same as the third quarter rate. The FUSF applies to regulated services and so may apply to certain services in Lots 1, 2, 3.

Refer to the **Contractor Information** section of the Contract Award Notification (CAN) summary page for a link to the updated price list which also reflects the deletion of some services.

All other terms and conditions remain unchanged.

New York State Office Of General Services
Procurement Services Group
Corning Tower Building
Empire State Plaza
Albany, New York 12242
http://www.ogs.state.ny.us

PURCHASING MEMORANDUM

CONTRACT AWARD NOTIFICATION UPDATE

AWARD NUMBER: 20268

DATE: November 3, 2008

GROUP: 77017 – Comprehensive Telecommunications Services

PLEASE ADDRESS INQUIRIES TO:

STATE AGENCIES & CONTRACTORS
Donna McNeil
Purchasing Officer I
(518) 474-4579
Donna mcneil@ogs.state.ny.us

CONTRACT PERIOD:
August 16, 2007 – August 15, 2017

OTHER AUTHORIZED USERS
Customer Services
(518) 474-6717
customer.services@ogs.state ny.us

CONTRACTOR: **Lightower Fiber Networks**
CONTRACT NO(S).: **PS63764**

SUBJECT: Name Change/Contact Update

ALL STATE AGENCIES AND OTHERS AUTHORIZED TO USE STATE CONTRACTS:

Hudson Valley DataNet LLC has announced a new d/b/a. That d/b/a is **Lightower Fiber Networks**. The company address and FID# remains unchanged.

The new contact is:

Tim Smith, Regional Sales Director
Phone: 845-458-7712
Email: tsmith@lightower.com

Refer to the Contractor Information section of the Contract Award Notification (CAN) summary page for a link to the updated information.

All other terms and conditions remain unchanged.

New York State Office Of General Services
Procurement Services Group
Corning Tower Building
Empire State Plaza
Albany, New York 12242
http://www.ogs.state.ny.us

PURCHASING MEMORANDUM

CONTRACT AWARD NOTIFICATION UPDATE

AWARD NUMBER: 20268

DATE: October 30, 2008

GROUP: 77017 – Comprehensive Telecommunications Services

PLEASE ADDRESS INQUIRIES TO:

STATE AGENCIES & CONTRACTORS
Donna McNeil
Purchasing Officer I
(518) 474-4579
Donna mcneil@ogs.state.ny.us

OTHER AUTHORIZED USERS
Customer Services
(518) 474-6717
customer.services@ogs.state ny.us

CONTRACT PERIOD:
August 16, 2007 – August 15, 2017

CONTRACTOR: **All**
CONTRACT NO.: **All**

SUBJECT: Contract Migration Clarification

ALL STATE AGENCIES AND OTHERS AUTHORIZED TO USE STATE CONTRACTS:

The following language has been added to the PROCUREMENT INSTRUCTIONS section to clarify contract migration.

9. State Agencies or any other authorized users obtaining services via a current NYS centralized contract shall be able to migrate to any contract awarded to the same vendor as a result of RFP 20268, effective on the contract approval date and not dependent on the actual date of migration, with no charge or penalty. Migration by an agency or any other authorized user to any new centralized contract shall not diminish, alter or extinguish any right (that normally survives end of the contract period) that the agency or other authorized user had under the terms and conditions of their original contract. In instances where it is more advantageous for users to migrate, they may do so upon mutual agreement and negotiation with the contractor.

   Any existing State Agencies or Authorized Users migrating to pricing available under the new centralized contract will be eligible to receive any rate change resulting from such migration as of the date of migration to the new contract only. There shall be no retroactive credits or adjustments based upon the contract approval date.

All other terms and conditions remain unchanged.

New York State Office Of General Services
Procurement Services Group
Corning Tower Building
Empire State Plaza
Albany, New York 12242
http://www.ogs.state.ny.us

PURCHASING MEMORANDUM

CONTRACT AWARD NOTIFICATION UPDATE

AWARD NUMBER: 20268

DATE: October 21, 2008

GROUP: 77017 – Comprehensive Telecommunications Services

PLEASE ADDRESS INQUIRIES TO:

STATE AGENCIES & CONTRACTORS
Donna McNeil
Purchasing Officer I
(518) 474-4579
Donna mcneil@ogs.state.ny.us

OTHER AUTHORIZED USERS
Customer Services
(518) 474-6717
customer.services@ogs.state ny.us

CONTRACT PERIOD:
August 16, 2007 – August 15, 2017

CONTRACTOR: **Sprint Solutions, Inc.**
CONTRACT NO.: **PS63853**

SUBJECT: Price List Update

ALL STATE AGENCIES AND OTHERS AUTHORIZED TO USE STATE CONTRACTS:

Sprint has requested and the State has approved the updates to their price list which include the following:

1. Sprint has updated their equipment portfolio to include new devices for CDMA and iDEN:
   a. I365
   b. MOTORAZR E20
   c. Katana Eclipse
   d. M220
   e. M320
   f. Treo 800W
   g. Motorola V950

2. New: Seasonal Standby Plans are listed under Mobile Wireless.

3. Unlimited Data Access Plan no longer offered: Listed as Honored not Offered under Mobile Wireless.

4. New: Under Data Service Packs:
   a. Data Plans listed on the Sprint Business Application Plan (CDMA) EVDO, 1xRTT
   b. Sprint Business Application Plan (iDEN) Attachable
   c. Primary Data Plan (CDMA Only) Web/Data Access and Active Sync

5. New: Add-on Plans for the Simply Everything Plans located on Voice Service Plan titled "Unlimited Multi-Line Rate Plans"

6. New: Air Track services listed under Data Applications.

7. Blackberry Services:
    a. Worldwide Data Blackberry Services
    b. Blackberry Enterprise Server (BES) Client Access Licensing (CAL)-Exchange, Notes, and Groupwise
    c. BES/MIME Client Access Licensing (CAL) for MS Exchange
    d. 4.0 UPGRADE Blackberry Enterprise Server (BES) Software 4.1
    e. Blackberry T-Support 4.1

8. Total Equipment Protection has been moved from the Mobile Wireless Worksheet to the Voice Plan Attachable Worksheet.

9. "VOIP" No Longer Offered and has been removed.

10. Inserted new worksheet named "T1,DS3,OC3 Access".

11. Powersource Equipment Changes
    a. Ic502 are now End of Life
    b. ic602 are now End of Life
    c. ic902 are now End of Life

12. iDEN Versitile Equipment Changes
    a. I760 no longer available
    b. I880 now End of Life

13. iDEN Rugged Equipment Changes
    a. i355 is now End of Life
    b. i560 no longer available
    c. i365 is a New Phone at $89.99

14. iDEN International Only – v555 price was $105.99, now is $79.99

15. CDMA Powervision
    a. LG LX 570 Black is now End of Life with a price change, was $99.99 now $49.99
    b. Motorzar V3m (black & Red) price change, was $29.99 now is Free
    c. Motorazr V9m is now End of Life
    d. Samsung M510 is no longer available
    e. Samsung Upstage price change, was $99.99 now $49.99
    f. Sanyo Katana DLX all phones are now End of Life
    g. Motorazr VE20 is a new phone $99.99
    h. Katana Eclipse is a new phone $99.99

16. CDMA Voice and Vision
    a. LG LX160 price change was $19.99 now is $29.99 and is also End of Life
    b. Samsung M220 is a new phone $29.99

17. CDMA Camera
    a. Sanyo Katana 3800LX price change was $49.99 now $29.99
    b. Samsung M320 is a new phone $19.99

18. CDMA PDA Smartphone
    a. Blackberry 7130e price change was $136.99 now $99.99
    b. Blackberry Pearl 8130 is End of Life for Red color
    c. Blackberry Curve 8330 price change was $179.99 now $99.99
    d. Blackberry 8703e is now End of Life
    e. HTC Touch price change was $249.99 now $99.99
    f. Motorola MotoQ9c price change was $149.99 now $99.99
    g. Motorola MotoQ price change was $29.99 now free
    h. Palm Treo 70WX is now End of Life
    i. Samsung Ace i325 price change was $149.99 now $99.99
    j. Palm Treo 800W is a new phone $249.99

19. NDC on Sprint – Motorola V950 is a new phone $129.99

20. CDMA Mobile Broadband Cards
    a. Franklin U680 is no longer available
    b. Novatel U727 price change was $99.99 now $79.99
    c. Novatel S720 is now End of Life
    d. Pantech PX-500 is no longer available
    e. Sierra Compass 597 price change was $49.99 now free

21. Private Line Data Services is actually access for:
    a. T1
    b. DS3
    c. OC3

Promotion: The program (for new activations only) will give an additional $30 credit off of select handsets when purchased in groups of 10 or more or an additional $50 off when handsets are purchased in groups of 15 or more. The following handsets are included in this offer (and you can mix and match any of these, as long as you get the magic numbers of 10 or 15 as a total purchase). These devices must also be purchased at the same time. iDEN: i570, BB 7100i, i355 CDMA: BB 8830, U727, and Treo 800w.

Service Plan Note: Instinct: Available with Simply Everything, 450 and 900 plans. New customers must be provisioned on one of the new bundled voice/message/data plans. Cannot purchase voice only, business essentials or other legacy plans with the Instinct. Current customers must rate-plan swap to one of the new Simply Everything Plans.

*Simply Everything Plans do NOT receive the 25% monthly discount.

Refer to the **Contractor Information** section of the Contract Award Notification (CAN) summary page for a link to the updated price list dated October 10, 2008.

All other terms and conditions remain unchanged.

New York State Office Of General Services
Procurement Services Group
Corning Tower Building
Empire State Plaza
Albany, New York 12242
http://www.ogs.state.ny.us

PURCHASING MEMORANDUM

CONTRACT AWARD NOTIFICATION UPDATE

AWARD NUMBER: 20268

DATE: October 9, 2008

GROUP: 77017 – Comprehensive Telecommunications Services

PLEASE ADDRESS INQUIRIES TO:

STATE AGENCIES & CONTRACTORS
Donna McNeil
Purchasing Officer I
(518) 474-4579
Donna mcneil@ogs.state.ny.us

OTHER AUTHORIZED USERS
Customer Services
(518) 474-6717
customer.services@ogs.state ny.us

CONTRACT PERIOD:
August 16, 2007 – August 15, 1017

CONTRACTOR: **PAETEC**
AT&T

CONTRACT NO.: **PS63070**
PS63306

SUBJECT: PAETEC Remit to Address
AT&T Price List Update

ALL STATE AGENCIES AND OTHERS AUTHORIZED TO USE STATE CONTRACTS:

PAETEC has requested the remit to address and correspondence address be changed from 600 Willowbrook Office Park, Fairport, NY 14450 to the following:

PAETEC Communications
510 New Karner Road
Suite 5A
Albany, NY 12205

AT&T has requested and the State has approved the updates to their price list which include updating the hosting pricing, Lot 3 Internet Services.

Refer to the **Contractor Information** section of the Contract Award Notification (CAN) summary page for a link to the updated information for PAETEC and updated price list for AT&T.

All other terms and conditions remain unchanged.

New York State Office Of General Services
Procurement Services Group
Corning Tower Building
Empire State Plaza
Albany, New York 12242
http://www.ogs.state.ny.us

PURCHASING MEMORANDUM

CONTRACT AWARD NOTIFICATION UPDATE

AWARD NUMBER: 20268

DATE: September 18, 2008

GROUP: 77017 – Comprehensive Telecommunications Services

PLEASE ADDRESS INQUIRIES TO:

STATE AGENCIES & CONTRACTORS
Donna McNeil
Purchasing Officer I
(518) 474-4579
Donna.McNeil@ogs.state ny.us

OTHER AUTHORIZED USERS
Customer Services
(518) 474-6717
customer.services@ogs.state ny.us

CONTRACT PERIOD:
August 16, 2007 – August 15, 2017

CONTRACTOR: **Time Warner Cable**
CONTRACT NO(S).: **PS63596**

SUBJECT: Price List Update/Remit to Address/Contact Updates

ALL STATE AGENCIES AND OTHERS AUTHORIZED TO USE STATE CONTRACTS:

Time Warner Cable has requested and the State has approved the updates to their price list which include:

- Modifications to the Cable based Broadband and Internet Access levels pricing page, to correct identifiers for Access level 3 and 4

The **Remit to** address for **New York State Agencies** is as follows:

Time Warner Cable
Box 223085
Pittsburg, PA 15251-2085

NOTE: Be sure to reflect your account number on payments sent to any vendor.

For **Non-state agency Authorized Users**, invoices may reflect a different remit to address. If you have questions regarding the remit to address for your account(s), please contact your sales representative.

Sales and Service contacts have been updated and are reflected in the revised **Contract Award** dated September 12, 2008, refer to page 43.

All other terms and conditions remain unchanged.

New York State Office Of General Services
Procurement Services Group
Corning Tower Building
Empire State Plaza
Albany, New York 12242
http://www.ogs.state.ny.us

PURCHASING MEMORANDUM

CONTRACT AWARD NOTIFICATION UPDATE

AWARD NUMBER: 20268

DATE: September 12, 2008

GROUP: 77017 – Comprehensive Telecommunications Services

PLEASE ADDRESS INQUIRIES TO:

STATE AGENCIES & CONTRACTORS
Donna McNeil
Purchasing Officer I
(518) 474-4579
Donna mcneil@ogs.state.ny.us

OTHER AUTHORIZED USERS
Customer Services
(518) 474-6717
customer.services@ogs.state ny.us

CONTRACT PERIOD:
August 16, 2007 – August 15, 2017

CONTRACTOR: **Paetec Communications**
CONTRACT NO(S).: **PS63070**

SUBJECT: Update Price List

ALL STATE AGENCIES AND OTHERS AUTHORIZED TO USE STATE CONTRACTS:
Paetec has requested and the State has approved the updates to their NYS price list.

Refer to the **Pricing Section** of the Contract Award Notification (CAN) summary page for a link to the updated price list.

All other terms and conditions remain unchanged.

New York State Office Of General Services
Procurement Services Group
Corning Tower Building
Empire State Plaza
Albany, New York 12242
http://www.ogs.state.ny.us

PURCHASING MEMORANDUM

CONTRACT AWARD NOTIFICATION UPDATE

AWARD NUMBER: 20268

DATE: September 11, 2008

GROUP: 77017 – Comprehensive Telecommunications Services

PLEASE ADDRESS INQUIRIES TO:

STATE AGENCIES & CONTRACTORS
Donna McNeil
Purchasing Officer I
(518) 474-4579
Donna mcneil@ogs.state.ny.us

CONTRACT PERIOD:
August 16, 2007 – August 15, 2017

OTHER AUTHORIZED USERS
Customer Services
(518) 474-6717
customer.services@ogs.state ny.us

CONTRACTOR: **Verizon Business Network Services Inc.**
CONTRACT NO(S).: **PS63765**

SUBJECT: **Remit to Addresses**

ALL STATE AGENCIES AND OTHERS AUTHORIZED TO USE STATE CONTRACTS:

The above referenced contract, awarded to Verizon Business Network Services Inc., FEIN# of 13-2745892, has various entities providing service. These entities will issue monthly bills with different "**remit to"** addresses. Authorized users are advised to send their payments to the address indicated in the "**remit to**" section of their monthly bill. The payments should be made to:

Verizon
FEIN#: 13-2745892

Be sure to include your account number on all remittances to ensure proper credit.

All other terms and conditions remain the same.

New York State Office Of General Services
Procurement Services Group
Corning Tower Building
Empire State Plaza
Albany, New York 12242
http://www.ogs.state.ny.us

PURCHASING MEMORANDUM

CONTRACT AWARD NOTIFICATION UPDATE

AWARD NUMBER: 20268

DATE: August 28, 2008

GROUP: 77017 – Comprehensive Telecommunications Services

PLEASE ADDRESS INQUIRIES TO:

STATE AGENCIES & CONTRACTORS
Donna McNeil
Purchasing Officer I
(518) 474-4579
Donna mcneil@ogs.state.ny.us

CONTRACT PERIOD:
August 16, 2007 – August 15, 2017

OTHER AUTHORIZED USERS
Customer Services
(518) 474-6717
customer.services@ogs.state ny.us

CONTRACTOR: **Verizon Wireless**
CONTRACT NO.: **PS63766**

SUBJECT: Updated Price List

ALL STATE AGENCIES AND OTHERS AUTHORIZED TO USE STATE CONTRACTS:
Verizon Wireless has requested and the State has approved the updates to their NYS price list which includes prices decreases and additions.

Refer to the **Pricing Section** of the Contract Award Notification (CAN) summary page for a link to the updated price list dated August 28, 2008.

All other terms and conditions remain unchanged.

New York State Office Of General Services
Procurement Services Group
Corning Tower Building
Empire State Plaza
Albany, New York 12242
http://www.ogs.state.ny.us

PURCHASING MEMORANDUM

CONTRACT AWARD NOTIFICATION UPDATE

AWARD NUMBER: 20268

DATE: August 22, 2008

GROUP: 77017 – Comprehensive Telecommunications Services

PLEASE ADDRESS INQUIRIES TO:

STATE AGENCIES & CONTRACTORS
Donna McNeil
Purchasing Officer I
(518) 474-4579
Donna mcneil@ogs.state.ny.us

OTHER AUTHORIZED USERS
Customer Services
(518) 474-6717
customer.services@ogs.state ny.us

CONTRACT PERIOD:
August 16, 2007 – August 15, 2017

CONTRACTOR: **Sprint**
CONTRACT NO(S).: **PS63853**

SUBJECT: Remit to Address

ALL STATE AGENCIES AND OTHERS AUTHORIZED TO USE STATE CONTRACTS:
Sprint has requested the remit to address for invoices ONLY under this contract be mailed to:

US Mail:
Sprint
P.O. Box 4181
Carol Stream, IL 60197-4181

Electronic Funds Transfer:
Bank of America, N.A.
101 S Tryon Street
Charlotte, NC 28255
ABA: 111000012
Acct#:3752205642

All other terms and conditions remain unchanged.

New York State Office Of General Services
Procurement Services Group
Corning Tower Building
Empire State Plaza
Albany, New York 12242
http://www.ogs.state.ny.us

PURCHASING MEMORANDUM

CONTRACT AWARD NOTIFICATION UPDATE

AWARD NUMBER: 20268

DATE: August 14, 2008

GROUP: 77017 – Comprehensive Telecommunications Services

PLEASE ADDRESS INQUIRIES TO:

STATE AGENCIES & CONTRACTORS
Donna McNeil
Purchasing Officer I
(518) 474-4579
Donna mcneil@ogs.state.ny.us

OTHER AUTHORIZED USERS
Customer Services
(518) 474-6717
customer.services@ogs.state ny.us

CONTRACT PERIOD:
August 16, 2007 – August 15, 2017

CONTRACTOR: **Paetec**
CONTRACT NO(S).: **PS63070**

SUBJECT: Price List Update

ALL STATE AGENCIES AND OTHERS AUTHORIZED TO USE STATE CONTRACTS:
Paetec has requested and the State has approved the updates to their price list which include:

1. Change EUCL (End User Common Line Charge to FSLC (Federal Subscriber Line Charge)
2. Add PINNACLE service - Lot 1 – NOTE: The Minimum Amount column refers to the prices for the various tier levels of service. These reflect the lowest price that the services can be offered at.
3. Add Advantage Business Lines and Switched Local Service

Refer to the **Pricing Information** section of the Contract Award Notification (CAN) summary page for a link to the updated price list dated and effective August 14, 2008.

All other terms and conditions remain unchanged.

New York State Office Of General Services
Procurement Services Group
Corning Tower Building
Empire State Plaza
Albany, New York 12242
http://www.ogs.state.ny.us

PURCHASING MEMORANDUM

CONTRACT AWARD NOTIFICATION UPDATE

AWARD NUMBER: 20268

DATE: August 11, 2008

GROUP: 77017 – Comprehensive Telecommunications Services

PLEASE ADDRESS INQUIRIES TO:

STATE AGENCIES & CONTRACTORS
Donna McNeil
Purchasing Officer I
(518) 474-4579
Donna mcneil@ogs.state.ny.us

CONTRACT PERIOD:
August 16, 2007 – August 15, 2017

OTHER AUTHORIZED USERS
Customer Services
(518) 474-6717
customer.services@ogs.state ny.us

CONTRACTOR: **Sprint Solutions Inc.**
CONTRACT NO(S).: **PS63853**

SUBJECT: Price List Update

ALL STATE AGENCIES AND OTHERS AUTHORIZED TO USE STATE CONTRACTS:
Sprint has requested and the State has approved the updates to their price list which are summarized below:

1. Effective August 1, 2008 Sprint's 411 charges will be $1.79;

2. Effective August 1, 2008 Sprint's billing system will change. Access only will be billed in advance. Access for your current month plus the following access charges will be billed on the first bill;

3. Sprint has updated their equipment portfolio to include new PDA/Blackberry devices for CDMA and iDEN, new iDEN flip phones and camera phones, new CDMA flip phones and camera phones, international phones, air cards to include PCMCIA/USB/Express, along with their new CDMA Push to Talk radio phones (NDC Phones).

4. Sprint has updated their monthly services highlighting the following services.
    a. Our new Sprint Business Essential Plans with a low cost add-on plan that pools with all the phones on an account making it more cost effective and helps to reduce your monthly cost which includes:
        i. Mobile to Mobile Free with any Nextel or Sprint Phone
        ii. Group Connect Free
        iii. Free Voice Mail, Caller ID, Domestic Long Distance

iv. Unlimited Direct Connect (Walkie Talkie One on One)
v. Free Nights and Weekends (7pm to 7am during the week)
vi. Unlimited Direct Talk on Nextel Phones (Off Network Communications)

b. The New Simply Everything plans. These are also the only plans available to activate our new Instinct phone.
c. Third Party applications for GPS, Laptop Security, Navigation
d. Email solutions for both PDA's and Blackberry's along with web services
e. Converged Network Solution (CNS) is now available for in-building coverage and wireless campus solutions along with PBX integration services.

Refer to the **Pricing Information** section of the Contract Award Notification (CAN) summary page for a link to the updated price list dated and effective 08/01/08.

All other terms and conditions remain unchanged.

New York State Office Of General Services
Procurement Services Group
Corning Tower Building
Empire State Plaza
Albany, New York 12242
http://www.ogs.state.ny.us

PURCHASING MEMORANDUM

CONTRACT AWARD NOTIFICATION UPDATE

AWARD NUMBER: 20268

DATE: August 7, 2008

GROUP: 77017 – Comprehensive Telecommunications Services

PLEASE ADDRESS INQUIRIES TO:

STATE AGENCIES & CONTRACTORS
Donna McNeil
Purchasing Officer I
(518) 474-4579
Donna mcneil@ogs.state.ny.us

OTHER AUTHORIZED USERS
Customer Services
(518) 474-6717
customer.services@ogs.state ny.us

CONTRACT PERIOD:
August 16, 2007 – August 15, 2017

CONTRACTORS: **Genesys Conferencing**
AT&T

CONTRACT NO(S).: **PS63110**
PS63306

SUBJECT: New Contact for Genesys
Additional contacts for AT&T

ALL STATE AGENCIES AND OTHERS AUTHORIZED TO USE STATE CONTRACTS:

1. **Genesys Conference** was purchased by InterCall, Inc. Genesys has assigned a new account representative.

Mr. Joseph Kirch		Phone:	631-261-1781
InterCall/Genesys		Fax:	706-634-4021
Email:	jkirch@intercall.com	Cellular:	646-924-8599

2. **AT&T** has requested and the State has approved the addition of the following contacts for Account Team Support:

Lisa Magill, Regional Account Manager, University Sales/Solutions UNY, 607-761-5552, lisa magill@att.com
For Western NY, the Campus Sales Rep is Dave Schenk, 716-239-9549, david.schenk@att.com
For Central NY, the Campus Sales Rep is Linda Holloway, 607-731-1074, linda.holloway@att.com
For Eastern NY, the Campus Sales Rep is Gina Heintz, 518-256-7766, gina heintz@att.com

For updated information refer to the revised **Award Notification**.

All other terms and conditions remain unchanged.

New York State Office Of General Services
Procurement Services Group
Corning Tower Building
Empire State Plaza
Albany, New York 12242
http://www.ogs.state.ny.us

PURCHASING MEMORANDUM

CONTRACT AWARD NOTIFICATION UPDATE

AWARD NUMBER: 20268

DATE: August 1, 2008

GROUP: 77017 - Comprehensive Telecommunications Services

PLEASE ADDRESS INQUIRIES TO:

STATE AGENCIES & CONTRACTORS
Donna McNeil
Purchasing Officer I
(518) 474-4579
Donna mcneil@ogs.state.ny.us

CONTRACT PERIOD:
August 16, 1007 – August 15, 2017

OTHER AUTHORIZED USERS
Customer Services
(518) 474-6717
customer.services@ogs.state ny.us

CONTRACTOR: **Verizon Business Network Services, Inc.**

CONTRACT NO.: **PS 63765**

SUBJECT: Possible Strike

ALL STATE AGENCIES AND OTHERS AUTHORIZED TO USE STATE CONTRACTS:

In anticipation of a possible strike by Verizon Telecom employees, OGS has secured a contingency plan from Verizon Business on how they expect to address service during the possible walk out. The contracts that provide some local telephone services for Verizon Business customers expire at midnight on August 2, 2008. The strike is not expected to impact day to day service and will not affect wireless communications.

Please be advised that Verizon's CTS SPOC (single point of contact) **866-757-9761** phone number for the Verizon contract remains in effect. All Verizon contract administrators will remain available to assist state agencies.

Attached is the official information letter on the current bargaining with Verizon Business labor unions in New York State.

August 1, 2008

Donna McNeil
NYS Office of General Services
Empire State Plaza
Albany NY 12242

One Verizon Way
Basking Ridge, NJ 07920

Dear Ms McNeil]:

We want to provide you with information about Verizon's labor negotiations and their potential impact on Verizon Business and services we provide to you. First of all, we have no reason to believe the current negotiations will lead to any kind of work stoppage—but in the event they do, this is what you should expect.

Verizon Telecom, which provides some local telephone services for Verizon Business customers in Verizon East, has contracts that expire at midnight on August 2, 2008 with two unions that represent approximately 65,000 employees. Verizon East includes Massachusetts, New York, New Jersey, Pennsylvania, Delaware, Maryland, the District of Columbia, Virginia, Rhode Island and West Virginia.

All other Verizon Telecom territories, as well as Verizon Business employees, are not covered by these expiring contracts. Verizon Wireless employees also are not covered. Accordingly, services furnished entirely by Verizon Business, Verizon Wireless and services furnished by Verizon Business outside Verizon East should not be impacted.

Verizon Telecom and the unions have publicly stated they are in bargaining discussions to agree upon new contracts that are fair for both union-represented employees and the company. Discussions are ongoing, and if for some reason the parties are unable to reach an agreement on a new contract prior to August 2, a work stoppage is a possibility. It is also possible the parties could continue bargaining while employees continue working.

In the event of a work stoppage, Verizon Telecom would add personnel for work activity associated with Verizon Business customers. Installation and maintenance time frames and customer service response intervals could be impacted for certain services in the Verizon East territory. Maintenance would be the top priority with the goal to maintain normal intervals for maintenance based on the volume of trouble tickets. Provisioning would be ramped up as the maintenance load is stabilized and balanced with maintenance activities. New provisioning project intervals would be negotiated based on size and scope of the project.

Verizon Business is committed to continue to provide its customers with normal high levels of service, and preparations are underway to address customer impacts of a work stoppage. Our Business Continuity plans have been assessed to ensure a business-as-usual service approach, and operational contingency plans have been developed for provisioning and maintenance activities in coordination with Verizon Telecom.

We value your business and trust.

Sincerely,

Sara Burkhardt
Sales Engineer
Verizon Business

All other terms and conditions remain unchanged.

New York State Office Of General Services
Procurement Services Group
Corning Tower Building
Empire State Plaza
Albany, New York 12242
http://www.ogs.state.ny.us

PURCHASING MEMORANDUM

CONTRACT AWARD NOTIFICATION UPDATE

AWARD NUMBER: 20268

DATE: July 10, 2008

GROUP: 77017 Comprehensive Telecommunications Services

PLEASE ADDRESS INQUIRIES TO:

STATE AGENCIES & CONTRACTORS
Donna McNeil
Purchasing Officer I
(518) 474-4579
Donna mcneil@ogs.state.ny.us

OTHER AUTHORIZED USERS
Customer Services
(518) 474-6717
customer.services@ogs.state ny.us

CONTRACT PERIOD:
August 16, 2007 – August 15, 1017

CONTRACTOR: **Verizonbusiness**
CONTRACT NO(S).: **PS63765**

SUBJECT: Price list update

ALL STATE AGENCIES AND OTHERS AUTHORIZED TO USE STATE CONTRACTS:
Verizonbusiness has requested and the State has approved the updates to their price list which include the following:

1. Adjustments in the Universal Service Fund Charge FCC Surcharge for Educational Institutions on Verizon New York Inc. and MCI Communications Services, Inc. (MCI) services (FCC 11 Sect 31.4, MCI Guide) effective July 2008.
2. Standardizing MCI rates for Manages Services and lowering the rate.
3. No charge applies when changing long distance service provider and clarified usage rate information for PRI.

Refer to the **Pricing Information** section of the Contract Award Notification (CAN) summary page for a link to the updated price list dated July 10, 2008.

All other terms and conditions remain unchanged.

New York State Office Of General Services
Procurement Services Group
Corning Tower Building
Empire State Plaza
Albany, New York 12242
http://www.ogs.state.ny.us

PURCHASING MEMORANDUM

CONTRACT AWARD NOTIFICATION UPDATE

AWARD NUMBER: 20268

DATE: June 17, 2008

GROUP: 77017 – Comprehensive Telecommunications Services

PLEASE ADDRESS INQUIRIES TO:

STATE AGENCIES & CONTRACTORS
Donna McNeil
Purchasing Officer I
(518) 474-4579
Donna mcneil@ogs.state.ny.us

OTHER AUTHORIZED USERS
Customer Services
(518) 474-6717
customer.services@ogs.state ny.us

CONTRACT PERIOD:
August 16, 2007 – August 15, 2017

CONTRACTOR: **Time Warner Telecom**
CONTRACT NO(S).: **PS63072**

SUBJECT: Company Name Change to **tw telecom**

ALL STATE AGENCIES AND OTHERS AUTHORIZED TO USE STATE CONTRACTS:
Time Warner Telecom is becoming **tw telecom** as of **July 1, 2008**. Although the name will change, services, account teams, contracts, address and FID# will remain unchanged.

The Award will be revised on July1, 2008 to reflect the name change.

All other terms and conditions remain unchanged.

New York State Office Of General Services
Procurement Services Group
Corning Tower Building
Empire State Plaza
Albany, New York 12242
http://www.ogs.state.ny.us

PURCHASING MEMORANDUM

CONTRACT AWARD NOTIFICATION UPDATE

AWARD NUMBER: 20268

DATE: June 11, 2008

GROUP: 77017 – Comprehensive Telecommunications Services

PLEASE ADDRESS INQUIRIES TO:

STATE AGENCIES & CONTRACTORS
Donna McNeil
Purchasing Officer I
(518) 474-4579
Donna mcneil@ogs.state.ny.us

OTHER AUTHORIZED USERS
Customer Services
(518) 474-6717
customer.services@ogs.state ny.us

CONTRACT PERIOD:
August 16, 2007 – August 15, 2017

CONTRACTORS: **Paetec***
Sprint Solutions, Inc.**
Time Warner Telecom***

CONTRACT NO(S).: **PS63070***
PS63853**
PS63072***

SUBJECT: Contact Information Updates

ALL STATE AGENCIES AND OTHERS AUTHORIZED TO USE STATE CONTRACTS:
***Paetec** has a new contract administrator who replaces Anna Drew.

Deana Gray, Office Manager	Phone:	518-862-9050
PAETEC	Fax:	518-862-2320
	Email:	Deana.Gray@PAETEC.com

****Sprint Solutions, Inc.** has requested and the State has approved the Regional Contact Information updates for Sales/Repair/Troubles/Escalation as follows:

Contact Additions:
1. Mark Schenk: Public Sector Account Manager – Wireless
   Addition: ***Lower Hudson Valley, New York City***
2. ***Phil Foti: Sales Manager, Sprint Public Sector New York, Phone: 732-582-3685, Email: Philip.foti@sprint.com***

Title Change:
Bill Brittingham: ***Regional Director***

Continued

****Sprint Solutions, Inc. continued;**
Delete:

1. Jasper Little: Public Sector Account Manager – Wire Line and Wireless
   Lower Hudson Valley, Westchester, New York City
   Phone: 917-532-7789, Fax: 646-458-3598
   Email: Jasper.a.Little@sprint.com
2. Paul Connelly: Director, Sprint Public Sector New York City
   Phone: 646-458-3568
   Email: C.Connelly@sprint.com

*****Time Warner Telecom** has requested and the State has approved the change of contact from Dave Wilbur to Kristin Hoblock.

New Contact Information:

Kristin Hoblock
Account Manager
Phone: 518-640-0904
Fax: 518-640-9815
Email: Kristin hoblock@twtelecom.com

Refer to the **Award Document** section of the Contract Award Notification (CAN) summary page for a link to the updated contact information.

All other terms and conditions remain unchanged.

New York State Office Of General Services
Procurement Services Group
Corning Tower Building
Empire State Plaza
Albany, New York 12242
http://www.ogs.state.ny.us

PURCHASING MEMORANDUM

CONTRACT AWARD NOTIFICATION UPDATE

AWARD NUMBER: 20268

DATE: June 11, 2008

GROUP: 77017 – Comprehensive Telecommunication Services

PLEASE ADDRESS INQUIRIES TO:

STATE AGENCIES & CONTRACTORS
Donna McNeil
Purchasing Officer I
(518) 474-4579
Donna mcneil@ogs.state.ny.us

OTHER AUTHORIZED USERS
Customer Services
(518) 474-6717
customer.services@ogs.state ny.us

CONTRACT PERIOD:
August 16, 2007 – August 15, 2017

CONTRACTOR: **Verizon Business**
CONTRACT NO(S).: **PS63765**

SUBJECT: Price List Update

ALL STATE AGENCIES AND OTHERS AUTHORIZED TO USE STATE CONTRACTS:
Verizon Business has requested and the State has approved the updates to their NYS price list which include price decreases effective August 1, 2008, price increases due to an annual increase in the EUCL charge that was effective April 1, 2008.

This update includes a **TEMPORARY addition of VSSI long distance as a grandfathered service for EXISTING CUSTOMERS ONLY for 180 day period ending on 12/19/08**.

Refer to the **Pricing Information** section of the Contract Award Notification (CAN) summary page for a link to the updated price list.

All other terms and conditions remain unchanged.

New York State Office Of General Services
Procurement Services Group
Corning Tower Building
Empire State Plaza
Albany, New York 12242
http://www.ogs.state.ny.us

PURCHASING MEMORANDUM

CONTRACT AWARD NOTIFICATION UPDATE

AWARD NUMBER: 20268

DATE: June 6, 2008

GROUP: 77017 – Comprehensive Telecommunications Services

PLEASE ADDRESS INQUIRIES TO:

STATE AGENCIES & CONTRACTORS
Donna McNeil
Purchasing Officer I
(518) 474-4579
Donna mcneil@ogs.state.ny.us

CONTRACT PERIOD:
August 16, 2007 – August 15, 2017

OTHER AUTHORIZED USERS
Customer Services
(518) 474-6717
customer.services@ogs.state ny.us

CONTRACTOR: **Verizon Wireless**
CONTRACT NO(S).: **PS63766**

SUBJECT: Table Two Participation

ALL STATE AGENCIES AND OTHERS AUTHORIZED TO USE STATE CONTRACTS:
Verizon Wireless has notified us they are extending participation under the above referenced contract to groups eligible to purchase under Table Two.

Refer to our website www.ogs.state ny.us/purchase/snt/othersuse.asp for a link to Table Two.

All other terms and conditions remain unchanged.

New York State Office Of General Services
Procurement Services Group
Corning Tower Building
Empire State Plaza
Albany, New York 12242
http://www.ogs.state.ny.us

PURCHASING MEMORANDUM

CONTRACT AWARD NOTIFICATION UPDATE

AWARD NUMBER: 20268

DATE: June 2, 2008

GROUP: 77017 –
Comprehensive Telecommunications Services

CONTRACT PERIOD:
August 16, 2007 – August 15, 2017

CONTRACTOR: **Verizon Wireless**
CONTRACT NO(S).: **PS63766**

SUBJECT: Price List Update

PLEASE ADDRESS INQUIRIES TO:

STATE AGENCIES & CONTRACTORS
Donna McNeil
Purchasing Officer I
(518) 474-4579
Donna mcneil@ogs.state.ny.us

OTHER AUTHORIZED USERS
Customer Services
(518) 474-6717
customer.services@ogs.state ny.us

ALL STATE AGENCIES AND OTHERS AUTHORIZED TO USE STATE CONTRACTS:
Verizon Wireless has requested and the State has approved updates to their NYS price list.

Refer to the **Pricing Information** section of the Contract Award Notification summary page for a link to the updated price list which is effective June 2, 2008.

All other terms and conditions remain unchanged.

New York State Office Of General Services
Procurement Services Group
Corning Tower Building
Empire State Plaza
Albany, New York 12242
http://www.ogs.state.ny.us

PURCHASING MEMORANDUM

CONTRACT AWARD NOTIFICATION UPDATE

AWARD NUMBER: 20268

DATE: May 28, 2008

GROUP: 77017 – Comprehensive Telecommunications Services

PLEASE ADDRESS INQUIRIES TO:

STATE AGENCIES & CONTRACTORS
Donna McNeil
Purchasing Officer I
(518) 474-4579
Donna mcneil@ogs.state.ny.us

OTHER AUTHORIZED USERS
Customer Services
(518) 474-6717
customer.services@ogs.state ny.us

CONTRACT PERIOD:
August 16, 2007 – August 15, 2017

CONTRACTOR: **Time Warner Cable**
CONTRACT NO(S).: **PS63596**

SUBJECT: Price List Update

ALL STATE AGENCIES AND OTHERS AUTHORIZED TO USE STATE CONTRACTS:
Time Warner Cable has requested and the State has approved the updates to their price list which are outlined below:

- Modifications to Ethernet pricing page, to include additional tier options and applicable taxes, fees and surcharges
- Modifications to the Cable based Broadband pricing page, to include improved pricing and speed offerings
- Modifications to the Internet Access pricing page, to include improved pricing and speed offerings and addition tier options for dedicated internet access

Refer to the **Pricing Information** section of the Contract Award Notification summary page for a link to the updated price list which is effective May 28, 2008.

All other terms and conditions remain unchanged.

New York State Office Of General Services
Procurement Services Group
Corning Tower Building
Empire State Plaza
Albany, New York 12242
http://www.ogs.state.ny.us

PURCHASING MEMORANDUM

CONTRACT AWARD NOTIFICATION UPDATE

AWARD NUMBER: 20268

DATE: May 23, 2008

GROUP: 77017 – Comprehensive Telecommunications Services

CONTRACT PERIOD:
August 16, 2007 – August 15, 2017

CONTRACTORS: **Sprint Solutions, Cablevision Lightpath**
CONTRACT NO(S).: **PS63853**
PS63855

PLEASE ADDRESS INQUIRIES TO:

STATE AGENCIES & CONTRACTORS
Donna McNeil
Purchasing Officer I
(518) 474-4579
Donna mcneil@ogs.state.ny.us

OTHER AUTHORIZED USERS
Customer Services
(518) 474-6717
customer.services@ogs.state ny.us

SUBJECT: New Contracts Sprint Solutions and Cablevision Lightpath

ALL STATE AGENCIES AND OTHERS AUTHORIZED TO USE STATE CONTRACTS:
Sprint Solutions was approved and added to the Group 77017 Award 20268 on May 9, 2008
Cablevision Lightpath was approved and added to Group 77017 Award 20268 on May 15, 2008.

All other terms and conditions remain unchanged.

New York State Office Of General Services
Procurement Services Group
Corning Tower Building
Empire State Plaza
Albany, New York 12242
http://www.ogs.state.ny.us

PURCHASING MEMORANDUM

CONTRACT AWARD NOTIFICATION UPDATE

AWARD NUMBER: 20268

DATE: May 8, 2008

GROUP: 77017 – Comprehensive Telecommunications Services

PLEASE ADDRESS INQUIRIES TO:

STATE AGENCIES & CONTRACTORS
Donna McNeil
Purchasing Officer I
(518) 474-4579
Donna mcneil@ogs.state.ny.us

OTHER AUTHORIZED USERS
Customer Services
(518) 474-6717
customer.services@ogs.state ny.us

CONTRACT PERIOD:
August 16, 2007 – August 15, 2017

CONTRACTORS: **ALL**
CONTRACT NO(S).: **ALL**

SUBJECT: New Contract Administrator/New PTP Policy

ALL STATE AGENCIES AND OTHERS AUTHORIZED TO USE STATE CONTRACTS:
The contract administrator is:
Donna McNeil, Purchasing Officer 1
Phone: 518-474-4579
Fax: 518-486-6867
Email: donna mcneil@ogs.state.ny.us

Effective April 1, 2008
NYS Agency INTENT TO PURCHASE TECHNOLOGY (ITP) NOTIFICATION FORM is **replaced** by the **NOTIFICATION OF PLAN TO PROCURE TECHNOLOGY FORM (PTP),** see information below

CIO/OFT PLAN TO PURCHASE POLICY

New York State agencies are reminded that they must submit a Notification of Plan to Procure Technology Form (PTP) to the Office For Technology (OFT) for approval prior to purchasing Telecommunications services or equipment. For additional information about the CIO/OFT's PTP process, please visit their website at:
http://www.oft.state.ny.us/Policy/NYS-P08-001.pdf

All other terms and conditions remain unchanged.

New York State Office Of General Services
Procurement Services Group
Corning Tower Building
Empire State Plaza
Albany, New York 12242
http://www.ogs.state.ny.us

PURCHASING MEMORANDUM

CONTRACT AWARD NOTIFICATION UPDATE

AWARD NUMBER: 20268

DATE: April 2, 2008

GROUP: 77017 – Comprehensive Telecommunications Services

CONTRACT PERIOD:
08/16/2007 – 08/15/2017

CONTRACTOR: **Verizon Business**
CONTRACT NO(S).: **PS63765**

SUBJECT: Update Price List

PLEASE ADDRESS INQUIRIES TO:

STATE AGENCIES & CONTRACTORS
Peter Chudzinski
(518) 474-7955
Peter.chudzinski@ogs.state.ny.us

OTHER AUTHORIZED USERS
Customer Services
(518) 474-6717
customer.services@ogs.state ny.us

ALL STATE AGENCIES AND OTHERS AUTHORIZED TO USE STATE CONTRACTS:
Verizon Business has requested and the State has approved the updates to their NYS price list which include ISDN PRI price reduction and adjusted Universal Service Fund Charge from 10.5% to 11.3% charge.

Refer to the **Pricing Section** of the Contract Award Notification (CAN) summary page for a link to the updated price list.

All other terms and conditions remain unchanged.

New York State Office Of General Services
Procurement Services Group
Corning Tower Building
Empire State Plaza
Albany, New York 12242
http://www.ogs.state.ny.us

PURCHASING MEMORANDUM

CONTRACT AWARD NOTIFICATION UPDATE

AWARD NUMBER: 20268

DATE: March 21, 2008

GROUP: 77017 – Comprehensive Telecommunications Services

CONTRACT PERIOD:
August 16, 2007 – August 15, 2017

CONTRACTOR: **at&t**
CONTRACT NO(S).: **PS63306**

PLEASE ADDRESS INQUIRIES TO:

STATE AGENCIES & CONTRACTORS
Hal Bartley
Purchasing Officer 2
(518) 474-6705
Hal.bartley@ogs.state ny.us

OTHER AUTHORIZED USERS
Customer Services
(518) 474-6717
customer.services@ogs.state ny.us

SUBJECT: Wireline Service Update to add Domain Name Server (DNS) and Telecommunications Services Priority (TSP) to the contract.

ALL STATE AGENCIES AND OTHERS AUTHORIZED TO USE STATE CONTRACTS:

AT&T has requested and the State has approved the addition of Domain Name Server (DNS) and Telecommunications Services Priority (TSP) Charges to the contract. An updated price list is available at the pricing section of the Contract Award Notice.

All other terms and conditions remain unchanged.

New York State Office Of General Services
Procurement Services Group
Corning Tower Building
Empire State Plaza
Albany, New York 12242
http://www.ogs.state.ny.us

PURCHASING MEMORANDUM

CONTRACT AWARD NOTIFICATION UPDATE

AWARD NUMBER: 20268

DATE: March 14, 2008

GROUP: 77017 – Comprehensive Telecommunications Services

CONTRACT PERIOD:
August 16, 2007 – August 15, 2017

CONTRACTOR: **Verizon Business**
CONTRACT NO(S).: **PS63765**

PLEASE ADDRESS INQUIRIES TO:

STATE AGENCIES & CONTRACTORS
Peter Chudzinski
(518) 474-7955
Peter.chudzinski@ogs.state.ny.us

OTHER AUTHORIZED USERS
Customer Services
(518) 474-6717
customer.services@ogs.state ny.us

SUBJECT: Contact Updates

ALL STATE AGENCIES AND OTHERS AUTHORIZED TO USE STATE CONTRACTS:

Verizon Business has updated their contact information. Reference the updated Contract Award Notice.

All other terms and conditions remain unchanged.

New York State Office Of General Services
Procurement Services Group
Corning Tower Building
Empire State Plaza
Albany, New York 12242
http://www.ogs.state.ny.us

PURCHASING MEMORANDUM

CONTRACT AWARD NOTIFICATION UPDATE

AWARD NUMBER: 20268

DATE: February 15, 2008

GROUP: 77017 – Comprehensive Telecommunications Services

PLEASE ADDRESS INQUIRIES TO:

STATE AGENCIES & CONTRACTORS
Hal Bartley
Purchasing Officer 2
(518) 474-6705
Hal.bartley@ogs.state ny.us

OTHER AUTHORIZED USERS
Customer Services
(518) 474-6717
customer.services@ogs.state ny.us

CONTRACT PERIOD:
August 16, 2007 – August 15, 2017

CONTRACTOR: **at&t**
CONTRACT NO(S).: **PS63306**

SUBJECT: Price updates for wireless equipment & service plans

ALL STATE AGENCIES AND OTHERS AUTHORIZED TO USE STATE CONTRACTS:

AT&T has requested and the State has approved price updates for wireless equipment & service plans. An updated price list is available at the pricing section of the Contract Award Notice.

All other terms and conditions remain unchanged.

New York State Office Of General Services
Procurement Services Group
Corning Tower Building
Empire State Plaza
Albany, New York 12242
http://www.ogs.state.ny.us

PURCHASING MEMORANDUM

CONTRACT AWARD NOTIFICATION UPDATE

AWARD NUMBER: 20268

DATE: February 7, 2008

GROUP: 77017 – Comprehensive Telecommunications Services

PLEASE ADDRESS INQUIRIES TO:

STATE AGENCIES & CONTRACTORS
Hal Bartley
Purchasing Officer 2
(518) 474-6705
Hal.bartley@ogs.state ny.us

CONTRACT PERIOD:
August 16, 2007 – August 15, 2017

OTHER AUTHORIZED USERS
Customer Services
(518) 474-6717
customer.services@ogs.state ny.us

CONTRACTOR: **Time Warner Telecom**
CONTRACT NO(S).: **PS63072**

SUBJECT: Price Reductions in Internet Access and SONET, Change of Contact Information

ALL STATE AGENCIES AND OTHERS AUTHORIZED TO USE STATE CONTRACTS:

Time Warner Telecom has requested and the State has approved price reductions in Internet Access and SONET for this contract. An updated price list is available at the pricing section of the Contract Award Notice.

Also Time Warner Telecom has a new contact, please refer to the following:

David Wilbur
Account Executive
Time Warner Telecom
10 Airline Drive
Albany, NY 12205
Phone: (518) 640-0913
Fax: (518) 640-9815
E-mail: David.Wilbur@twtelecom.com

All other terms and conditions remain unchanged.

New York State Office Of General Services
Procurement Services Group
Corning Tower Building
Empire State Plaza
Albany, New York 12242
http://www.ogs.state.ny.us

PURCHASING MEMORANDUM

CONTRACT AWARD NOTIFICATION UPDATE

AWARD NUMBER: 20268

DATE: January 9, 2008

GROUP: 77017 – Comprehensive Telecommunications Services

CONTRACT PERIOD:
August 16, 2007 – August 15, 2017

CONTRACTOR: **All**
CONTRACT NO(S).: **All**

PLEASE ADDRESS INQUIRIES TO:

STATE AGENCIES & CONTRACTORS
Hal Bartley
Purchasing Officer 2
(518) 474-6705
Hal.bartley@ogs.state ny.us

OTHER AUTHORIZED USERS
Customer Services
(518) 474-6717
customer.services@ogs.state ny.us

SUBJECT: Customer Authorization to Order Services and/or Change Preferred Carrier

ALL STATE AGENCIES AND OTHERS AUTHORIZED TO USE STATE CONTRACTS:

When ordering services under this contract all contractors may require that the contract user complete a "Customer Authorization to Order Services and/or Change Preferred Carrier" Form. The form may be arranged differently for each contractor but the main content will be similar. This type of form is required by FCC Regulation Title 47, Part 64.1120 for carrier exchange to prevent slamming and **should be signed by contract users if you are requested to do so**.

Below is a sample of how this form may be designed:

Communications Service Request and Full Local Letter of Agency

Customer Billing Name		**Date**	
Customer Billing Address	**City**	**State**	**ZIP Code**
Customer Street Address	**City**	**State**	**ZIP Code**
Name of Individual Authorized To Act for Customer	**Title**	**Phone Number of Individual Authorized To Act for Customer**	

The signature below confirms my decision to change from my current carrier(s) to "*New Contractor's name*" for the individual service or services I have designated by marking the boxes below. I understand that only one carrier may be designated as my interstate or interLATA primary interexchange carrier for any telephone number. To the extent that my state allows me to choose an additional primary carrier(s) for intraLATA toll, local service, interLATA toll or international toll, I understand that I may designate different carriers for each. I choose "*New Contractor's name*" for the services marked below.

Service Type: ☐ **Local Exchange** ☐ **Local Toll (intraLATA)** ☐ **Long Distance (interLATA Toll)**

I select "*New Contractor's name*" to provide the telecommunications service types indicated above for each of the telephone numbers listed.
Billed Telephone Number(s) (BTN):

Use separate page for additional BTNs - ☐ Check here if used

Customer and the person(s) executing this Letter of Agency (LOA) appoint "*New Contractor's name*" to:

a) Act as Customer's agent in order to effectuate the collection of account information and to carry out the changes(s) authorized herein on Customer's behalf.
b) Order 1+ access with the local telephone company for lines located at the above address and designated on this form or its attachments.
c) Act as Customer's communications representative for all negotiations with the local telephone company, interconnecting company and any other equipment supplier.
d) Handle all negotiations for service requests, including access service requests (ASRs) equipment records (2733 records) billing inquiries and the issuance of orders related to Customer's telephone systems at address listed herein.

This authorization is in addition to any other agency agreements currently in effect and does not preclude Customer from acting on its behalf when deemed necessary. This agency designation supersedes previous LOA agreements. This authorization is effective from the date written below until termination or revoked by Customer in writing to Verizon.

I understand and accept the terms and conditions of this Letter of Agency. Communications Services provided as a result of this agreement will be governed by "*New Contractor's name*" state and federal tariffs and the Service Publication and Price Guide, as applicable. I AM DULY AUTHORIZED TO MAKE THE CHANGE(S) INDICATED BY EXECUTING THIS AGREEMENT.

ELECTRONIC SIGNATURE. Customer may sign this Communications Service Request and Full Local Letter of Agency by emailing it to Verizon, in accordance with Verizon's instructions and the *Electronic Signatures in Global and National Commerce Act*, as it may be amended from time-to-time (the "E-Sign Act"). Customer agrees that any Services provided hereunder may not be used primarily for personal, family, or household purposes.

Customer's Signature	
Customer's Name (Print or Type)	
Title (Type)	
Date	

All other terms and conditions remain unchanged.

New York State Office Of General Services
Procurement Services Group
Corning Tower Building
Empire State Plaza
Albany, New York 12242
http://www.ogs.state.ny.us

PURCHASING MEMORANDUM

CONTRACT AWARD NOTIFICATION UPDATE

AWARD NUMBER: 20268

DATE: December 19, 2007

GROUP: 77017 – Comprehensive Telecommunications Services – AT & T

PLEASE ADDRESS INQUIRIES TO:

STATE AGENCIES & CONTRACTORS
Peter Chudzinski

(518) 474-7955
Peter.chudzinski@ogs.state.ny.us

CONTRACT PERIOD:
August 16, 2007 – August 15, 2017

OTHER AUTHORIZED USERS
Customer Services
(518) 474-6717
customer.services@ogs.state ny.us

CONTRACTOR: **AT&T**
CONTRACT NO(S).: **PS63306**

SUBJECT: Update Price List

ALL STATE AGENCIES AND OTHERS AUTHORIZED TO USE STATE CONTRACTS:
AT & T is adding Nationwide DS3 Private Line Pricing to it's Connectivity offer under the CTS award.

An updated pricelist is available at the Pricing Section of the Contract Award Notice.

All other terms and conditions remain unchanged.